




**St Leger Homes of Doncaster
West Area
Summary of Performance for January 2007**






APPENDIX B

Indicator	Description	Frequency	Area	05/06 Outturn	All of England Top Quartile 2005/06	Target 06/07	Dec-06	Jan-07	Feb-07	Mar-07	Year to date	Performance since last month	Comments / Corrective Action
Rent Arrears													
1	Total rent due per month (Borough)	Monthly		£ 24,902,283			£ 3,218,820	£ 4,291,111			£ 43,019,471		
2	Total rent collected for any period (Borough)	Monthly		£ 25,081,580			£ 3,341,070	£ 4,621,033			£ 43,943,402	Improved	
3	% of rent collected against monthly debit (Borough)	Monthly		99.30%		101%	103.80%	107.69%				Improved 	
4 - BVPI 66a (M)	% of rent collected against annual debit (Borough)	Quarterly		98.23%	98.59%	98.70%	99.18%						
5 - GNPI 29 (CIPFA)	% of current arrears against annual debit	Monthly	North West	1.85%		1.80%	1.75%	1.67%				Improved 	
			South West	2.19%		2.08%	1.91%	1.90%				Improved 	
6	Total of current arrears against annual debit	Monthly	North West	£205,762			£196,612	£188,140				Improved	
			South West	£361,472			£312,652	£310,324				Improved	
7	Total former tenant arrears	Monthly	North West	£420,387			£406,728	£412,636				Deteriorated	
			South West	£751,078			£705,247	£705,890				Deteriorated	
8	Total number of former tenants in arrears	Monthly	North West	815			759	759				Unchanged	
			South West	1,826			1,615	1,617				Deteriorated	
9	Total former tenant arrears collected	Monthly	North West	£31,718			£3,865	£4,430			£40,275	Improved	
			South West	£45,194			£5,452	£8,701			£56,700	Improved	
10	Arrears due to Supporting People (Borough)	Monthly		£28,305			£17,118	See Comments					There is no figure available for January, this is due to no subsidy postings from the 8 January 2007. Double payments will be made in February.
11 - BVPI 78a	Time to process New Housing Benefit Claims (DMBC)	Monthly		28.35 days	26.4 days	29.4 days	26.33 days	26.36 days					
12 - BVPI 78b	Time to process change of circumstances (DMBC)	Monthly		15.41 days	9.1 days	16 days	11.69 days	11.79 days					
13 - BVPI 66b (M)	No. of tenants with > 7 weeks rent arrears as % of total number of tenants (Borough)	Quarterly		4.34%	4.12%	4%	3.83%						
14 - BVPI 66c (M)	% of tenants in arrears who have had a notice seeking possession served (Borough)	Quarterly		52.36%	17.06%	48%	10.46%						
15 - (CIPFA)	No. of Notice of Seeking Possession (Rent Arrears)	Monthly	North West	654			51	60			575	Deteriorated	
			South West	1040			45	94			848	Deteriorated	
16 - (CIPFA)	No. of Notices to Quit (Rent Arrears - Notices for Use in Occupation)	Monthly	North West	8			0	0			4	Unchanged	
			South West	19			0	0			4	Unchanged	
17 - (CIPFA)	No. of Notices of Proceedings for Possession (Borough)	Monthly		448			19	40			346	Deteriorated	



