

Status Survey – 2010

Thank you to all 538 tenants who completed and returned our annual survey which was sent to a random sample of tenants. The survey asked many questions about the service we provide.

There was a small increase in overall satisfaction compared to the previous year, with 1% more tenants (81% in total) satisfied with the service we provide. Satisfaction amongst BME (Black and Minority Ethnic) tenants was higher than ever before.

The results show an across-the-board improvement since St. Leger Homes was formed.

If you would like to know more please e-mail our Customer Satisfaction Officer,
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