



Thank you for letting us know what you think!!

St Leger Homes of Doncaster is now offering a small thank you for getting involved.

Customers can earn points by attending consultation events, focus groups, joining in with our reality checking, mystery shopping or by simply completing a questionnaire. All you need to do is register with GIG to be eligible to collect the points.

The next time you receive an invitation requesting your opinion to help St Leger Homes improve its services or check our tenants are still receiving a value for money service; you will earn points towards receiving shopping vouchers. These points will be calculated over a six month period, and you will be notified about how many points you have earned.

Every 50 points that you collect, can be exchanged for a £5 gift voucher.

For further information, or to register your interest, you can contact us by telephone on 01302 862743, or by sending an email to customerinvolvement@stlegerhomes.co.uk

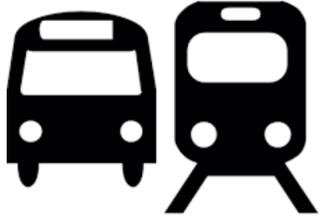
Here are some of the ways to get involved - for full details please view the GIG Leaflet.

- Surveys 5 points
- Reality Checking 10 points
- Mystery Shopping (for every 10 surveys completed) 10 Points
- Editorial Group 10 points
- Complaints Appeal Panel 10 points
- Consultation 25 points
- TRIP 25 points
- Young Person Activities (varying on work) 10-25 points
- Young Persons Engagement Board 25 points

Claiming expenses

By volunteering your time, you are helping us and other customers.

We want to ensure that no-one is left out of pocket for going out of their way to help, so we may be able to reimburse your costs to include:



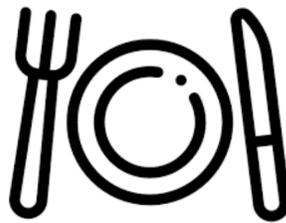
Travel Costs



Mileage (up to £5)



Parking



Food (where appropriate)

Terms and Conditions:

When you have collected 50 points, you are eligible for a £5 gift voucher.

You can earn a maximum of 250 points in any six-month period.

If more than 500 points are earned over the relevant financial year the excess points will not be awarded.

At the beginning of each financial year all points awarded in the previous year will be null and void.

You are only eligible for points if you attend the whole of the event.

Please make sure that you sign in at the event. If you do not sign in, we won't have any record that you've attended, and you will not be eligible for points.

All questionnaires must be completed in full, and by the deadline, to be eligible for points.

Shopping vouchers will be distributed at six monthly intervals.

St Leger Homes will notify you of any shopping voucher entitlement within the six month period, by letter, phone or email.

The points are non-transferable, and there is no cash alternative.

Points are open to employees of St Leger Homes, who are also tenants of a St Leger Homes managed property. However, attendance at events or completion of questionnaires must not be done during working hours.

St Leger Homes may amend these Terms and Conditions without notice, by posting any changes on their website.