



Translation Available

ترجمہ موجود است

Çeviri mümkün

الترجمة متوفرة

可提供翻译

نیچہ نامہ دین کہ نومبرازہ کانی نیوہ درنگیرین

अनुवाद उपलब्ध है

ترجمہ دستیاب ہے

Përkthimi në dispozicion

অনুবাদের ব্যবস্থা রয়েছে।

可提供翻譯

Tradução Disponível

Traduction Disponible

Доступен (Есть) перевод

Decency Standard Your right to appeal



Quality Homes in Quality Neighbourhoods
www.stlegerhomes.co.uk



What to do if you are dissatisfied with the survey on your home

Every effort will be made to clear up any concerns that you have about the work planned to your home. If you are still unhappy about the work we think is needed, you have the right to appeal against this decision.

To appeal, you must say why you think the work we plan to do will not bring your home up to the St. Leger Homes of Doncaster, decency standard.

To meet the standard your home must:

- Be free from damp
- Have a kitchen which is less than 20 years old
- Have a bathroom which is less than 30 years old
- Have programmable heating (this usually means full central heating)
- Be in a good state of repair (external roofs, walls and doors)
- Have a smoke detector
- Have double glazed windows
- Have external doors and windows of a maximum security standard (including communal doors)
- Have a minimum of electrical sockets in the house and outbuildings

More detailed information about these standards can be found in the leaflet **An Information Guide to the Doncaster**

Decency Standard, available from Area Housing Offices.

Appeals are considered by a panel made up of 3 St. Leger Homes of Doncaster board members, (1 Ward Councillor, 1 Tenant representative, 1 Independent), Director of Business Investment and Business Planning Manager.

A project manager or surveyor will give technical advice.

You will be able to go to the appeal to put your case. A friend or member of your local Tenants' and Residents' group can go with you to provide support but they will **not** be involved in making the final decision. This will be made by the panel.

There will be one panel, which will meet every two months, as detailed below:

2006 week commencing -
10 April 16 October
12 June 11 December
14 August
2007 week commencing -
12 February

The panel cannot change St. Leger Homes of Doncaster Housing policy or the St. Leger Homes of Doncaster Decency Standard. In most cases, the decision of the panel will be final; but, if it has a major financial implication on the Decent Homes Programme across the estate or Doncaster wide, then the Director of Business Planning will make the final decision.

Please remove this form from the brochure and keep the brochure for your information.

Decent Homes Programme **Appeal Form**

Personal Details

Name

Address

Telephone Number

Area Housing Office



Office Use Only

Partner

Package Number

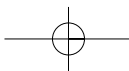
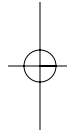
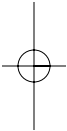
Standard

Outcome of Appeal

Reason

Authorised by

Date



If you wish to appeal, please fill in the attached form. You need to return the completed form within **two** weeks of receiving your scope of works letter to:

Decent Homes Team
Stanley House
18 Tickhill Road
Balby
Doncaster
DN4 8QE

If you require any help filling in the form, a Housing Project Officer can visit you at home. Please ring 0800 1804478 to arrange an appointment. When we have received your completed Appeal Form, we will write to you within ten working days to tell you when your appeal will be considered.

We will then write to you again within ten working days to inform you of the decision.

Information can be made available in other languages, or other formats such as Braille or Audio Tape, on request. Please ask a member of our staff for more information, or if you need any other help or advice. (They can arrange to speak to you in your own language if you need them to.)

Albanian

Sipas kërkesës Informacionet mund të ofrohen edhe në gjuhët tjera ose në formatet tjera siç janë Braille ose audio kasetë. Ju lutemi për informata plotësuese „nëse keni nevojë për ndihmë ose ndonjë këshillë pyetni anëtarin e stafit tonë . (Nëse është e domosdoshme ata mund të rregulojnë që të bisedojnë me ju në gjuhën tuaj).

Arabic

نستطيع توفير المعلومات بلغات الأخرى وصيغ أخرى مثل البريل (للقائي البصر) والتسجيل الصوتية، حسب الطلب. يرجى الاستفسار من أحد موظفينا للحصول على المزيد من المعلومات أو للحصول على المساعدة أو الإرشاد. (يستطيع موظفونا توفير وسائل أخرى للتحدث معكم بلتكم إذا احتجتم إلى ذلك).

