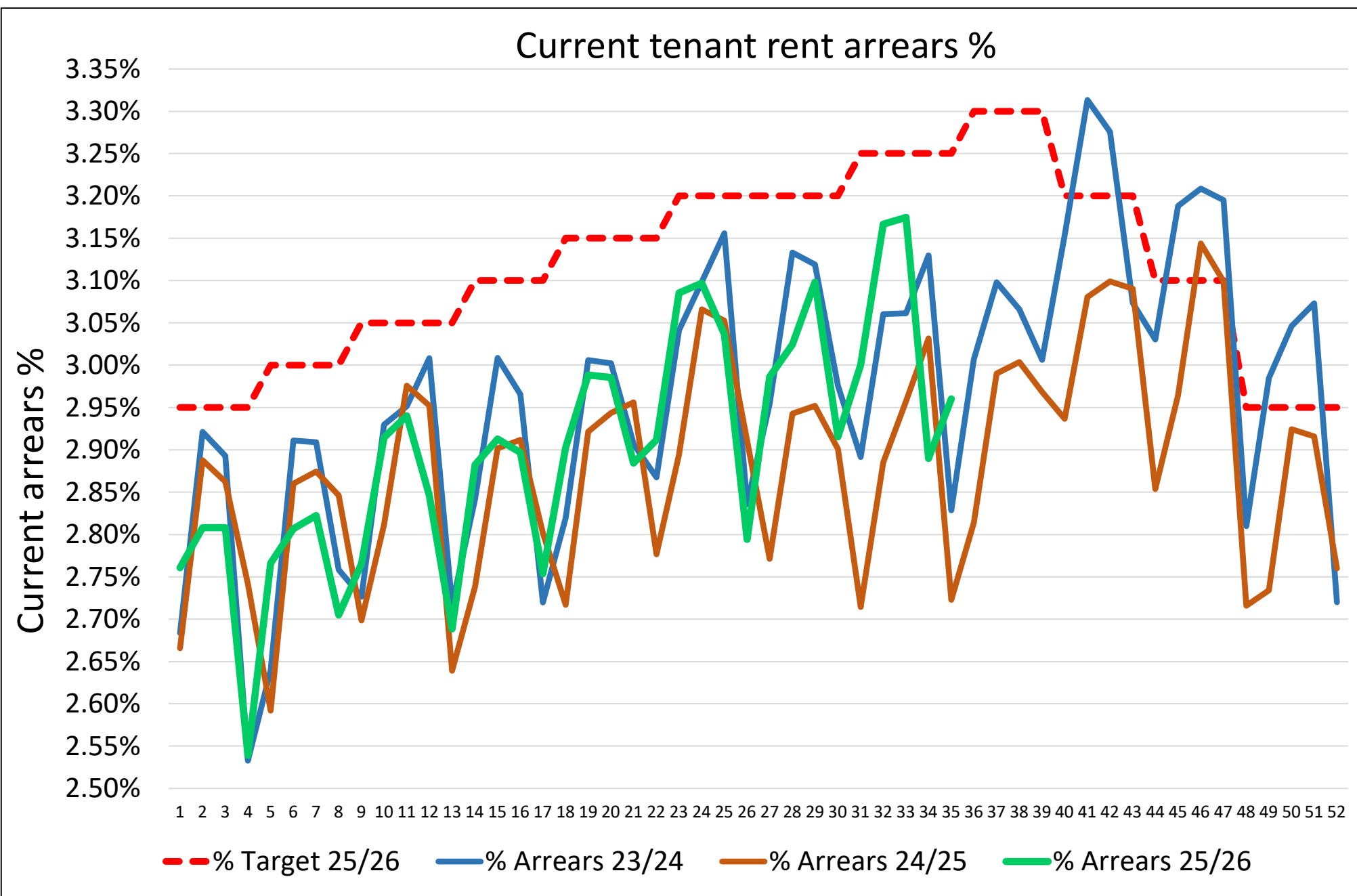
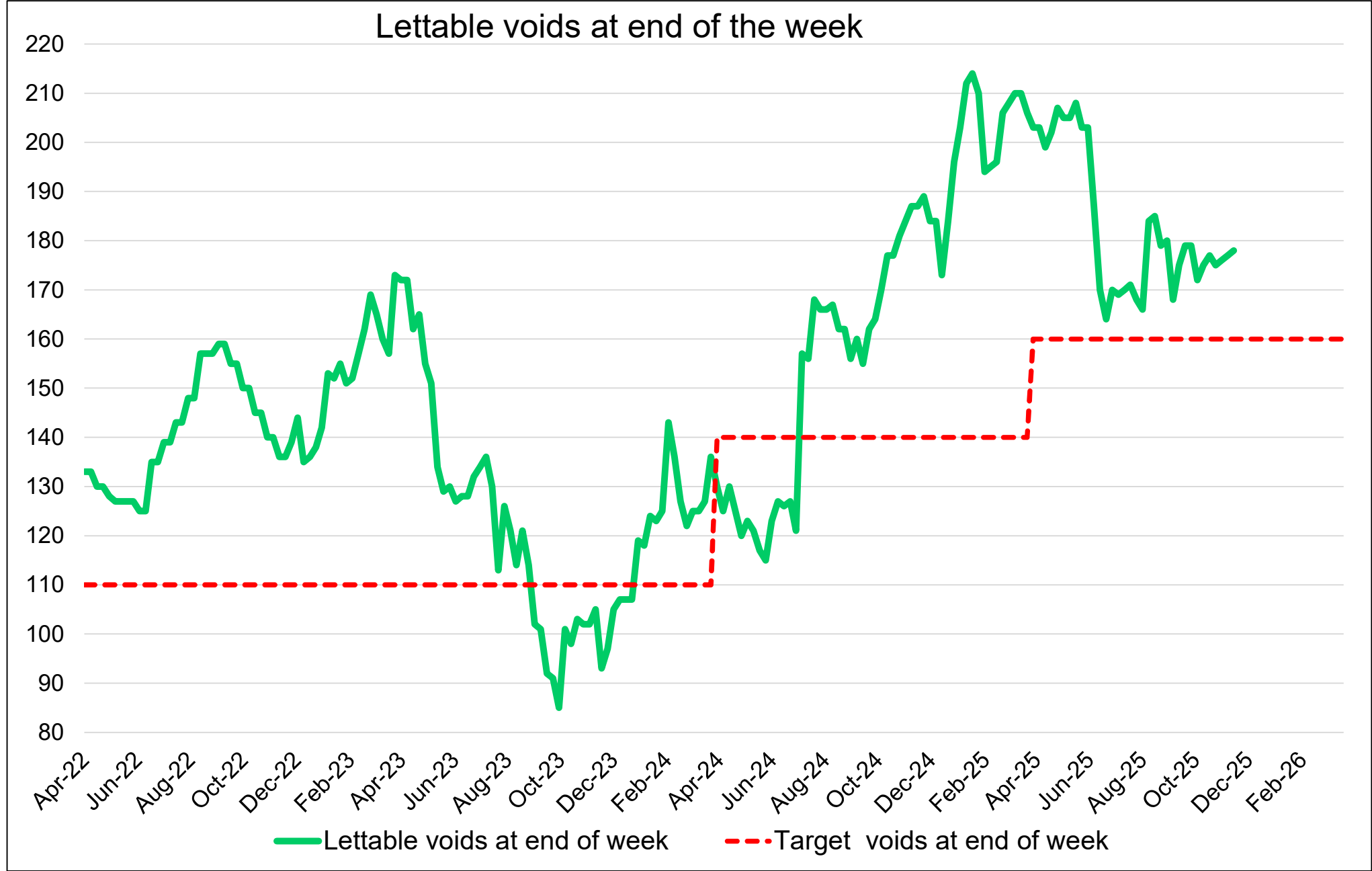
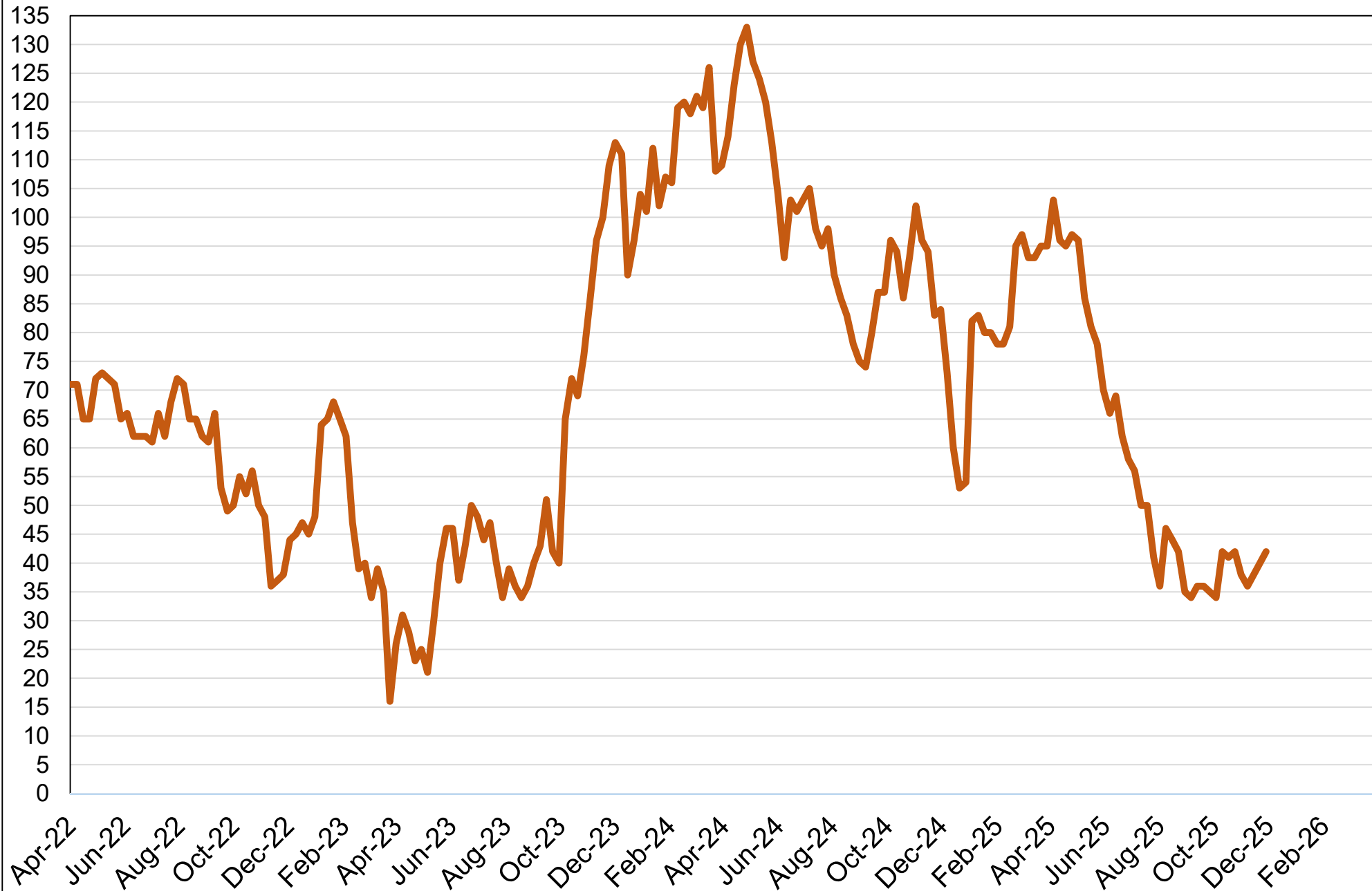


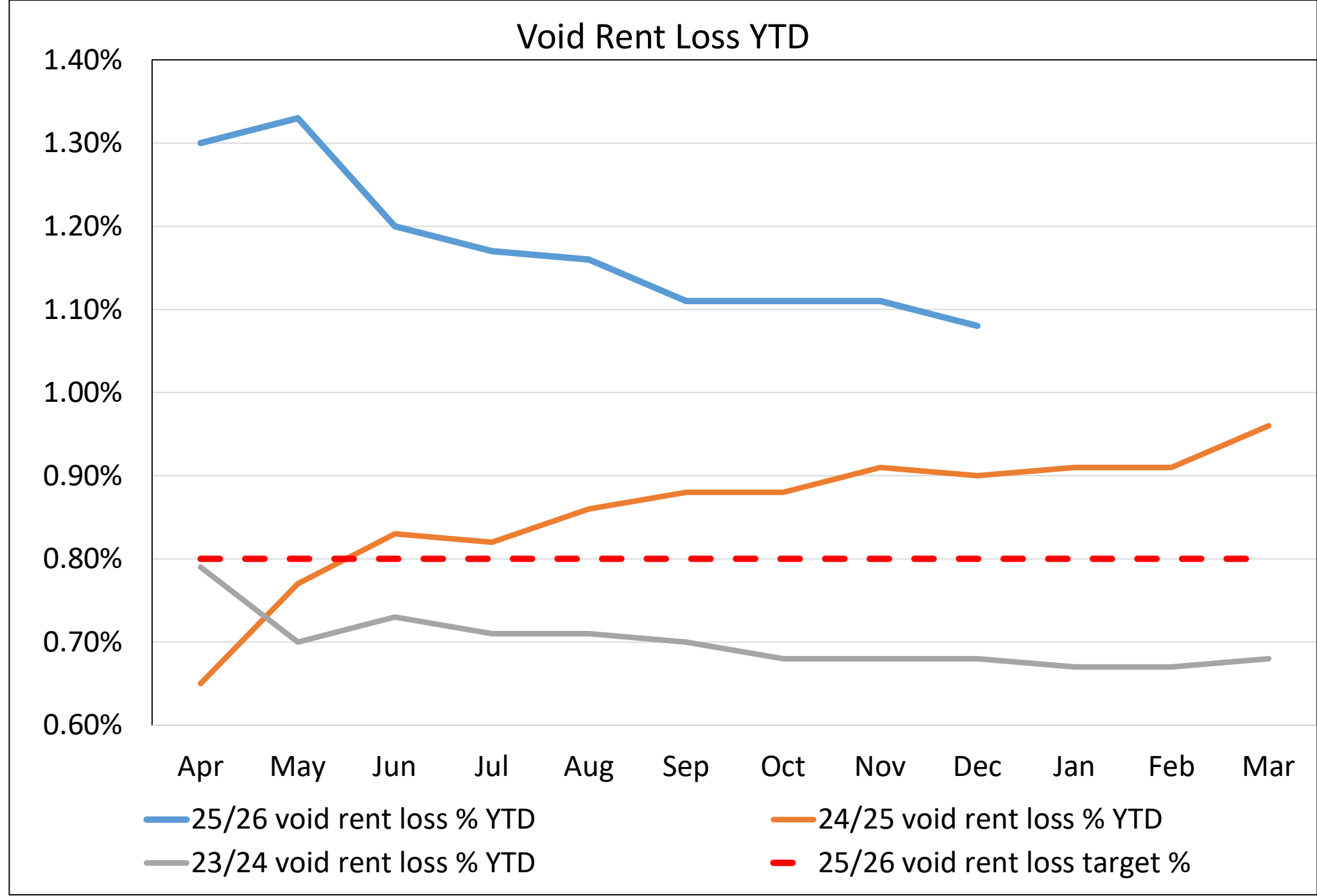
Performance Information : Week 35 2025/26 ending					07-Dec-25				
	Current Tenant Arrears %	Void rent loss % Year to date	Averahe Relet Time (calendar days) Year