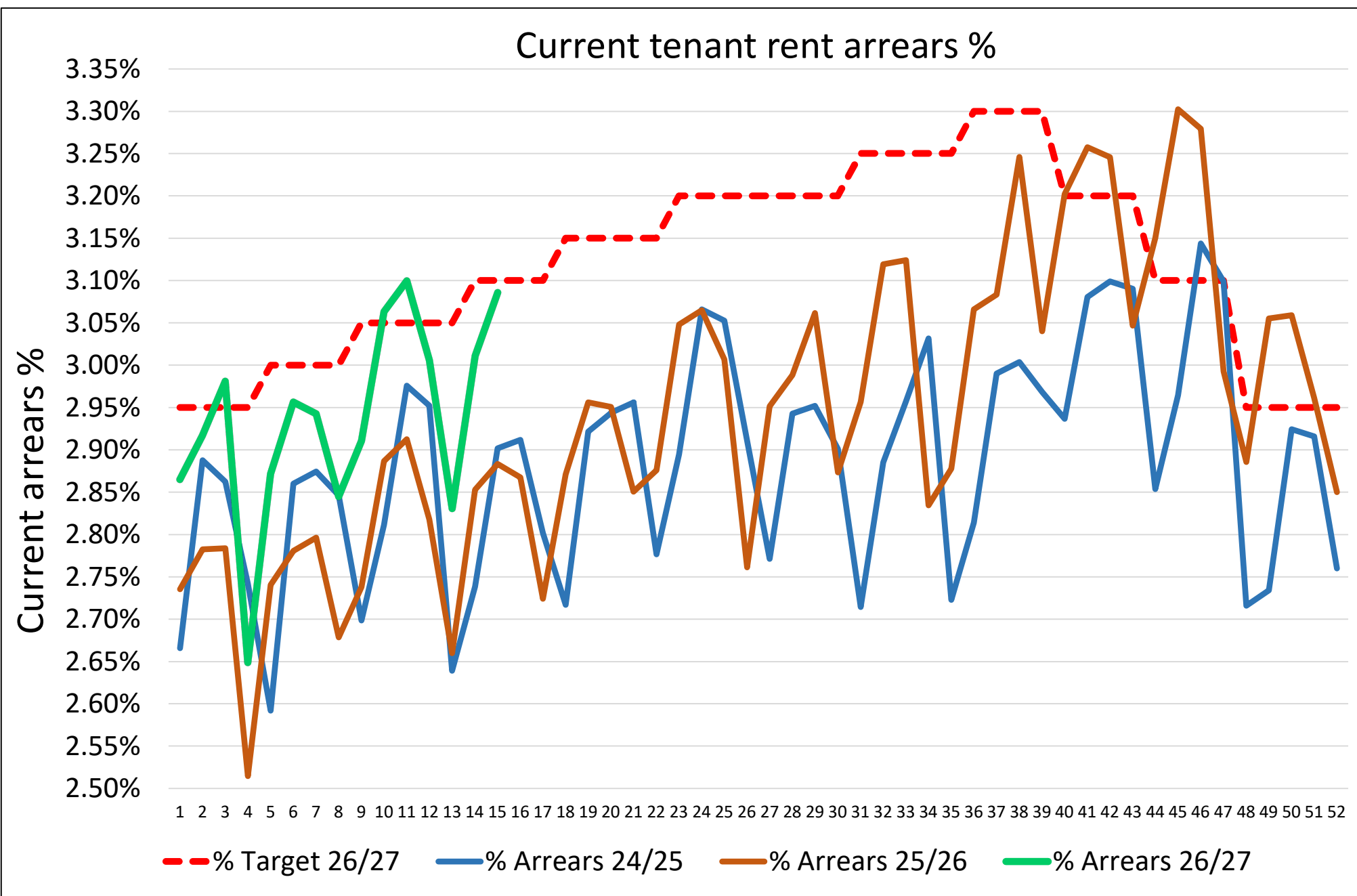
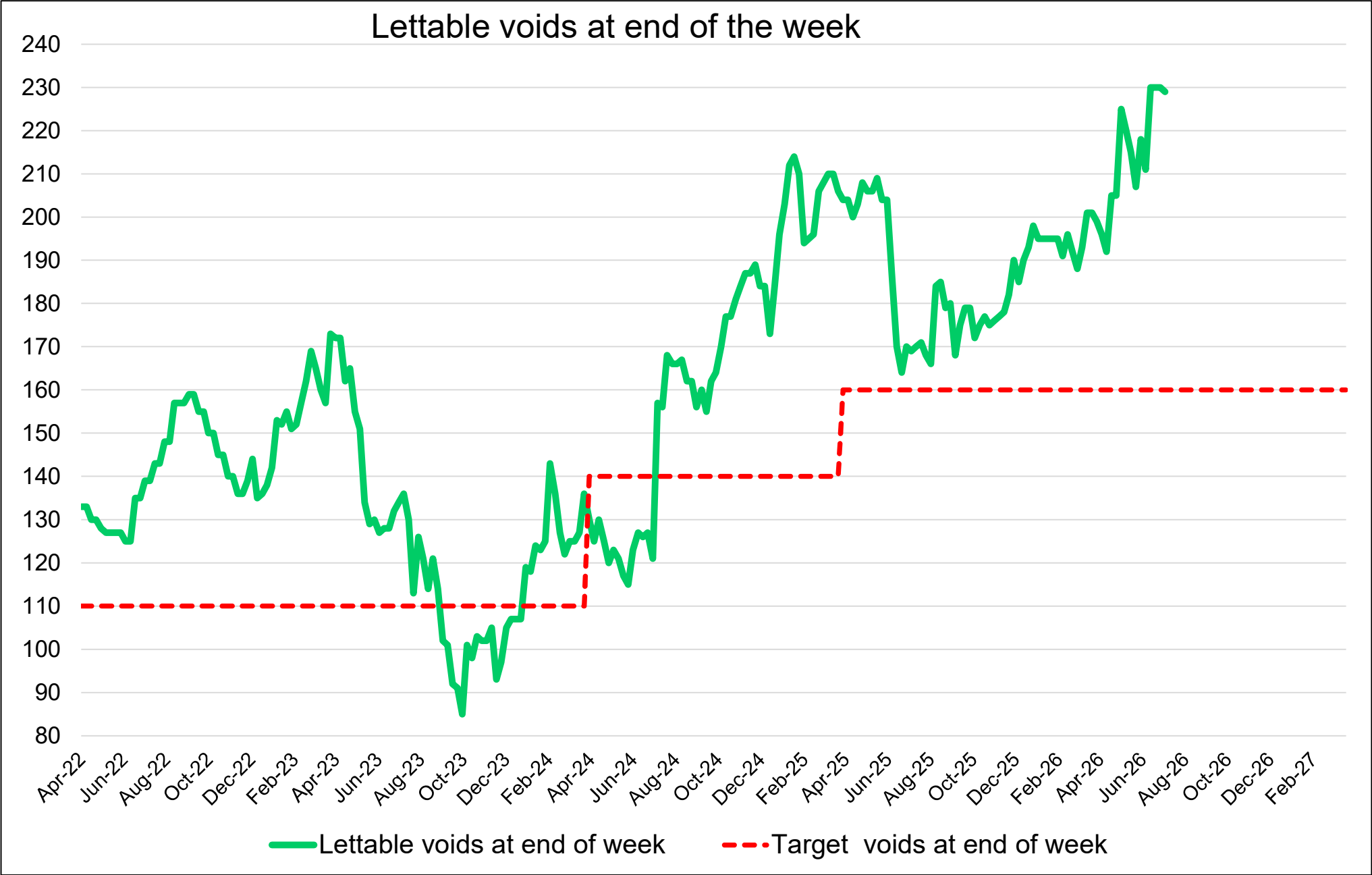


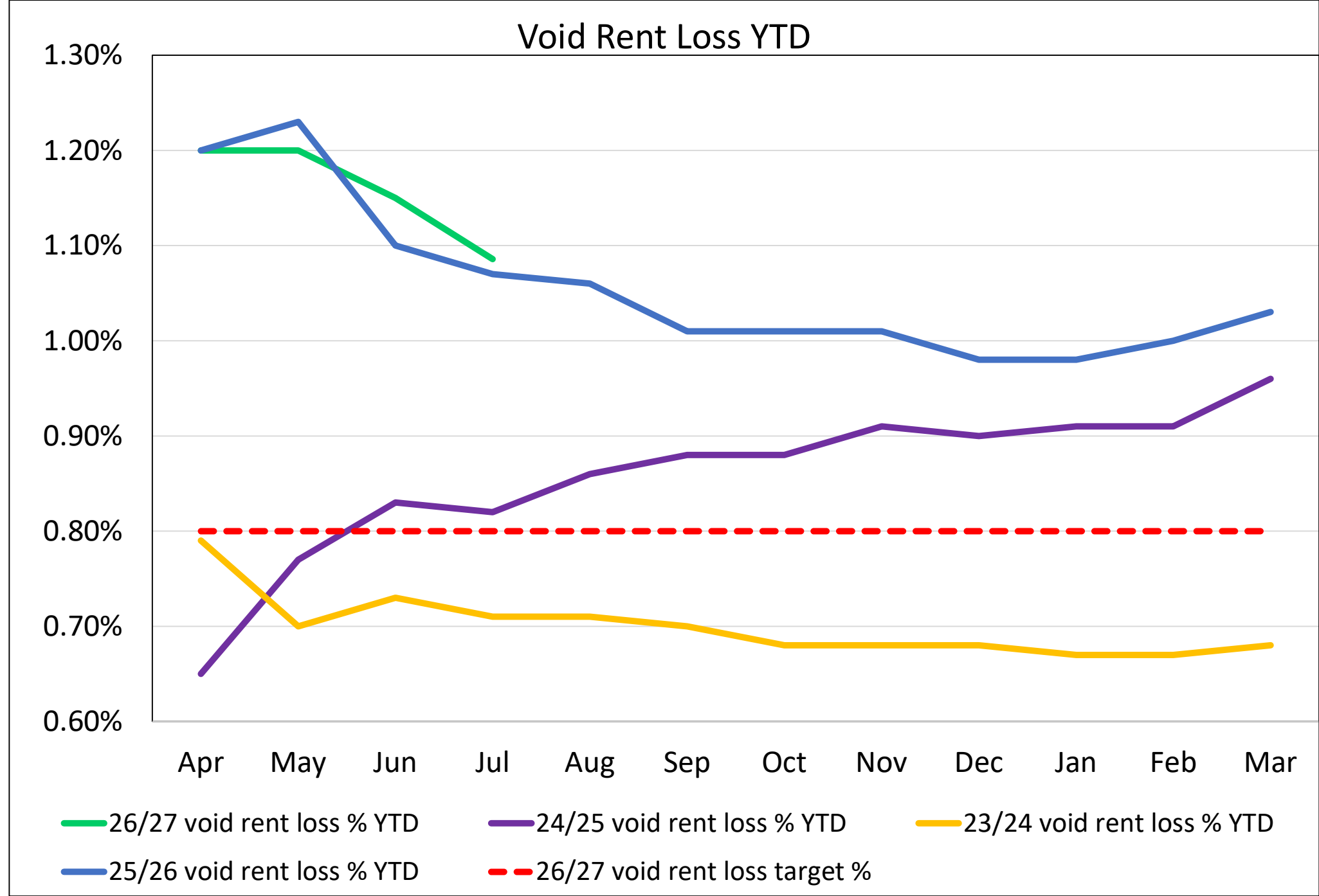
Performance Information : Week 15 2026/27 ending					19-Jul-26				
	Current Tenant Arrears %	Void rent loss % Year to date	Average Relet Time (calendar days) Year to date	Number of Households in hotels at period end (no target)	