



Fact Sheet

Solid fuel servicing

What we do

Once a year you will receive a letter with an appointment time, this can be changed if it's not convenient for you. You can choose to receive reminders by text or email if you prefer.

On the day of the service you will be unable to light your fire until the service has been completed.

The service will take approximately two hours, and we will make sure we leave your home clean and tidy. We will use dust sheets to cover furniture and floors. We will leave you a servicing certificate.

If your fire becomes damaged or you have concerns about your fire please contact our Repairs Contact Centre on freephone 0808 126 3123 or 01302 735191 from your mobile.

Why we do it

1. Carbon monoxide poisoning

Carbon monoxide is a poisonous gas. It can be given off by appliances that burn fossil fuels such as gas, coal, wood or oil, if they are not working properly, if the flue is blocked in any way, or if the room is not properly ventilated.

2. Why is it so dangerous?

Carbon monoxide is odourless, colourless and tasteless, which makes it difficult to detect. However, its effects are deadly. On average, 50 people a year are killed by carbon monoxide poisoning due to faulty heating appliances.

3. What are the main causes of carbon monoxide poisoning?

Most cases of carbon monoxide poisoning are due to inadequate ventilation, poor maintenance of appliances, or blocked or leaky flues and chimneys. Chimneys can become blocked for various reasons. It could be as a result of birds nesting on the chimney, or possible degradation of the flue. A blocked flue can lead to carbon monoxide leaking into your home.

4. Who is most at risk?

Some people mistakenly think that it is only gas fuelled heating systems which can cause carbon monoxide poisoning – in fact, it can happen with any fossil fuel system if the system, which includes both the appliance and the flue, is faulty, or the room is not properly ventilated.

5. The danger signs

Carbon monoxide may be present if there are any of the following danger signs:

- Sooty stains appearing on or just above appliances, regardless of the fuel being burnt.
- Coal or wood fires burning slowly or going out.
- The fire is difficult to light.
- The room is not properly ventilated.

- The chimney or flue is blocked – watch out for smoke in the room.
- You develop any of the following symptoms: tiredness, headaches, chest pains, drowsiness, dizziness or nausea.

6. Safety

There are a few simple and effective safety rules to follow:

- Do not draw a fire with a newspaper or use paraffin to start it.
- The chimney or flue should be swept at least once a year.
- If you have an enclosed boiler or room heater, brush the smoke outlet monthly following the manufacturer's instructions.
- Do not block vents.
- Only burn recommended fuels.
- Have adequate ventilation.
- Protect children and other vulnerable people by fitting a fireguard.
- Spark guards may not prevent you from falling into a fire, but they do reduce the risk of sparks coming into the room. Ideally, they should be in place whenever the fire is alight, especially if the room is empty.
- Fires need to breathe, never block vents or air-bricks.
- Every month, remove and clean the metal tray (throat-plate) at the top of the fire-box. Make sure that the smoke exit and any internal pipes are free of ash and soot.
- If your fire is not burning as well as usual, it may mean that your chimney needs sweeping.

Smoke control and fuels

Only certain fuels are suitable for burning in smoke control areas under the Clean Air Act (1993) authorised fuel regulations. A list of fuels suitable for burning in smoke control areas including description and manufacturer details is available on our website or from any of our local offices.

Descriptions and manufacturers

The Clean Air Act (1993) states that only certain fuels are suitable for burning in smoke control areas.

Type	Description	Manufactured by
Aimcor Excel Briquettes	Unmarked pillow shaped briquettes	Applied Industrial Materials Ltd, Newfield, County Durham
Aimco Pureheat Briquettes	Pillow shaped briquettes with a single line indentation on the reverse	Applied Industrial Materials Ltd, Immingham, North East Lincolnshire
Ancit Briquettes	Unmarked cushion shaped briquettes	Coal Products Ltd, Immingham, North East Lincolnshire
Black Diamond Gem Briquettes	Pillow shaped briquettes marked with two parallel lines running latitudinally around the briquette	Coal Products Ltd, Immingham, North East Lincolnshire
Bord na Mona Firelogs	Firelogs approximately 255mm by 75mm with grooves along one longitudinal face	Bord na Mona Fuels Ltd, Newbridge, County Kildare (ROI)
Bord na Mona Firepak (or Arigna special coal briquettes)	Unmarked pillow shaped briquettes	Bord na Mona Fuels Ltd, Newbridge, County Kildare (ROI)

