

FREEPOST ST LEGER HOMES OF DONCASTER

Tell us what
YOU think!

Do you have some
time to spare?

Are you
interested in giving your
opinion on the services
St. Leger Homes
provide?



Working together towards
Quality Homes in Quality Neighbourhoods



Doncaster Federation of
Tenants and Residents
Associations



TRANSLATE

BRaille | LARGE PRINT | AUDIO

- | | | | |
|------------------|-----------------|------------------|----------------|
| 1 Türkçe | 3 فارسی | 5 國語 | 7 کۆردی |
| 2 Русский | 4 Polski | 6 العربية | 8 أورو |



If you would like to get involved, please complete and return this form by **Freepost** or **hand it in at your local St. Leger office**.

Ways to feedback	How often	Approximate time needed	Tick here
1. Giving your opinion through an e-mail survey	Variable	15 minutes	
2. Completing a postal questionnaire	Variable	15 minutes	
3. Taking part in a short telephone survey	Variable	15 minutes	
4. Giving your opinion through text messaging	Variable	15 minutes	
5. Completing a questionnaire on the website	Variable	15 minutes	
6. Taking part in a discussion group	Monthly	2-3 hours	
7. Taking part in a Black & Minority Ethnic Tenants Group	Monthly	2-3 hours	
8. Taking part in a Disabled Persons Group	Monthly	2-3 hours	
9. Becoming a mystery shopper This involves contacting staff posing as a customer with a particular issue and judging the response. Full training is provided to carry out this role.	Quarterly	2-3 hours	

- Are you a member of a Tenants and Residents Association? Yes / No
- Would you like details of your local Tenants and Residents Association? Yes / No

Please tick the service/s you are interested in:

Repairs and Maintenance	<input type="checkbox"/>	Any other, please give details. <div style="border: 1px solid black; height: 100px; width: 100%;"></div>
Estate Management	<input type="checkbox"/>	
Housing Publications	<input type="checkbox"/>	
Housing Finance	<input type="checkbox"/>	
Housing Policy	<input type="checkbox"/>	
Allocations and Lettings	<input type="checkbox"/>	

To help you participate St. Leger Homes will pay towards your travel expenses and provide crèche facilities as required. We can also arrange training where this would help you to participate.

How can we contact you?

Please provide your name, address and your preferred way of contact.

Name

Address

.....

.....

Post Code

Telephone

Mobile

E-mail

Thank you for taking the time to complete this form. We hope that you will help us to provide a better service for all.

Contact Details: Community Engagement Team, St. Leger Homes of Doncaster, St. Leger Court, White Rose Way, Doncaster DN4 5ND
 Telephone: **01302 862292** E-mail: **communityengagement@stlegerhomes.co.uk** Website: **www.stlegerhomes.co.uk**