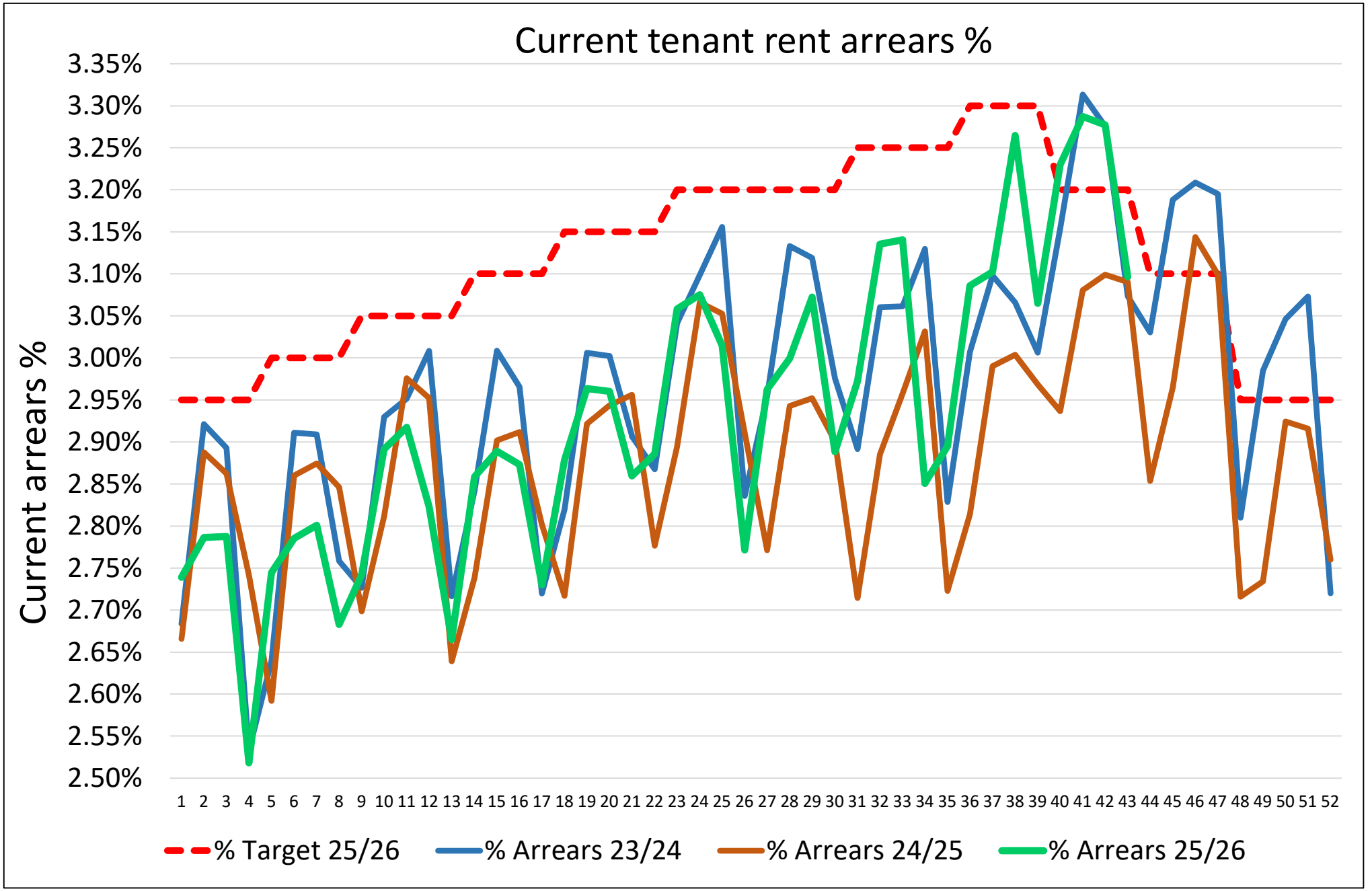
Performance Information : Week 43 2025/26 ending 01-Feb-26

	Current Tenant Arrears %	Void rent loss % Year to date	Average Relet Time (calendar days) Year to date	Number of Households in hotels at period end (no target)	Total no. of complaints per 1,000 properties after 43 weeks	