

	Current Tenant Arrears %	Void rent loss % Year to date	Average Relet Time (calendar days) Year to date	Number of Households in hotels at period end (no target)	Total no. of complaints per 1,000 properties after 10 weeks	Tenancy Turnover % (new 25/26)	Tenancies sustained post support %	% Repairs - First Visit Complete	% Properties with a valid has certificate
<b>2026/27 Performance as at Week 10</b>	3.11%	1.05%	23.8	46	16.9	1.17%	99.12%	97.75%	99.51%
2026/26 profiled Target as at Week 10	3.05%	0.80%	25.0	no target 26/27	9.6	1.06%	97.25%	94.00%	100.00%
Tolerance	3.36%	0.88%	27.5	n/a	10.6	1.16%	87.53%	84.60%	99.68%
Indicator value in 2026/27 at week 10	£3,061,060	£219,878	206 lettings 233 terminations		336 actual complaints 191 target complaints	233 actual terminations creating a void 210 target terminations	2 out of 227	6308 out of 6453 repairs	92 properties
Indicator compared to previous week	Worse than last week	Worse than last week	Worse than last week	Worse than last week	Worse than last week	Better than last week	Better than last week	Worse than last week	Worse than last week
Change in week	0.16%	0.01%	+1	+3	+0.7	-0.02%	0.04%	-0.03%	-0.04%
<b>2025/26 Performance as at Week 10</b>	2.89%	1.22%	26.1	66	16.8	n/a	100.00%	96.35%	99.71%
2025/26 profiled Target as at Week 10	3.05%	0.80%	25.0	no target 25/26	9.6	n/a	97.25%	94.00%	100.00%
Indicator value in 2025/26 at week 10	£2,691,371	£222,251	232 lettings 216 terminations		335 complaints	n/a	0 out of 354	5893 out of 6226 repairs	54 properties

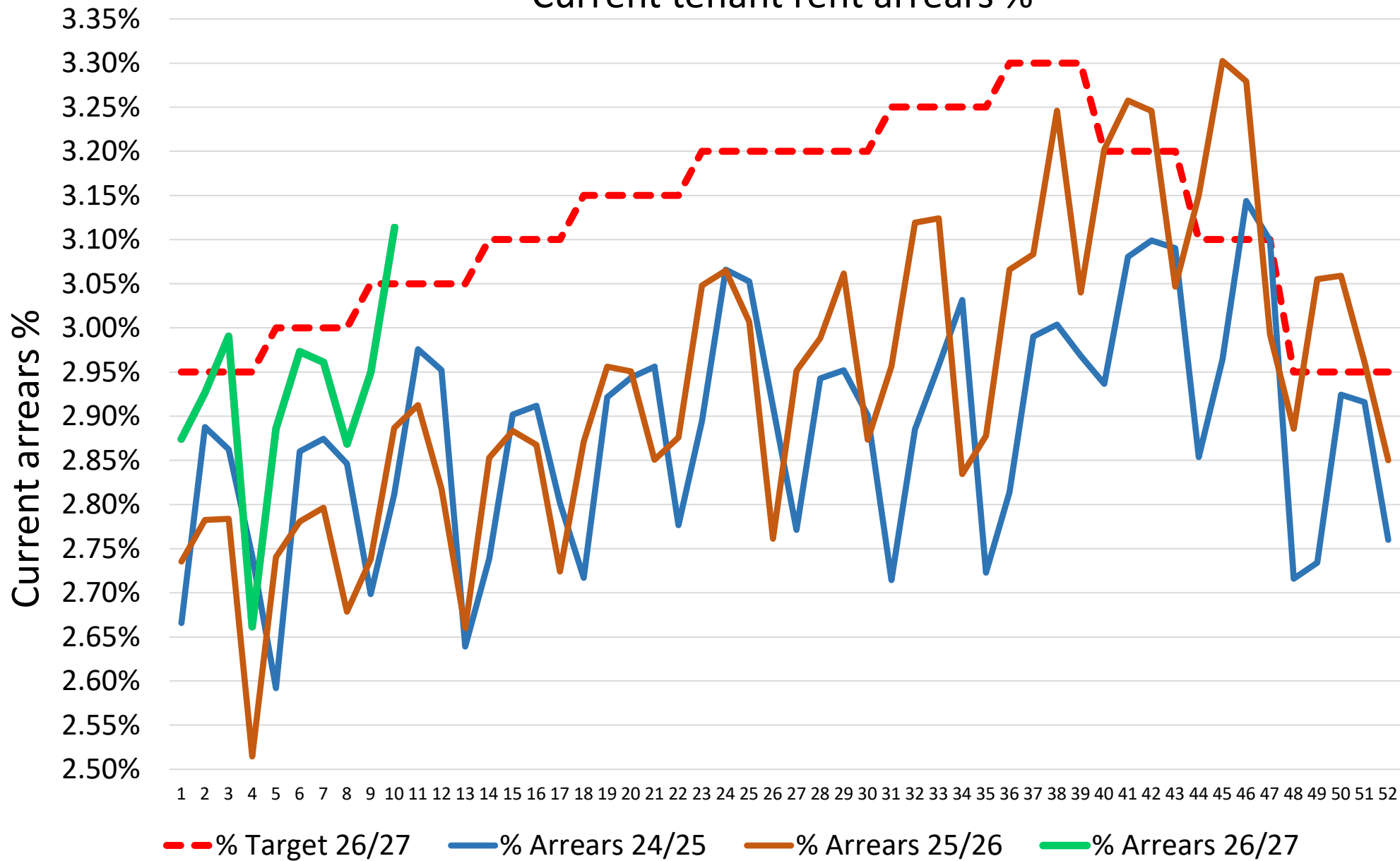
Key :

