

Your rent statement explained



This shows your name and address. Please let us know if this is incorrect.

Page. This can show you that there is more than one page to the statement.

Your rent account number. This number is unique to your account and can be quoted in any correspondence.

The statement date. The details shown on the statement are correct as of this date.

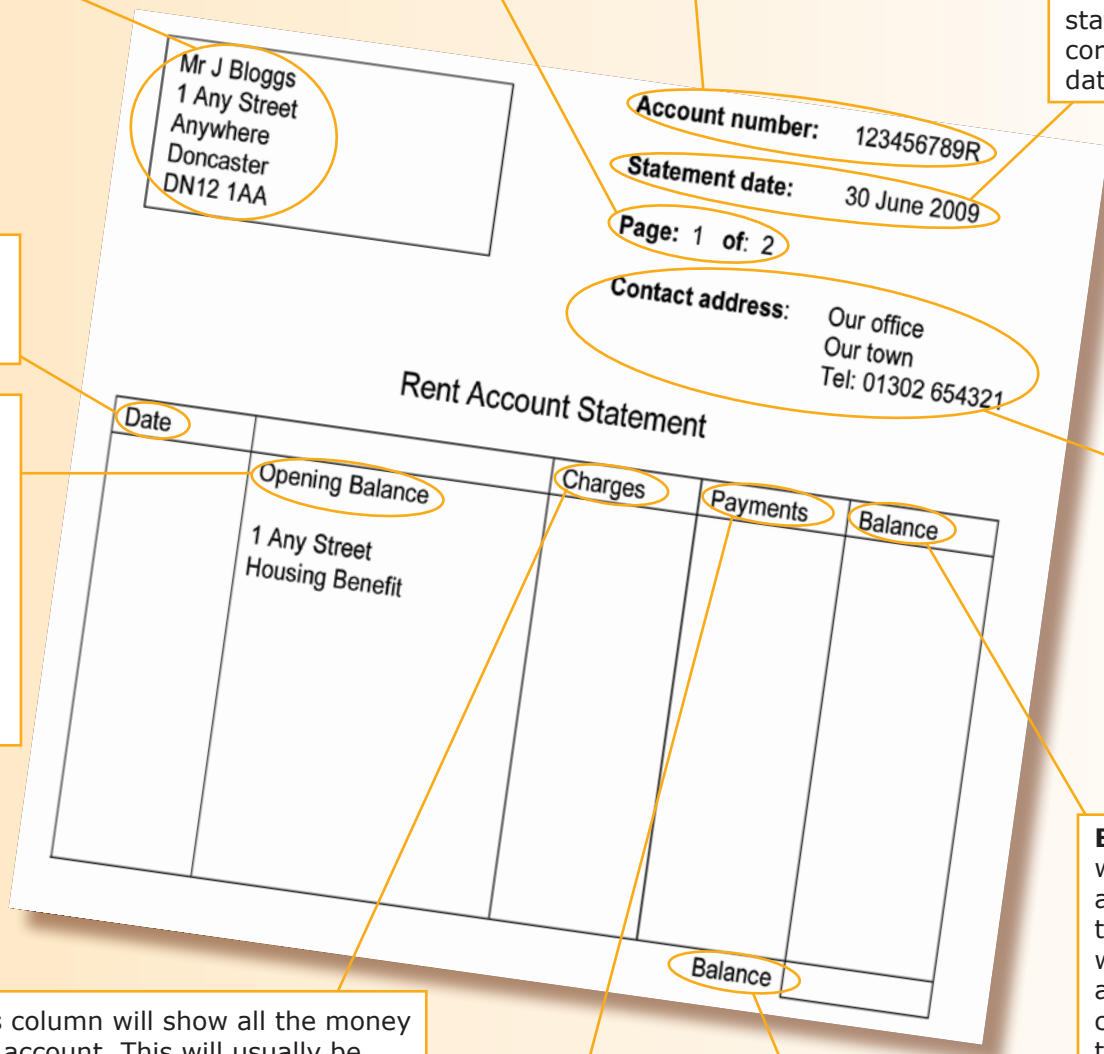
This is the **date of each transaction** listed.

Opening balance shows the amount of money you owed to us or we owed to you at the end of the last statement you received.

Charges. This column will show all the money added to your account. This will usually be your rent, which will show on the column to the left as the address that the charge is being made for. Other charges can include district heating and home insurance premium.

Payments. This column will show all the money taken off your account. This can include all the payments you have made and any housing benefit paid to your account each week. If you have any queries relating to housing benefit paid, you can contact the Housing Benefits Department on 01302 735336.

This will tell you the **final balance** at the time that the statement is printed. A minus figure means that you are in front with your payments. The letter on the other side of the statement will give you further advice on the state of your account at the time of printing.



Contact address gives you the address and telephone number that you can contact your local St. Leger Homes office.

Balance. This will look at the amount from the previous week, then add on all the charges and take off all the payments shown in the previous two columns.

Please note that no account is taken of any charges or payments made between the date of the statement and the date you receive it.

If you have any queries regarding your rent account or statement please contact the local St. Leger Homes office shown on your statement.

stlegerhomes.co.uk



- 1 Türkçe
- 5 國語
- 2 Русский
- 6 العربية
- 3 فارسی
- 7 کۆردی
- 4 Polski
- 8 أروو

BRaille | Large Print | Audio