Tenancy Turnover % (new 25/26)	Tenancies sustained post support %	% Repairs - First Visit Complete	% Properties with a valid has certificate
2025/26 Performance as at Week 43	**3.10%**	**1.07%**	**25.6**	**43**	**67.7**	**4.58%**	**99.23%**	**96.82%**	**99.87%**
2025/26 profiled Target as at Week 43	3.20%	0.80%	25.0	no target 25/26	41.4	4.55%	97.25%	94.00%	100.00%
Tolerance	3.52%	0.88%	27.5	n/a	45.5	5.00%	87.53%	84.60%	99.84%
Indicator value in 2025/26 at week 43	£2,895,461	£839,758	888 lettings 911 terminations		1346 actual complaints 823 target complaints	911 actual terminations creatinh a void 905 target terminations	11 out of 1422	25995 out of 26850 repairs	24 properties
Indicator compared to previous week	Better than last week	Same as last week	Worse than last week	Worse than last week	Worse than last week	Worse than last week	Worse than last week	Better than last week	Worse than last week
Chanhe in week	-0.18%	0.00%	+0.0	+3	+2.0	0.01%	-0.12%	0.04%	-0.01%
2024/25 Performance as at Week 43	**3.09%**	**0.92%**	**27.0**	**80**	**56.1**	**n/a**	**98.64%**	**95.08%**	**99.90%**
2024/25 profiled Target as at Week 43	3.00%	0.70%	24.0	no target 24/25	41.4	n/a	97.25%	94.00%	100.00%
Indicator value in 2024/25 at week 43	£2,857,187	£432,518	805 lettings 940 terminations		