Total no. of complaints per 1,000 properties after 15 weeks	Tenancy Turnover % (new 25/26)	Tenancies sustained post support %	% Repairs - First Visit Complete	% Properties with a valid has certificate
2026/27 Performance as at Week 15	3.09%	1.09%	24.5	59	25.8	1.78%	98.43%	97.67%	99.27%
2026/26 profiled Target as at Week 15	3.10%	0.80%	25.0	no target 26/27	14.4	1.59%	97.25%	94.00%	100.00%
Tolerance	3.41%	0.88%	27.5	n/a	15.9	1.75%	87.53%	84.60%	99.68%
Indicator value in 2026/27 at week 15	£3,032,984	£340,319	321 lettings 354 terminations		514 actual complaints 287 target complaints	354 actual terminations creating a void 316 target terminations	5 out of 319	9178 out of 9397 repairs	138 properties
Indicator compared to previous week	Worse than last week	Same as last week	Worse than last week	Worse than last week	Worse than last week	Same as last week	Worse than last week	Better than last week	Worse than last week
Change in week	0.08%	0.00%	+1	+6	+0.9	0.00%	-0.26%	0.01%	-0.09%
2025/26 Performance as at Week 15	2.88%	1.16%	26.4	50	24.1	n/a	99.59%	96.61%	99.73%