Meeting / better than target

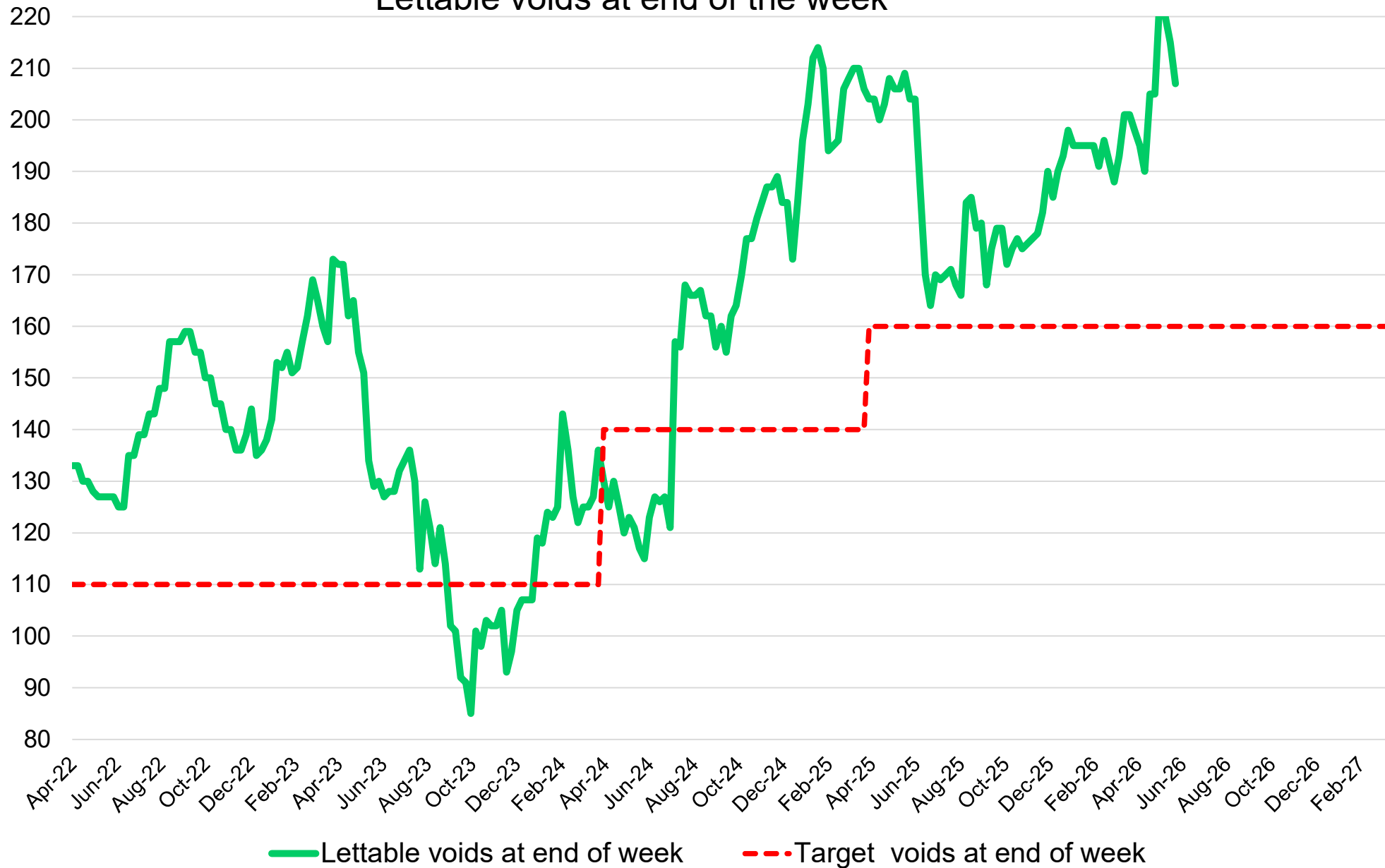
Close to / within tolerances of target

Not meeting / worse than target

