



BME DONCASTER SETTLERS Tenants And Residents Association

**Tenants & Residents Resource Centre (TRRC)
28th November 2011 at 6.00 pm**

Present

Cllr Glyn Jones
Cllr Chris Mills
Vivien Binks – SLHD Community Engagement Officer
Chris Days – Action4Employment Community Manager
Roger Williams - NHS Doncaster Cancer Information Support Officer
Godwin Mudzimu – BME Doncaster Settlers TARA Chair
Jagrev Dhillon – BME Doncaster Settlers TARA Vice-Chair
Marie Lane – BME Doncaster Settlers TARA Secretary
Nadia Hassan – Treasurer, BME Doncaster Settlers TARA
Victor Bwitanda – Committee member
Abraham Mdlongwa – Committee member
Paul Berndt
Maria Namubiru
Freedom Ndlovu
Nyasha Tapfumaneyi
Stanislav Stec

Apologies

Cllr John McHale

Godwin Mudzimu, BME TARA Chair

Godwin Mudzimu welcomed members to the Tenants Resource Centre and ran through the Housekeeping. As there were new attendees, everyone was asked to introduce themselves.

Cllr Glyn Jones

Glyn Jones thanked the Chair and all members for their kind invitation to attend the AGM. He explained that he is now in a Shadow Cabinet role, but was a Councillor when the BME Doncaster Settlers TARA was first formed, and appreciated the rich diversity of the group. He advised that DMBC was now facing an extreme challenge of significant cuts, while at the same time formulating a balanced budget.

Keith Jobson – SJC Representative and Mentor

Keith explained his role as Federation SJC Representative and TARA mentor. The BME Doncaster Settlers TARA has two representatives on the SJC, which supports all TARAs boroughwide, and Keith has always firmly supported this TARA. The Federation have previously received an annual Grant from DMBC, but this funding has recently been withdrawn. The Federation have drawn up a Business Plan, as a vehicle to protect and support the interests of both tenants and residents. They had a meeting with DMBC, during which they had requested an Interim Grant in order to make the Federation sustainable.

Cllr Chris Mills advised that she is the Shadow Cabinet member for Housing. Unfortunately, in the current economic climate, many voluntary organisations have not received funding recently. She acknowledged the wonderful work that was carried out by all TARAs, and suggested that the Federation emphasise the service that they provide across the community, establishing communication links and acting as a conduit for information. Both Cllrs Chris Mills and Glyn Jones will support the action of the Federation.

Vivien Binks – Consultation on SLHD Goodwill and Compensation Policy

Vivien Binks introduced St Leger Homes of Doncaster Compensation & Goodwill Policy. This relates to any customer, tenant or resident who receives a poor service, and outlines their rights and potential entitlements where service levels do not meet service standards. Compensation can be given as a financial reimbursement up to the value of £250, or a goodwill gesture such as a letter of apology, gift voucher, bunch of flowers or box of chocolates, depending on the nature of the complaint. Vivien then advised that claims over the value of £250 are dealt with by St Leger Homes of Doncaster Insurance Team. As the document is quite lengthy, it was suggested that members read this in their own time, and then feedback comments before Friday 9th December.

Minutes of the Meeting

Godwin asked members to check the Minutes of the last meeting. Paul Berndt and Nadia Hassan confirmed that these were a true and accurate version of events.

Godwin Mudzimu gave his Chairs Report, Nadia Hassan gave the Treasurers Report.

The election took place and results were as follows:

- Chair - Marie Lane
- Vice-Chair – Godwin Mudzimu
- Secretary – Abraham Mdlongwa
- Treasurer – Victor Bwitanda
- Committee - Freedom Ndlovu
- Committee – Maria Namubiru
- Committee – Jagrev Dhillon
- Committee – Nadia Hassan
- Account Checker Paul Berndt
- Account Checker – Nadia Hassan

Vivien Binks congratulated the new Committee and wished them all the best for the future year.

Any Other Business

Roger Williams, NHS Doncaster Cancer Information Support Officer, introduced himself and briefly ran through his jobrole. He is hoping to give a more detailed presentation in the New Year. Vivien Binks to supply dates of future meetings.

Chris Days, Action4Employment Community Manager, introduced himself and briefly ran through his jobrole. He is hoping to give a more detailed presentation and attend meetings regularly in the New Year. Vivien Binks to supply dates of future meetings.

Vivien Binks explained that SLHD Partnership Manager, Julie Jablonski, had attended the last meeting to give a presentation on Hate Crime. Several members had advised that they had reported racist incidents, but not received any feedback. Vivien distributed copies of a Hate Crime Reporting Centre Brief, and confirmed that Rachel Long from DMBC would be attending a future meeting early in the New Year, to explain in further detail.

Vivien distributed information regarding the Mayoral Integration & Cohesion Grant and the Olympic Torch Relay in Yorkshire.

Date and Time of Next Meeting

Monday 30th January 2012 @ 10am