1117 complaints	n/a	13 out of 955	26442 out of 27749 repairs	18 properties

Key : **Meeting / better than target** | **Close to / within tolerances of target** | **Not meeting / worse than target**

Performance Information : Week 43 2025/26 ending 01-Feb-26



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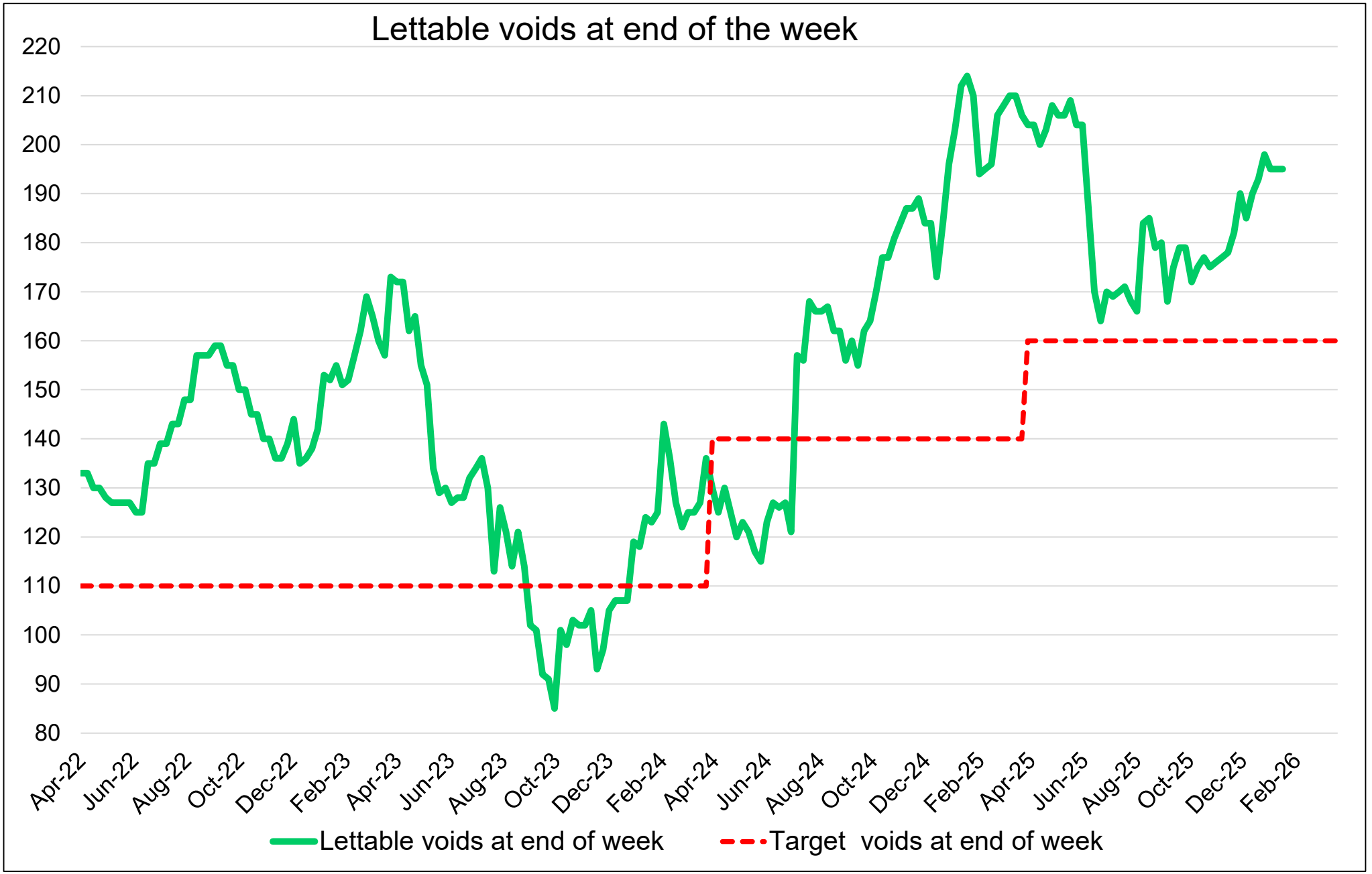