to date	Number of Households in hotels at period end (no target)	Total no. of complaints per 1,000 properties after 35 weeks	Tenancy Turnover % (new 25/26)	Tenancies sustained post support %	% Repairs - First Visit Complete	% Properties with a valid has certificate
2025/26 Performance as at Week 35	2.96%	1.08%	25.3	42	56.9	3.77%	99.36%	96.66%	99.90%
2025/26 profiled Target as at Week 35	3.25%	0.80%	25.0	no target 25/26	33.7	3.70%	97.25%	94.00%	100.00%
Tolerance	3.58%	0.88%	27.5	n/a	37.0	4.07%	87.53%	84.60%	99.84%
Indicator value in 2025/26 at week 35	£2,766,529	£687,021	746 lettings 751 terminations		1132 actual complaints 670 target complaints	751 actual terminations creatinh a void 737 target terminations	8 out of 1258	21065 out of 21794 repairs	18 properties
Indicator compared to previous week	Worse than last week	Same as last week	Worse than last week	Worse than last week	Worse than last week	Worse than last week	Better than last week	Better than last week	Better than last week
Chanhe in week	0.07%	0.00%	+0.0	+2	+2.0	0.01%	0.02%	0.02%	0.01%
2024/25 Performance as at Week 35	2.72%	0.90%	25.9	83	47.6	n/a	98.72%	94.95%	99.92%
2024/25 profiled Target as at Week 35	3.05%	0.70%	24.0	no target 24/25	33.7	n/a	97.25%	94.00%	100.00%
Indicator value in 2024/25 at week 35	£2,517,356	