

Making you feel at home

As one of St Leger Homes' customers you can select a range of products for your home. The service is provided by NFS, any products you get are leased for a weekly charge which is added to your rent and could be paid for via any Benefits you might be claiming.

How the service works

It's simple, select the products you need and your St Leger Homes Furnished Tenancy Officer will do the rest. They will provide us with the information we need to arrange delivery and installation of your products at a time and date that is best for you.

If you have an issue with a product let us know and we'll arrange for it to be checked. We'll carry out any necessary repairs or if needed, replace the product at no additional cost.

You can also return any products that you no longer want and we'll collect them from you. Or if you're moving to a different St Leger

Homes property and want to take your products with you just let your Furnished Tenancy Officer know and we'll update your details.

If your circumstances change and you would like to change your pack size (either increase or decrease) then contact your St Leger Homes Furnished Tenancy Officer.

What information do I need to give you?

St Leger Homes will give us all of the information we need to help us arrange the delivery of your furniture.

We will keep any information we get confidential. This information will be covered under the Data Protection Act 1984.

Can I return the furniture at any time?

If you want to return the furniture, simply get in touch with your St Leger Homes Furnished Tenancy Officer to end the agreement. They will contact us to arrange for the furniture to be collected.

What happens if any of my furniture becomes faulty or is worn and needs replacing?

We understand things can go wrong or become worn, if you have a problem with any item that we have given you just get in touch with your St Leger Homes Furnished Tenancy Officer. They will arrange for it to be checked and if necessary, repair it or replace it. Meaning you are never without furniture or appliances.

Can I take the furniture with me if I move home?

Yes, if you transfer to another tenancy with St Leger Homes you must tell St Leger Homes that

you want to take the furniture with you, they will let us know and we'll change our records.

Can I add more items at a later date?

Yes, if your circumstances change and you need more items just let your St Leger Homes Furnished Tenancies Officer know and they will see what we can do to help.

Who owns the furniture?

The furniture will remain the property of NFS, you are not allowed to buy or sell the furniture supplied to you. If you are approached by somebody selling the furniture, please tell us as soon as possible.



Our products

You will need to pick up to the pack size you were assessed as needing, but you can swap items within the pack if you do not need that item.

Each product has a points value, when you've picked your items your St Leger Homes Housing Officer will add up the points.

This will confirm your assessed pack size for your chosen products.

	Pack A* up to 64 points	Pack B* up to 94 points	Pack C* up to 105 points	Pack D* up to 116 points	Pack E* up to 127 points	Pack F* up to 164 points	Pack G* up to 214 points
Washing Machine	✓	✓	✓	✓	✓	✓	✓
Tumble Dryer	✓	✓		✓		✓	✓
Fridge/freezer	✓	✓	✓	✓	✓	✓	✓
Electric Cooker	✓	✓	✓	✓	✓	✓	✓
Double bed/mattress		✓	✓	✓	✓	✓	✓
Wardrobe		✓	✓ x2	✓	✓ x2	✓ x3	✓ x3
Single bed/mattress			✓		✓	✓ x2	✓ x2
Chest drawers						✓ x2	✓ x2
Sofa				✓	✓		✓
Chair							✓
Dining Set							✓



Cooker - Electric 16 points



Fridge Freezer 18 points



Washing Machine 15 points



Condensed Dryer 15 points



Vacuum Cleaner 7 points



Microwave 5 points



Sofa - Leatherette 22 points



Chair - Leatherette 14 points



Sofa - Fabric 20 points



Chair - Fabric 14 points



Table 6 points
Chair (each) 2 points



Wardrobe 12 points



Chest of Draws 9 points



Single Head Board 4 points



Double Head Board 5 points



Bunk Bed & Mattress 28 points

Single Divan Base 14 points
Mattress

Double Divan Base 18 points
Mattress



Cot, Mattress & Bedding 12 points

Garden Pack 18 points

* Items interchangeable so tenants pay only for the items they need in their package

Please note: Products shown are for illustration purposes only and may be different to product supplied.