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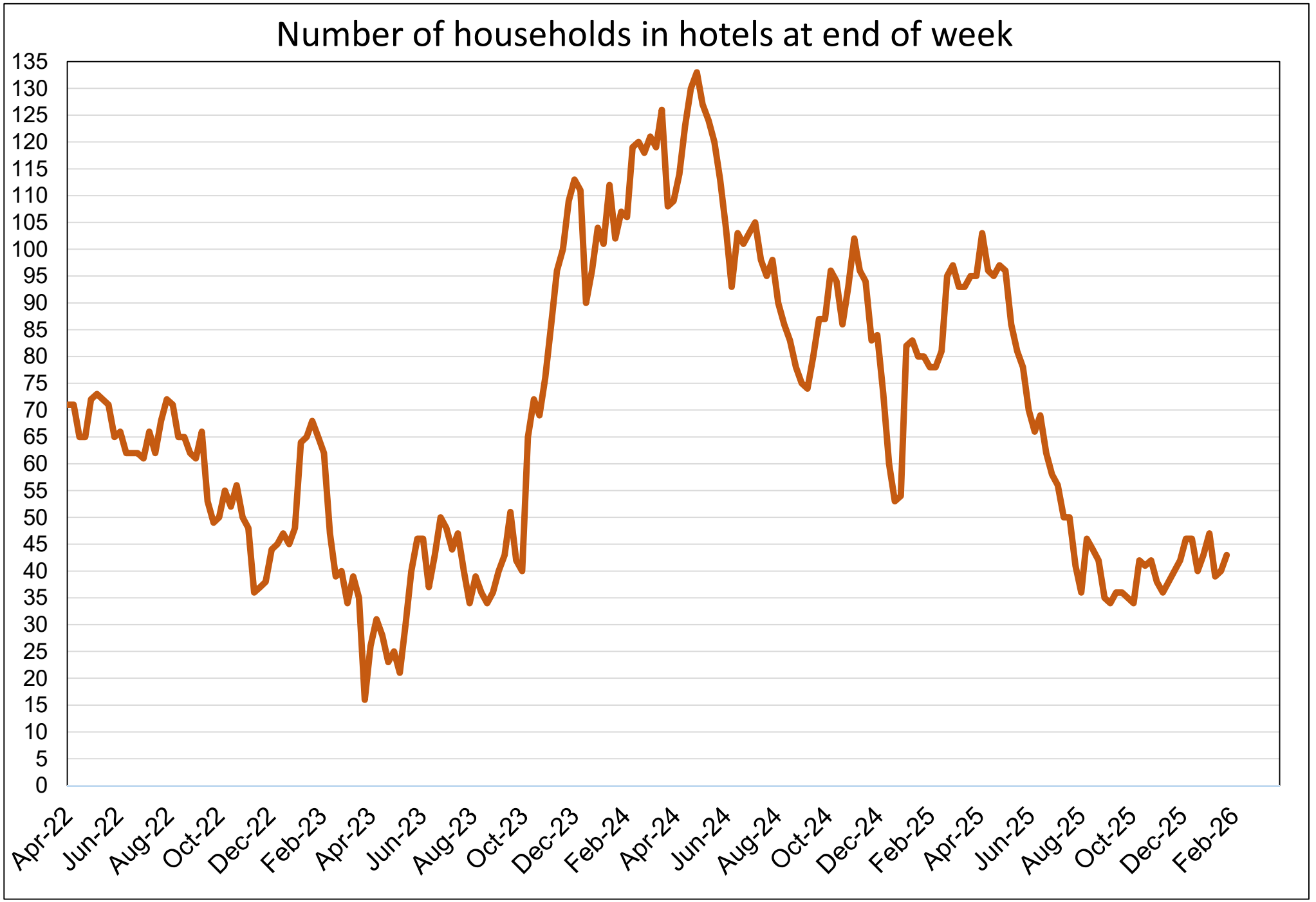

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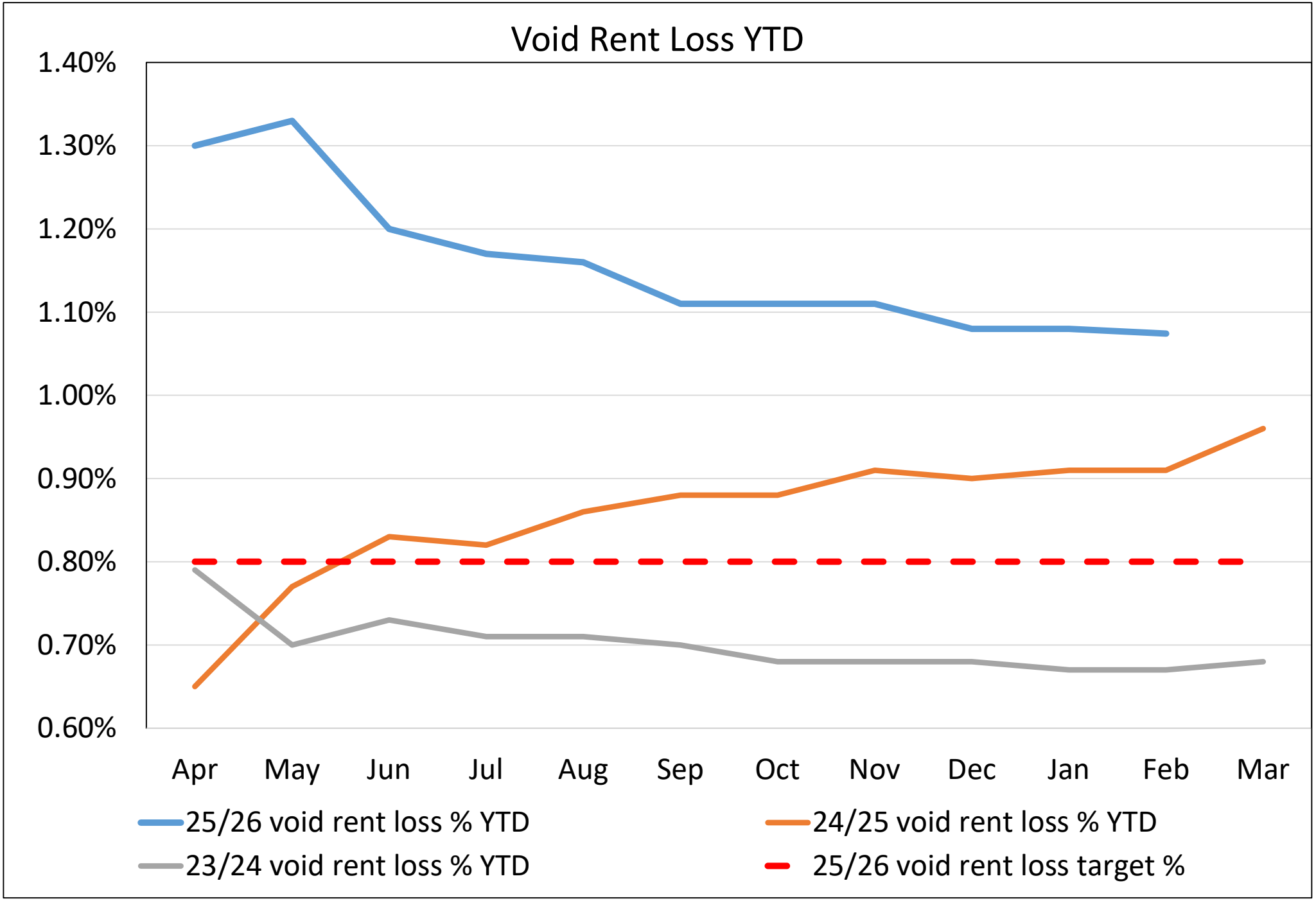

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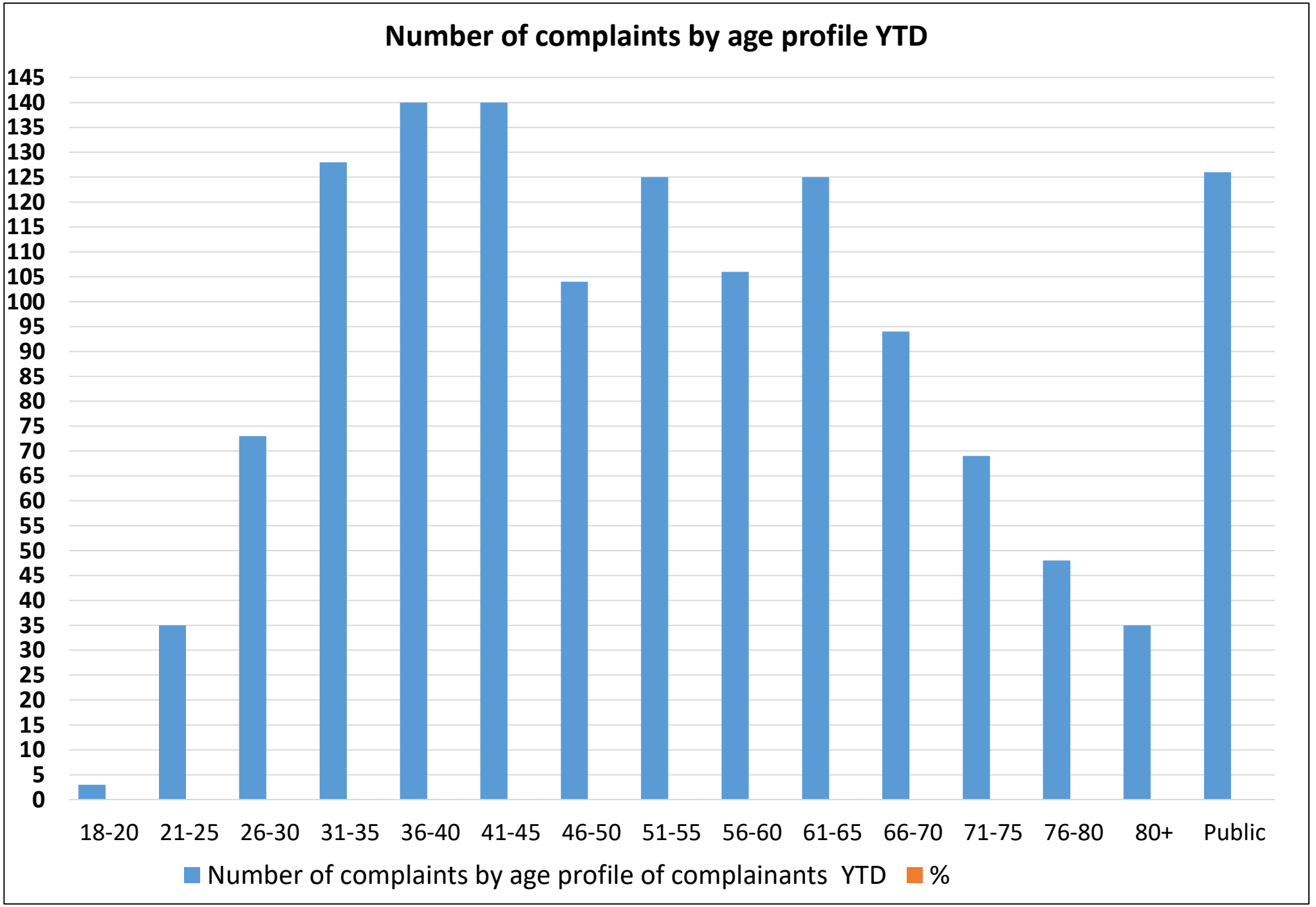