£356,067	668 lettings 771 terminations		947 complaints	n/a	10 out of 779	21082 out of 22096 repairs	15 properties
Key : Meeting / better than target Close to / within tolerances of target Not meeting / worse than target									

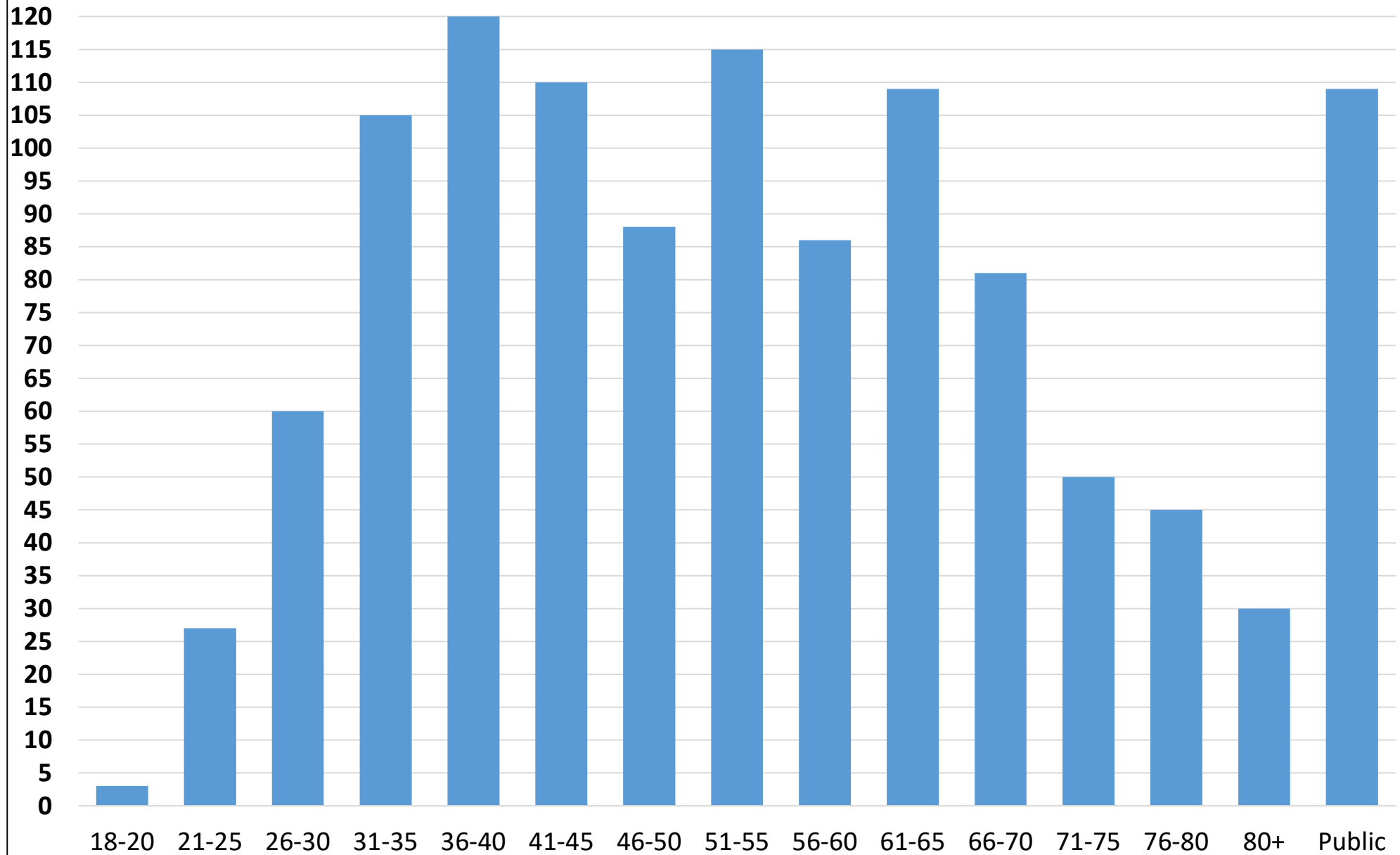




## Number of households in hotels at end of week

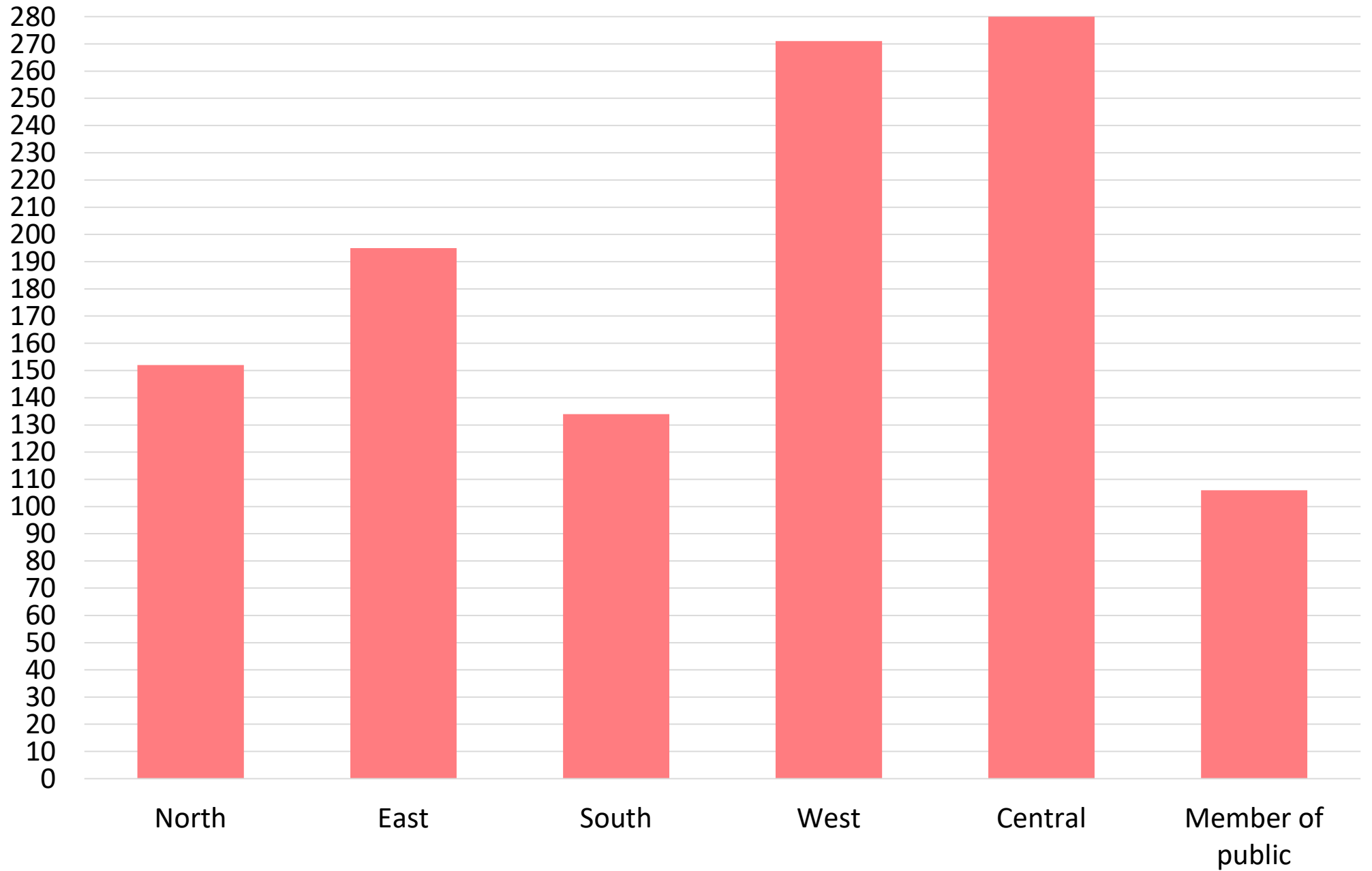