2025/26 profiled Target as at Week 15	3.10%	0.80%	25.0	no target 25/26	14.4	n/a	97.25%	94.00%	100.00%
Indicator value in 2025/26 at week 15	£2,690,097	£316,751	350 lettings 313 terminations		480 complaints	n/a	2 out of 482	8520 out of 8956 repairs	50 properties
Key : Meeting / better than target Close to / within tolerances of target Not meeting / worse than target									



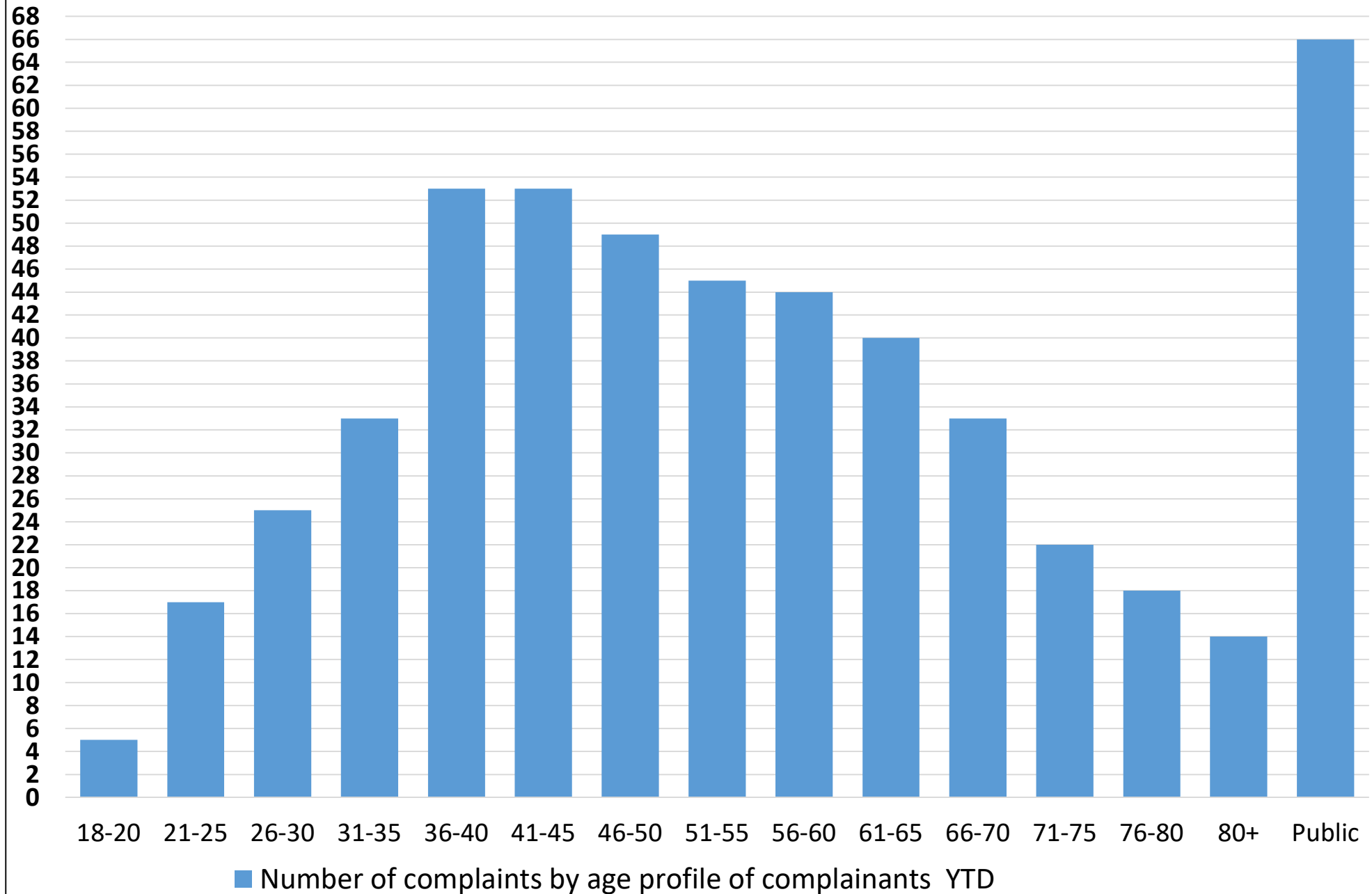


Number of households in hotels at end of week

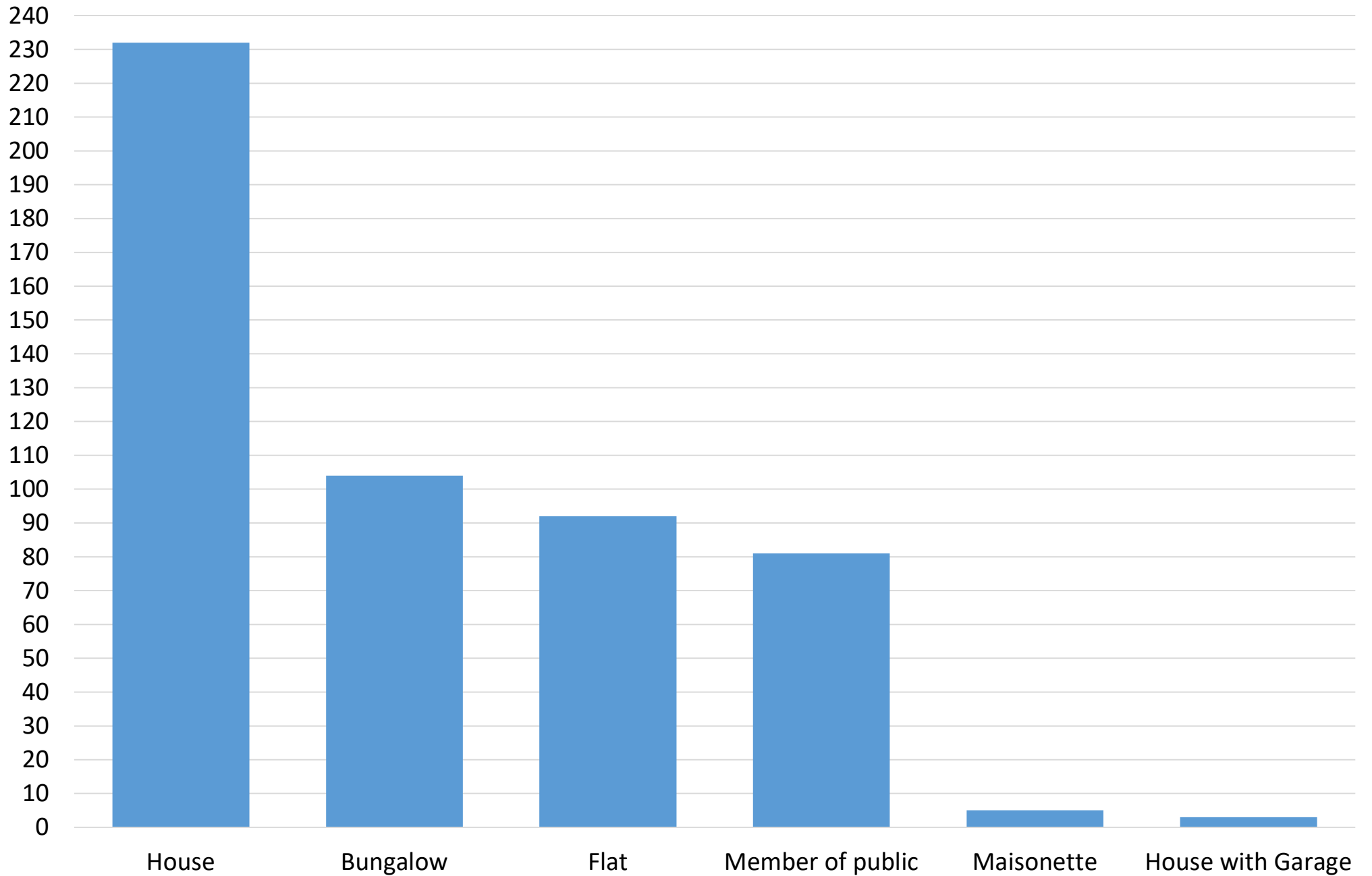


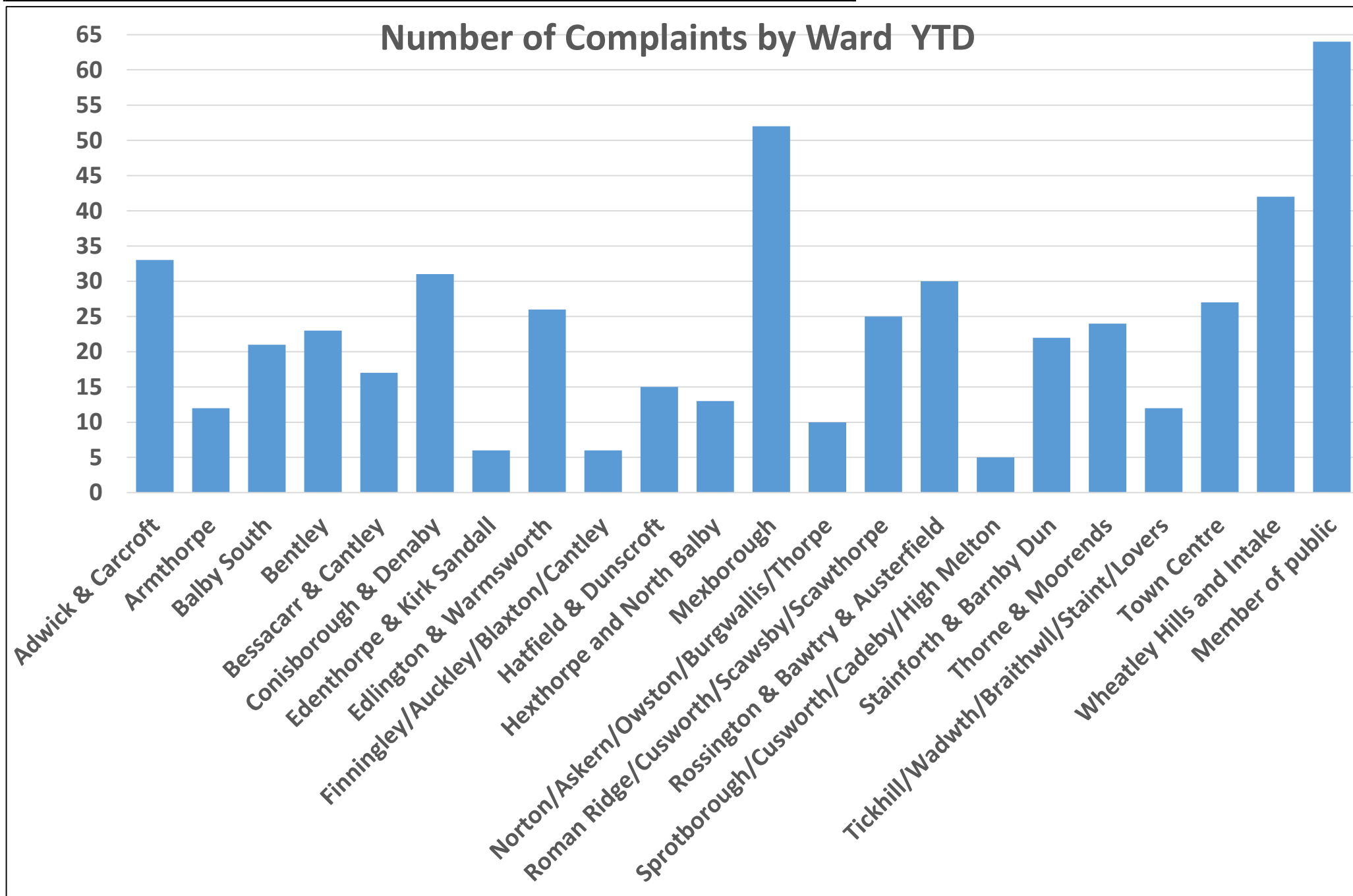


Number of complaints by age profile YTD



Number of complaints by property type YTD





Complaint numbers by type YTD 2026/27