

# Decency Standard

## Your right to appeal



**St. Leger Homes**  
OF DONCASTER



**Quality Homes in Quality Neighbourhoods**  
[www.stlegerhomes.co.uk](http://www.stlegerhomes.co.uk)

### Translation Available

- |                                      |                   |                            |                              |  |
|--------------------------------------|-------------------|----------------------------|------------------------------|--|
| 1 ترجمہ موجود است                    | 4 可提供翻譯           | 7 Доступен (Есть) перевод  | 10 可提供翻譯                     | 13 अनुवाद उपलब्ध है                      |
| 2 نیہ ناممکن کی سہراہ گئی تہا ہارگیں | 5 Ceviri mümkün   | 8 الترجمة متوفرة           | 11 অনুবাদের ব্যবস্থা রয়েছে। | Large print, audio and Braille available |
| 3 Tradução Disponível                | 6 ترجمہ دستیاب ہے | 9 Përkthimi në dispozicion | 12 Traduction Disponible     |  |

## **What to do if you are dissatisfied with the survey on your home**

Every effort will be made to clear up any concerns that you have about the work planned to your home. If you are still unhappy about the work we think is needed, you have the right to appeal against this decision.

To appeal, you must say why you think the work we plan to do will not bring your home up to the St. Leger Homes of Doncaster Decency Standard.

### **To meet the standard your home must:**

- Be free from damp
- Have a kitchen which is less than twenty years old
- Have a bathroom which is less than thirty years old
- Have programmable heating (this usually means full central heating)
- Be in a good state of repair (external roofs, walls and doors)
- Have a smoke detector
- Have double glazed windows
- Have external doors and windows of a maximum security standard (including communal doors)
- Have a minimum of electrical sockets in the house and outbuildings

More detailed information about these standards can be found in

the leaflet An Information Guide to the Doncaster Decency Standard, available from any St. Leger office.

Appeals are considered by a panel made of 3 St. Leger Homes of Doncaster board members (1 ward councillor, 1 tenant representative and 1 independent member), Director of Property Services and Assistant Director of Business Planning.

A project manager or surveyor will give technical advice.

You will be able to go to the appeal to put your case forward. A friend or member of your local Tenants' and Residents' group can go with you to provide support but they will not be involved in making the final decision. This will be made by the panel.

There will be one panel, which will meet in the months as detailed below:

February	April
June	August
October	December

The panel cannot change St. Leger Homes' Housing Policy or the St. Leger Homes of Doncaster Decency Standard. In most cases, the decision of the panel will be final; but if it has a major financial implication on the Decent Homes Programme across the estate or Doncaster wide, the Director of Property Services will make the final decision.

*Please remove this form from the brochure and keep the brochure for your information*

**Decent Homes Programme**  
**Appeal Form**

**Personal Details**

Name

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Address

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Telephone Number

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Local St. Leger Office

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## Office Use Only

Partner

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Package Number

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Standard

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Outcome of Appeal

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Reason

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Authorised by

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Date

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**If you wish to appeal, please fill in the attached form.  
You need to return the completed form to:**

**Decent Homes Team  
Stanley House  
18 Tickhill Road  
Balby  
Doncaster  
DN4 8QE**

**If you require any help filling in the form, please ring  
0800 180 4478.**

**When we have received your completed Appeal form,  
we will write to you within ten working days to tell you  
when your appeal will be considered.**

**We will then write to you again within ten working  
days to inform you of the decision.**

*Working in partnership with*



Decency Information  
St. Leger Homes of Doncaster Ltd