

Solid Fuel to Gas Heating Conversion Programme



We hope the information contained in this leaflet gives you a useful insight into the solid fuel to gas heating conversion programme.

If you need any more advice, please contact the Repairs Contact Centre or the Capital Projects Team.

Repairs Contact Centre
Freephone 0808 126 3123

Capital Investment Team
Freephone 0800 180 4478

Social Services Adult First Contact Team
Tel: 01302 737391
Fax: 01302 736939

www.doncaster.gov.uk

supply. However, consideration will be given to a property if the supply is in the street and the cost of connection is not prohibitive.

How long does it take to get a gas supply connected?

All requests for supply connections have to be passed to Transco, they carry out this work using their own contractors. This process can take up to sixteen weeks from the point of ordering; unfortunately, St. Leger Homes has no control over this part of the process.



Translation Available

ترجمه موجود است	Çeviri mümkündür
نہد نامادین کہ نوارہ کانی نیوہ ودرنگیرین	ترجمہ دستیاب ہے
Tradução Disponível	Доступен (Есть) перевод
अनुवाद उपलब्ध है	可提供翻译
الترجمة متوفرة	可提供翻譯
অনুবাদের ব্যবস্থা রয়েছে।	Traduction Disponible
Përktimi në dispozicion	

Large Print, Audio and Braille also available

LTCE01



Solid Fuel to Gas Heating Conversion Programme Information

This information leaflet has been produced to guide you through the process of the solid fuel to gas heating conversion programme.

How do I get my coal fired heating changed to gas heating?

If your fire has been inspected by a St. Leger Homes quality control officer and has been considered to be un-repairable or the fire flue has collapsed and subsequently been condemned, you may be eligible to have your solid fuel heating removed and replaced with gas heating. This is of course subject to having a suitable gas supply to your home, your heating system will then be considered for inclusion in the solid fuel to gas heating conversion programme.

Are there any other ways of getting my heating converted?

If you or a member of your family have a medical condition that would benefit from the upgrading of your homes heating system, Social Services may be able to assist. You will need to call the Social Services Adult First Contact Team, who will arrange to visit your home to assess your requirements (01302 737391).

Can I have my heating looked at under the Decent Homes Programme?

Your heating will be assessed under the Decent Homes Programme, however, due to the length of the programme this may not be carried out immediately as there are a number of properties requiring this type of work. If your home is subject to Decent Homes work, you will be notified by the Decent Homes Team.



What happens next if my application has been successful?

One of our heating contractors will contact you to arrange a time to complete an in-depth heating survey; this survey is to measure your home for pipe work, sizes of radiators, boiler size and location etc.

Following the initial survey an environmental survey will be arranged; this is required before any further work can be carried out.

Our contractor will then write to you giving you a date when works are due to commence.

How long will it take to get my heating system fitted?

It depends on the type of system being fitted and the type of property but it will take around 2-3 days for the contractor to fit your heating system.

What if I don't have a gas supply?

Ordinarily, St. Leger Homes would not attempt to fit a gas fired heating system to a property without a suitable gas

