

# Friendly Summary of Our Tenancy Agreement



## Types of Tenancy

Introductory, Secure, Flexible



## Your Responsibilities



Pay rent weekly and on time



Be a good neighbour and avoid causing nuisance or harassment



Use your home as your main residence and seek permission for changes



Keep your home and garden clean and well maintained



Follow pet rules

## Getting Help

Contact St Leger Homes for support or to make a complaint.

**Phone: 01302 862862**

**Email:**  
[info@stlegerhomes.co.uk](mailto:info@stlegerhomes.co.uk)

To report an emergency repair:

**Phone 01302 862862**

For Noise Nuisance  
**Phone 01302 737199**

For the Neighbourhood Response Team:

**Phone 01302 737199**

## Repairs & Safety



Allow access for inspections, repairs, safety compliance checks



Report faults quickly





## Digital Version



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## Your Rights

-  Right to buy (if eligible)
-  Right to improvements (with permission)
-  Right to exchange (with permission)
-  Succession rights



## Ending Your Tenancy

### Give 4 weeks' notice



All tenancies end on a Sunday – 4 weeks' notice will be added if you don't give notice, and you will be charged the rent for this period.

**Return keys and leave home clean and empty.**



## Solar Panel Rules

-  Panels belong to the Council/provider
-  Allow access for maintenance



## High-Rise Building Rules

-  Keep balconies clear
-  Allow fire safety checks

## Alterations and Improvements (Secure Tenants only)

-  Written permission required for improvements.
-  CCTV and Ring doorbells must comply with data protection.

## Communal Areas

-  No dangerous or flammable items stored.
-  Must not block fire doors or misuse shared areas.