### Current tenant rent arrears %



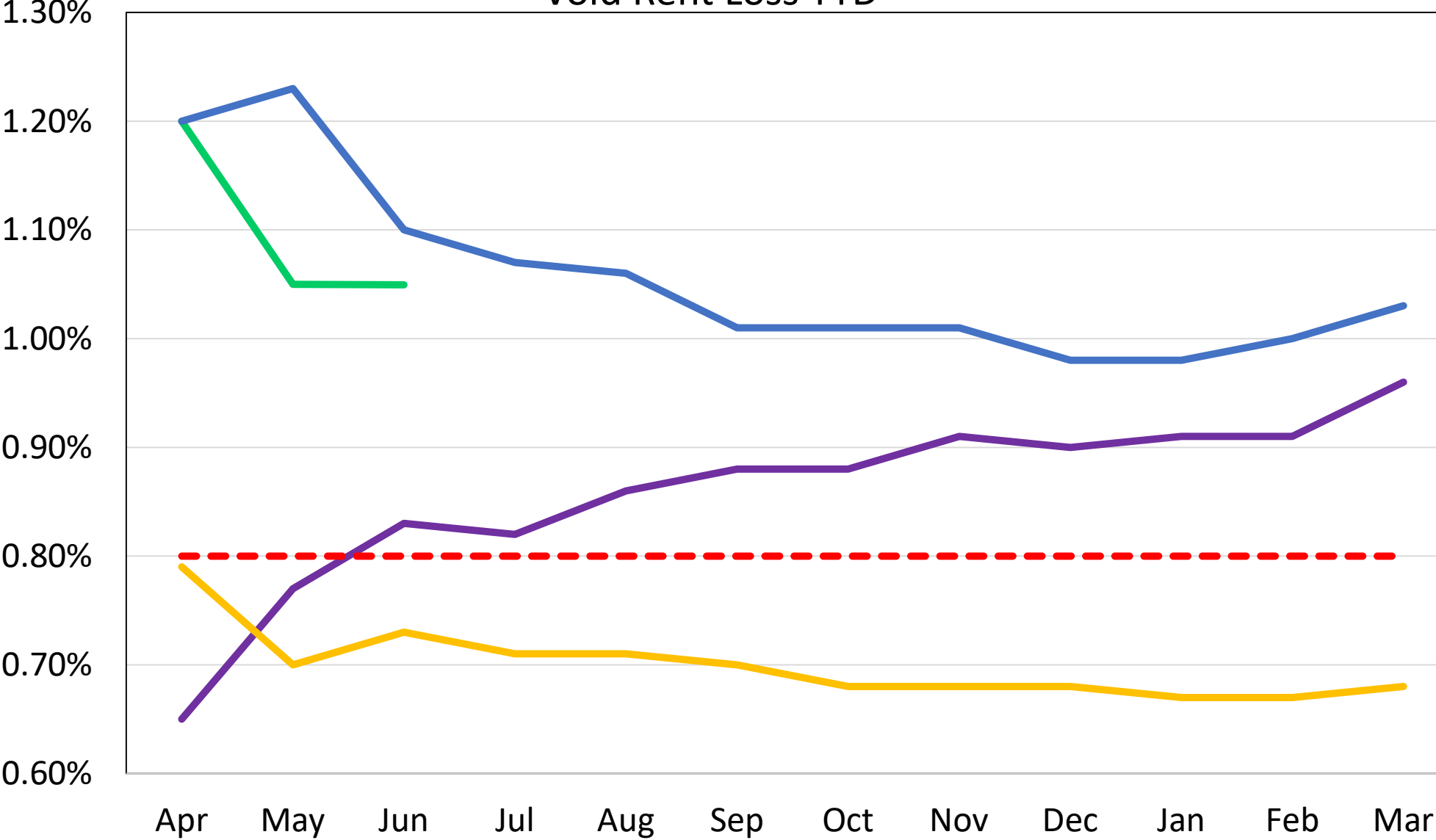
### Lettable voids at end of the week



### Number of households in hotels at end of week