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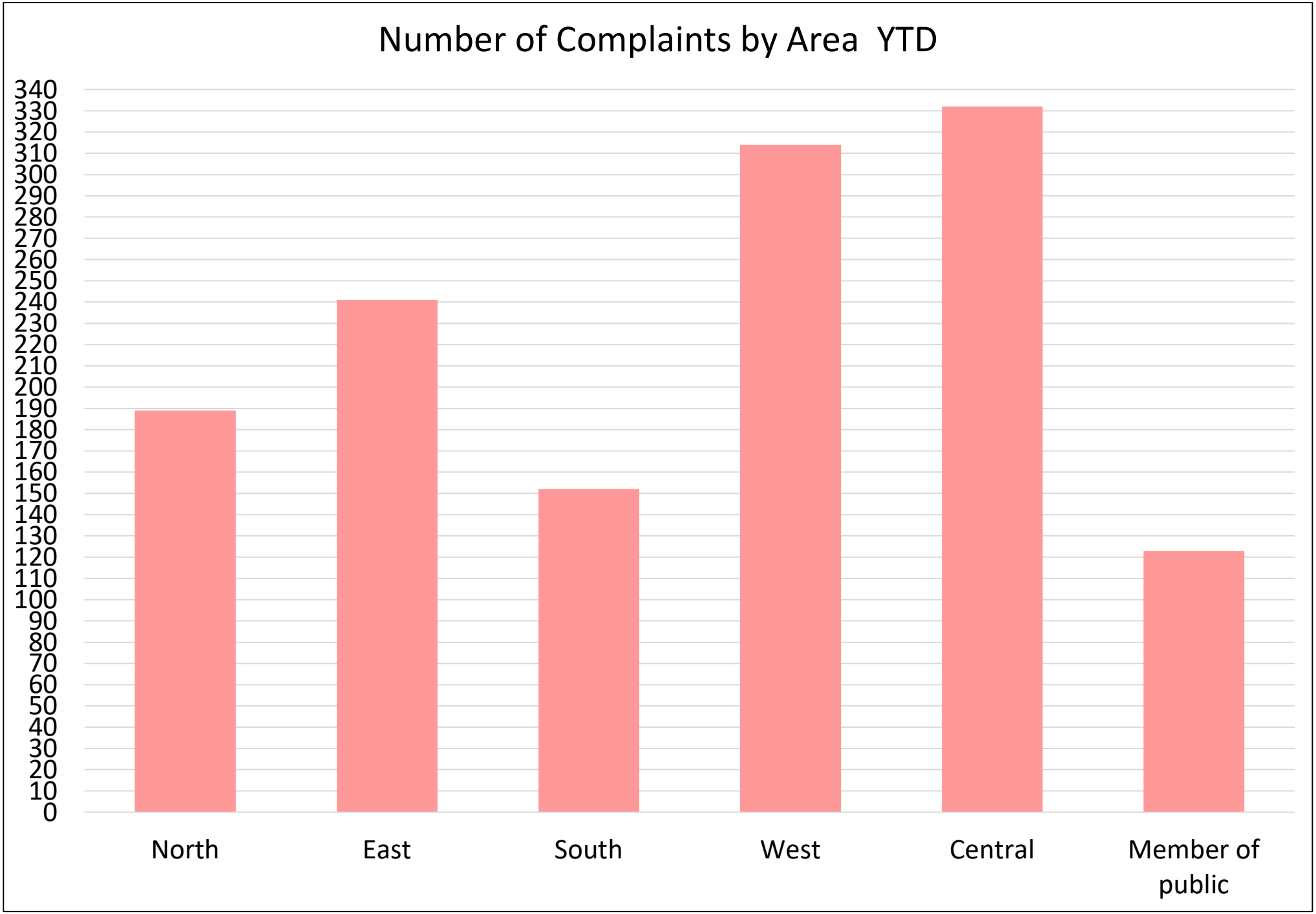

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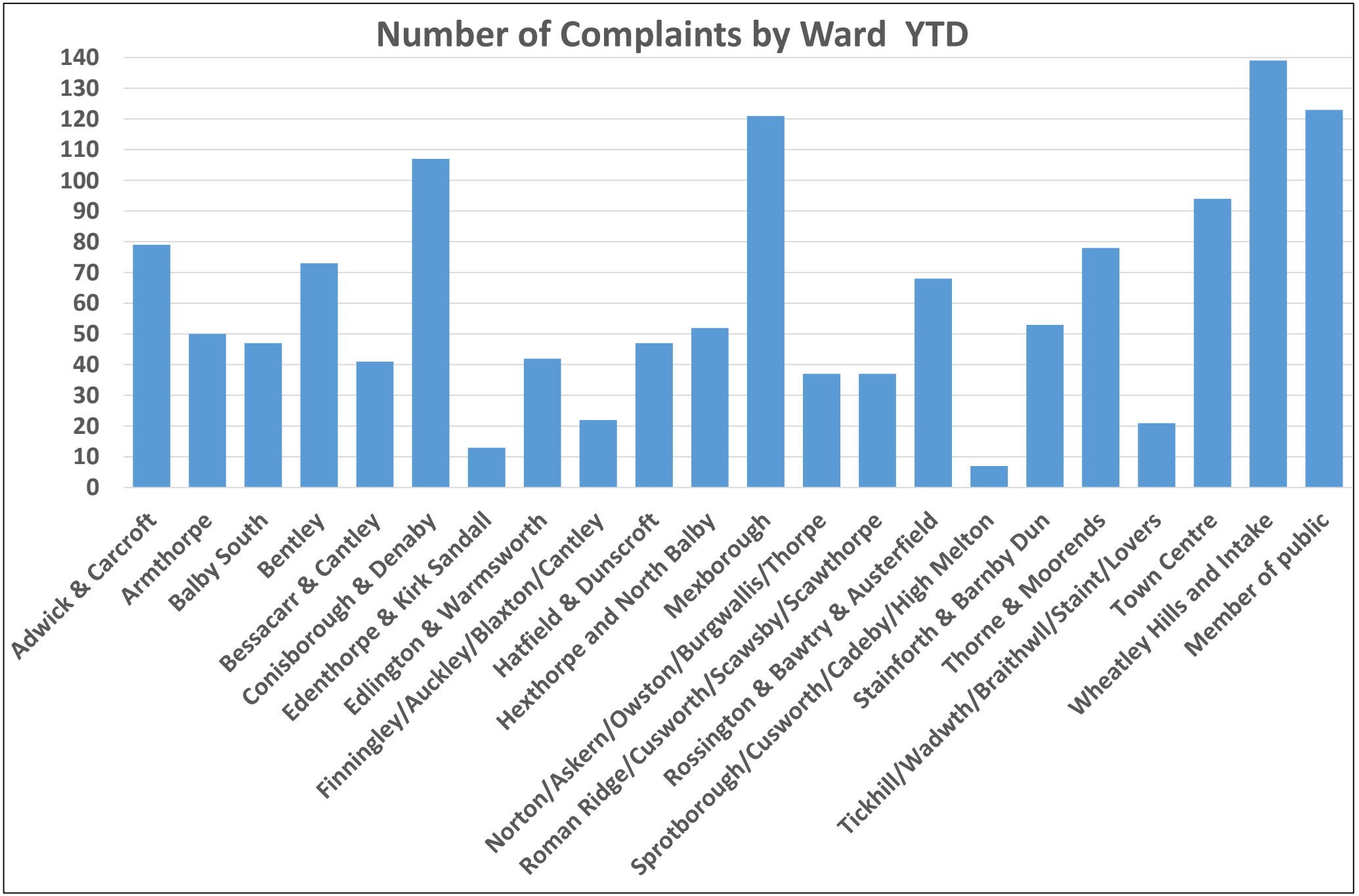

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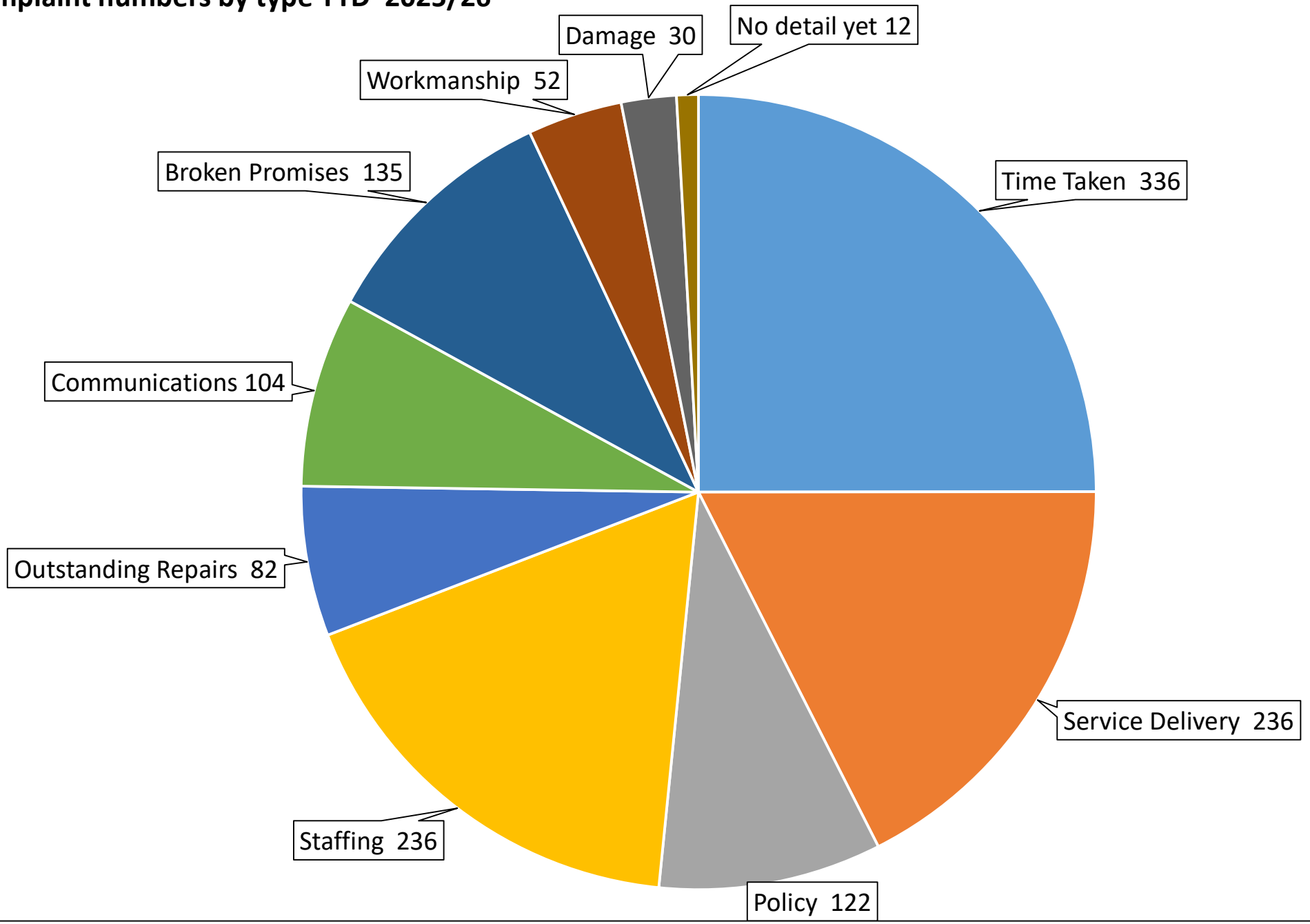
Complaint numbers by type YTD 2025/26