Chinese Simplified

该资料已被翻译为其它的语言，也有诸如盲文或录音磁带的其它形式供选。请询问我们的职员以便获得进一步的资料，其它帮助或建议。(如果您有需要，他们可以安排用你自己的语言来和你交谈。)

Chinese Traditional

該資訊已經被翻譯為其他的語言，也有例如盲文或錄音磁帶的其他形式供閣下選擇。請詢問我們的員工，以便獲得進一步的資訊、其他幫助或建議。(如果閣下有需要，他們可以安排用閣下自己的語言來和你交談。)

Farsi

در صورت درخواست، اطلاعات به زبانهای دیگر در دسترس قرار خواهد گرفت و یا به هر شکل دیگر از قبیل خط برجسته و یا صدا. جهت دریافت اطلاعات بیشتر و یا دریافت راهنمایی و کمک، لطفاً از یک کارمند سوال کنید. (اينها ميتوانند ترتيبی بدهند که در صورت لزوم با زبان خودتان با شما صحبت کنند.)

French

L'information peut être rendue disponible dans d'autres langues, ou en d'autres formats tels que braille ou bande magnétique audio, sur demande. Veuillez demander à un membre de notre personnel pour plus d'information, ou si vous avez besoin de tout autre aide ou conseil. (ils peuvent organiser de vous parler en votre propre langue si vous avez besoin qu'ils le fassent.)

Kurdish

زانیاریته به زمانێ خۆتان ده ست ده که ویت، و یا به شیوه کاتی دیکه، له واته به خه تی که وره و یا به ده نگ. نه که ر بیویست به زانیاری زورتر، یارمه تی و یا نامۆزگاری هه په، تکایه پرسیار بکه له په کیک له کارمه نده کلان. (نه وان کاریکی واده که ن که به زمانێ خوت له گه لئا قسه بکه ن.)

Punjabi

ਮਿਨਤੀ ਕਰਨ ਤੇ, ਜਾਣਕਾਰੀ ਦੂਸਰੀਆਂ ਬੋਲੀਆਂ, ਜਾਂ ਹੋਰ ਰੂਪਾਂ ਵਿੱਚੋਂ ਕਿ ਸ਼ਬਦ ਜਾਂ ਆਡੀਓ ਟੇਪ ਤੇ ਵੀ ਦਿੱਤੀ ਜਾ ਸਕਦੀ ਹੈ। ਹੋਰ ਜਾਣਕਾਰੀ ਚਾਹੋ, ਜਾਂ ਸੇਕਰ ਤੁਹਾਡੇ ਹੋਰ ਸਹਾਇਕਾ ਜਾਂ ਸਲਾਹ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਸਟਾਫ਼ ਦੇ ਕਿਸੇ ਮੈਂਬਰ ਨੂੰ ਪੁੱਛੋ। (ਸੇਕਰ ਤੁਸੀਂ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਉਹ ਤੁਹਾਡੇ ਨਾਲ ਤੁਹਾਡੀ ਆਪਣੀ ਬੋਲੀ ਵਿੱਚ ਗੱਲਬਾਤ ਕਰਨ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਸਕਦੇ ਹਨ।)

Turkish

Bilgiler istenildiğinde diğer dillerde de tcmn edilbilir ayrıca görme özürtilerinin kullanabileceği kabartma alfabesiyle veya Teyp kaseti şeklinde de hazırlanabilir. Daha fazla bilgi için veya herhangi bir konuda yardım ve tavsiye ye ihtiyaemız varsa lütfen görevli personelden birisiyle konuşunuz. (Eğer ihtiyacımız varsa personelimiz sizinle kendi dilinizde konuşabilmek için bir tercüman ayarlayabilir).

Urdu

یہ معلومات گزارش کرنے پر دیگر زبانوں یا دیگر صورتوں، جیسا کہ مددیں (اگر کسی کو کمائی ہوئی کمائی ہو یا خاص کے پڑنے کی کمائی) یا کسی اور ٹیپ پر بھی فراہم کی جاسکتی ہیں۔ مزید معلومات یا اگر آپ کو کسی مدد یا مشورے کی ضرورت ہو، تو براہ مہربانی ہمارے عملے کے ممبر سے بات کریں۔ (اگر آپ کو ضرورت ہو تو آپ سے اپنے زبان میں بات کرانے کا انتظام کر سکتے ہیں۔)



St. Leger Homes
OF DONCASTER

www.stlegerhomes.co.uk

Working in partnership with



St. Leger Homes of Doncaster Limited, PO Box 117, Floor 11,
Council House, College Road, Doncaster DN1 3SZ

St. Leger Homes of Doncaster Limited is a company controlled by
Doncaster Metropolitan Borough Council. A Company limited by
guarantee, registered in England and Wales, Registration No. 05564649.