### Void Rent Loss YTD



26/27 void rent loss % YTD

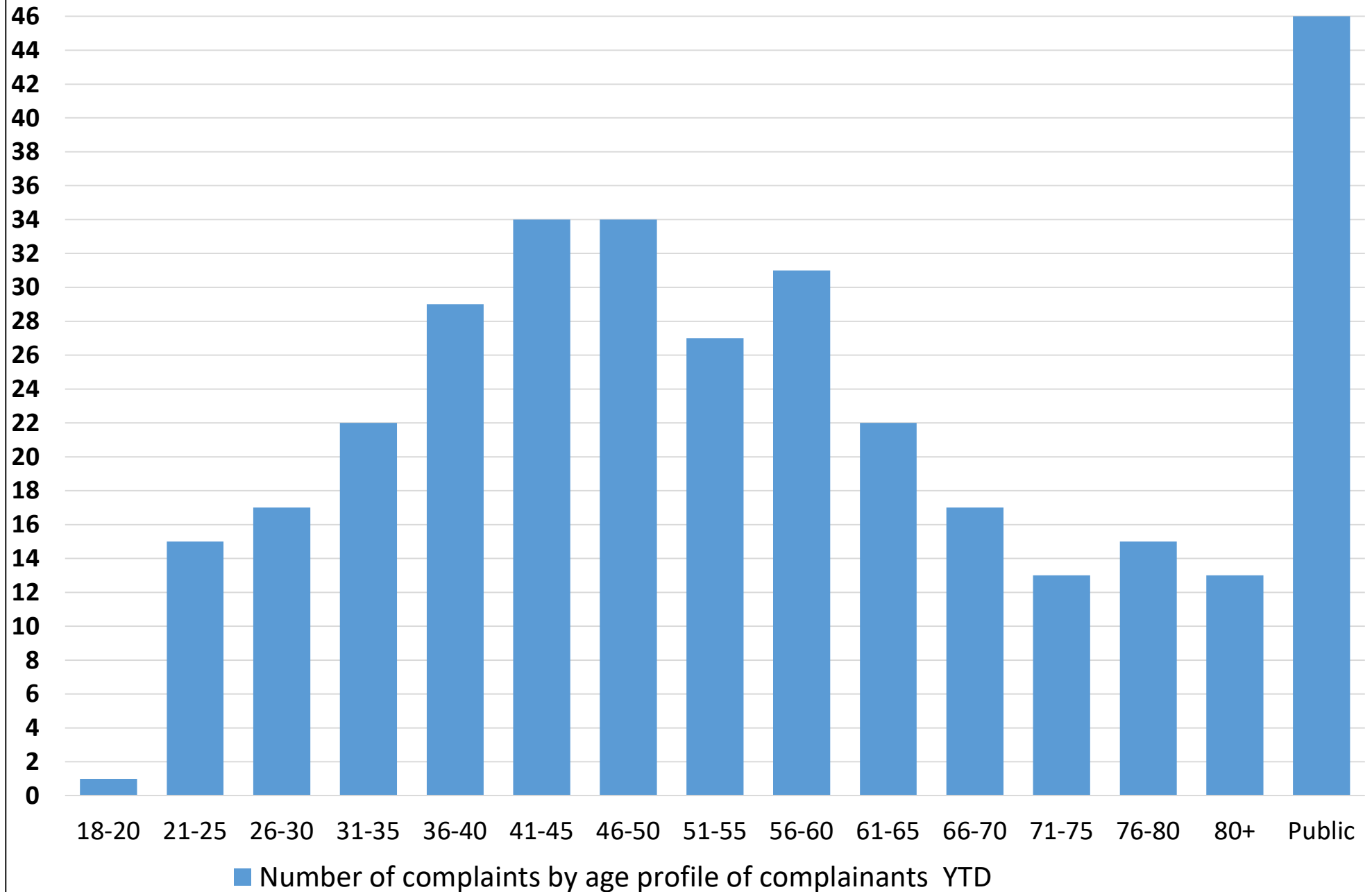
24/25 void rent loss % YTD

23/24 void rent loss % YTD