Type	Description	Manufactured by
Bryant & May Firelogs	Quadrant shaped cross section with radius of approximately 80mm with length of 265mm and ignition strip along one edge	Swedish Match Kostenetz, Bulgaria
Charglow Briquettes	Unmarked pillow shaped briquettes	Polchar Spol/Ka z ograniczona, odpowiedzialnoscia, Ulica, Kuznicka 1, Police, Zachodniepomorskie, Poland
Coalite		Coalite Products Ltd, Bolsover nr Chesterfield, Derbyshire and Grimethorpe, South Yorkshire
Coke - Sunbright		Coal Products Ltd, Cwm Coking Works, Llantwit Fardre, Pontypridd, Rhondda Cynon Taff
Sunbrite or Monckton Boiler Beans		Monckton Coke & Chemical Company Ltd, Royston, South Yorkshire
Redcar Coke Nuts (Doubles)		Corus UK Ltd, Teeside Works, Redcar
Cwm Coke Doubles		Coal Products Ltd, Cwm Coking Works, Llantwit Fardre, Pontypridd, Rhondda Cynon Taff
Cosycoke (also called Lionheart/Crusader or Sunbrite Plus)	Unmarked random shapes	Monckton Coke & Chemical Company Ltd, Royston, South Yorkshire
Aimcor Supercoke or Supercoke		M & G Fuels Ltd, Hartlepool Docks, Hartlepool
Dragonglow Briquettes	Unmarked pillow shaped briquettes or pillow shaped briquettes with T on side	Tower Colliery Ltd, Aderdare, Mid Glamorgan, South Wales
Ecobrite Briquettes	Unmarked pillow shaped briquettes in two sizes 37g and 48g	Arigina Fuels Ltd, Arigina, Carrick-on-Shannon, County Roscommon (ROI)
Extracite Briquettes	Cushion shaped with silvery appearance marked with S and J	Sophia-Jacoba, Handelsgesellschaft bH, Huckelhoven, Germany
Fireglo Briquettes	Ovoids which have three lines on one side and smooth on other	Les Combustibles de Normande, Caen, France & La Societe Rouennaise de Defumage, France
Homefire Briquettes	Unmarked hexagonal briquettes	Coal Products Ltd, Immingham, Briquetting Works, North East, Lincolnshire

Type	Description	Manufactured by
Homefire Ovals	Pillow shaped briquettes with two parallel indented lines running latitudinally round	Coal Products Ltd, Immingham Briquetting Works, North East, Lincolnshire
Island Lump and Island Nuts	Unmarked random shapes	Unocal Refinery, California, USA
Jewel Briquettes	Unmarked pillow shaped	Eldon Colliery Ltd, Newfield Works, Bishop Auckland
Long Beach Lump Nuts	Unmarked random shapes	Aimcor Carbon Corporation, Long Beach, California, USA
Maxibrite Briquettes	Cushion shaped marked with letter M	Maxibrite Ltd, Llantrisant, Rhondda Cynon, Taff
Newflame Briquettes	Unmarked pillow shaped	Maxibrite Ltd, Llantrisant, Rhondda Cynon, Taff
Phurnacite Briquettes	Ovoid shaped with two parallel indented lines running longitudinally around briquette	Coal Products Ltd, Immingham Briquetting Works, North East Lincolnshire
Safelight Firelogs	Rectangular, hard finish with two deep overlapping slots in the top and single slot in the base	Advanced Natural Fuels Ltd, Pocklington, East Riding of Yorkshire
Sovereign Briquettes	Unmarked hexagonal	Monckton Coke & Chemical Company Ltd, Royston, South Yorkshire
Supabrite Coke Doubles	Unmarked random shapes	H J Banks & Company Ltd, Inkerman Road Depot, Tow Law, County Durham
Supacite Briquettes	Unmarked ovoids	Maxibrite Ltd, Llantrisant, Rhondda Cynon, Taff
Supertherm Briquettes and Supertherm II	Unmarked ovoids	Coal Products Ltd, Immingham Briquetting Works, North East Lincolnshire
Taybrite Briquettes or Surefire	Pillow shaped marked with single indented line running longitudinally along each face or unmarked	Coal Products Ltd, Immingham Briquetting Works, North East Lincolnshire
Thermac Briquettes	Unmarked pillow shaped	Coal Products Ltd, Shildon, County Durham

Suppliers of smokeless fuels in Doncaster

St. Leger Homes neither endorses nor recommends any of the businesses listed. The information is provided purely for your convenience.

Name of supplier	Address	Telephone number
G Collis	"Belvedere", Bloomhill Road, Doncaster DN8 4SS	01405 813662
J T H Lee & Son	"Northfield", 98 North Eastern Road, Thorne DN8 4AS	01405 812374
R B & D Phillips & Sons	Tudor Rose, Kirton Lane, Doncaster DN7 5DA	01302 841417
Dave Taylor	Southend House, Southend, Doncaster DN8 5QP	01405 812833
Thompson Fuels & Skip Hire Services Ltd	The Haven Works, Haggs Wood, Stainforth, Doncaster DN7 5HT	01302 842857
Brian Webb	31 Fieldgate, Rossington, Doncaster DN11 0YB	01302 867865
W Welbourn	The Old Nursery, Marshland Road, Moorends, Doncaster DN8 4RS	01305 714074



Remember always buy your fuel from an approved coal merchant – look out for the logo.

Further information and advice can be obtained from

The Solid Fuel Association
7 Swanwick Court
Alfreton
Derbyshire
DE55 7AS

Telephone: 0845 601 4406

www.solidfuel.co.uk



TRANSLATE

BRAILLE | LARGE PRINT | AUDIO

1 Türkçe

3 فارسی

5 國語

7 کۆردی

2 Русский

4 Polski

6 العربية

8 ئورد



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