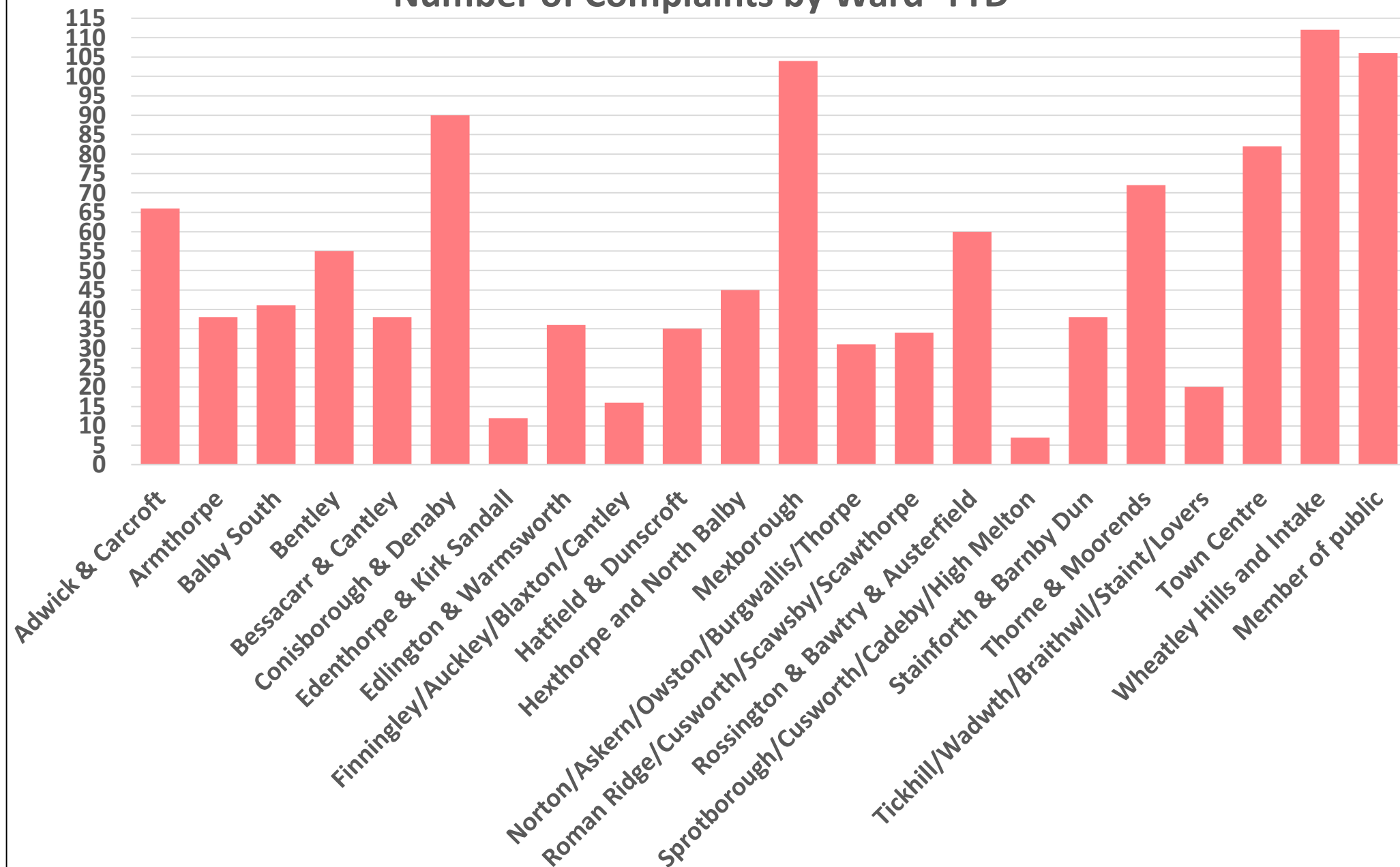
**Number of complaints by age profile of complainants YTD**

■ Number of complaints by age profile of complainants YTD

## Number of Complaints by Area YTD



## Number of Complaints by Ward YTD





**Complaint numbers by type YTD 2025/26**