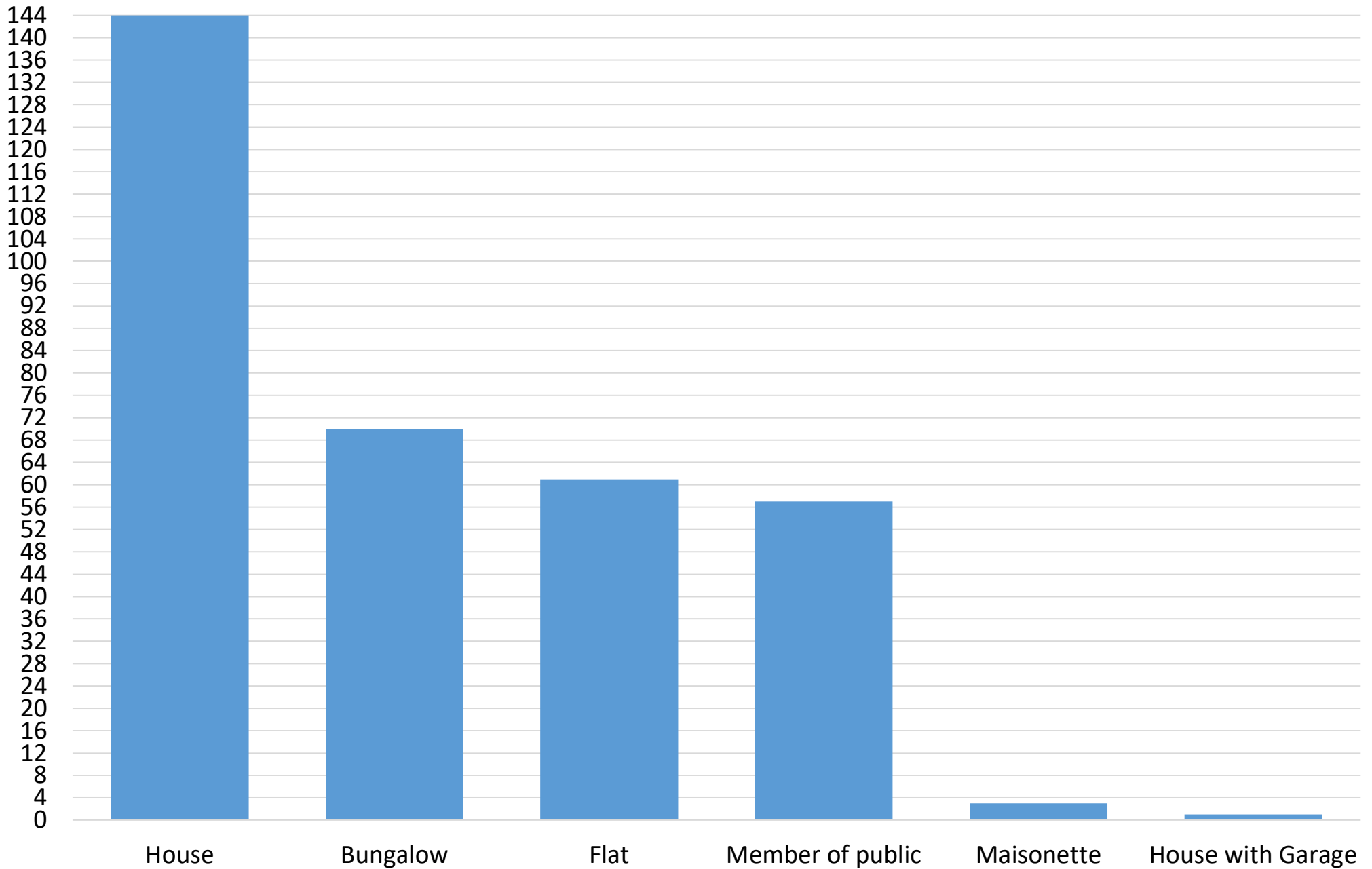
25/26 void rent loss % YTD

26/27 void rent loss target %

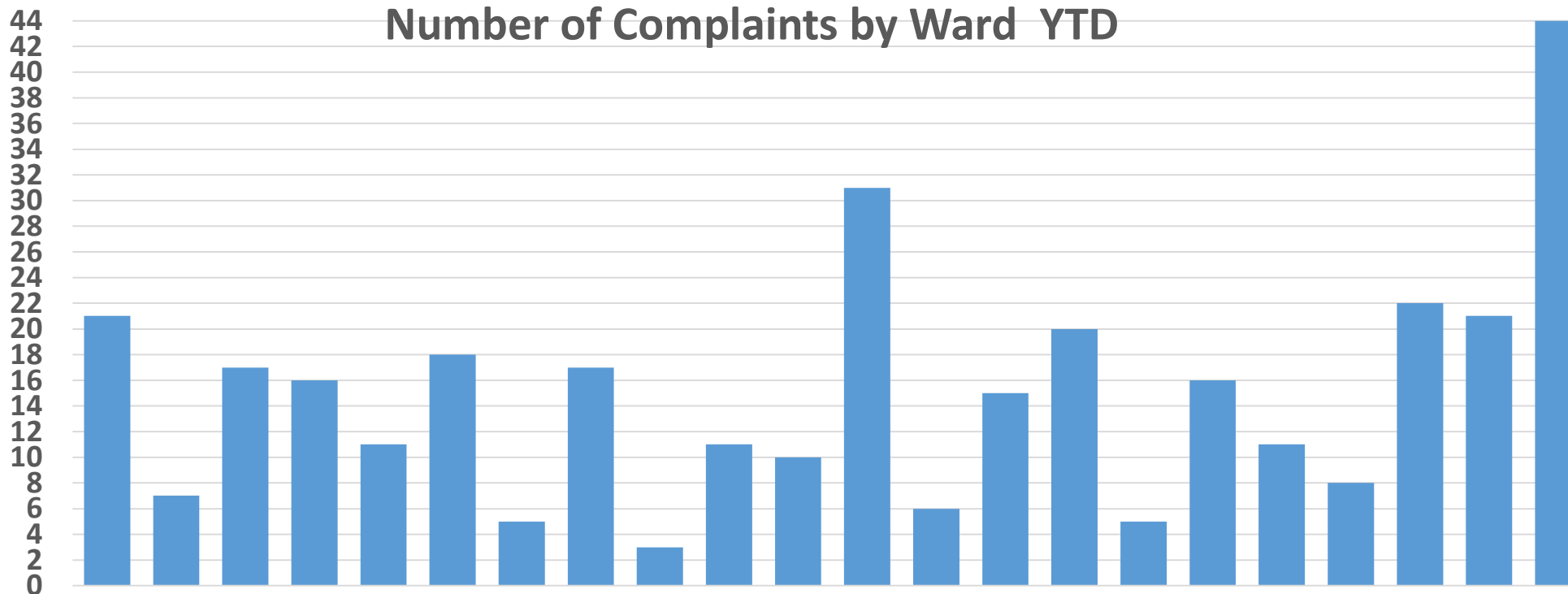
### Number of complaints by age profile YTD



Number of complaints by property type YTD



### Number of Complaints by Ward YTD



### Complaint numbers by type YTD 2026/27