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18 - (CIPFA)	Actual Possession Orders (Borough)	Monthly		388			18	31			269	Deteriorated		
19 - BVPI 66d (M)	% of tenants evicted as a result of rent arrears (Borough)	Monthly		0.44%		0.35%	0.02%	0.02%			0.24% (3rd Quarter)			
20 - (CIPFA)	Evictions	Monthly		103			7	5			75	Improved		
21	Arrears written off	Monthly	North West	£34,807			£7,137	£612			£50,278	Improved		
			South West	£14,114			£19,711	£1,379			£110,582	Improved		
22 - (CIPFA)	Rent Arrears < 13 Weeks £ (Borough)	Monthly					£ 752,014.94	£ 655,777.57				Improved		
	Number in Arrears (Borough)						5,631	4,831				Improved		
23 - (CIPFA)	Rent Arrears 14-26 Weeks £ (Borough)	Monthly					£ 255,425.62	£ 248,428.65				Improved		
	Number in Arrears (Borough)						321	271				Improved		
24 - (CIPFA)	Rent Arrears > 26 weeks £ (Borough)	Monthly					£ 66,339.27	£ 63,589.40				Improved		
	Number in Arrears (Borough)						41	44				Deteriorated		
25	Total Number in Arrears (Borough)						5,993	5,146				Improved		
26	Service Satisfaction Levels (Borough)	Annual											Service satisfaction levels are to be undertaken through telephone survey. To commence February 2007. First satisfaction levels to be available March 2007.	
Voids & Lets														
27 - BVPI 212 (new definition 05/06 - prev (BV68) (M)	Average time to re-let empty properties (cumulative from April '06)	Monthly (cumulative)	North West	59.89 days	29 days	36 days	61.46 days	90 days				Deteriorated (R)	Increase for January in North West area due to 12 properties being brought back from long term.	
			South West	93.39 days	29 days	36 days	52.32 days	50.54 days				Improved (R)		
	Average Days in Transit 1	Monthly (cumulative)	North West	-1.04 days		0 days	21.11 days	52.03 days						
			South West	-1.18 days		0 days	-2.52 days	-2.59 days						
	Average Days with Building Services	Monthly (cumulative)	North West	52.19 days		26 days	23.24 days	21.51 days					Improved	
			South West	79.23 days		26 days	38.44 days	36.13 days					Improved	
	Average Days in Transit 2	Monthly (cumulative)	North West	0.03 days		0 days	0.01 days	0.01 days						
South West			0.24 days		0 days	0.01 days	0.01 days							
Average Days with Lettings	Monthly	North West	8.71 days		10 days	17.23 days	16.45 days					Improved		




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		(cumulative)	South West	15.1 days		10 days	16.39 days	16.99 days				Deteriorated		
28	SLHD average time to re-let empty properties - days (includes properties terminated after 1 October'05 - relet from 1 April'06)	Monthly (cumulative)	North West			36 days	30.07 days	29.76 days				Improved 		
			South West			36 days	51.5 days	49.78 days				Improved 		
	Average Days in Transit 1	Monthly (cumulative)	North West			0 days	-1.53 days	-1.72 days						
			South West			0 days	-2.54 days	-2.61 days						
	Average Days with Building Services	Monthly (cumulative)	North West			26 days	23.13 days	22.12 days					Improved	
			South West			26 days	37.96 days	35.68 days					Improved	
	Average Days in Transit 2	Monthly (cumulative)	North West			0 days	0.01 days	0.01 days						
			South West			0 days	0.01 days	0.01 days						
	Average Days with Lettings	Monthly (cumulative)	North West			10 days	8.46 days	9.35 days					Deteriorated	
			South West			10 days	16.07 days	16.7 days					Deteriorated	
29	Average time to re-let empty properties (per calendar month)	Monthly	North West	46.15 days		36 days	22.21 days	245.18 days				Deteriorated 	Increase for January in North West area due to 12 properties being brought back from long term.	
			South West	65.21 days		36 days	31.82 days	31.58 days				Improved 		
	Average Days in Transit 1	Monthly	North West	0.67 days		0 days	-1.83 days	220.12 days						
			South West	-1.66 days		0 days	-2.89 days	-3.39 days						
	Average Days with Building Services	Monthly	North West	29.15 days		26 days	11.71 days	12.13 days					Deteriorated	
			South West	41.35 days		26 days	14.98 days	11.6 days					Improved	
	Average Days in Transit 2	Monthly	North West	0 days		0 days	0 days	0 days						
			South West	0.1 days		0 days	0 days	0 days						
	Average Days with Lettings	Monthly	North West	16.33 days		10 days	12.33 days	12.93 days					Deteriorated	
			South West	25.42 days		10 days	19.73 days	23.37 days					Deteriorated	
	SLHD average time to re-let properties - per calendar month (includes properties terminated	Monthly	North West			36 days	22.21 days	27.67 days				Deteriorated 		



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30	(includes properties terminated after 1 October'05 - relet from 1 April'06)		South West			36 days	31.82 days	31.58 days				Improved 	
	Average Days in Transit 1	Monthly	North West			0 days	-1.83 days	-3 days					
			South West			0 days	-2.89 days	-3.39 days					
	Average Days with Building Services	Monthly	North West			26 days	11.71 days	15.51 days					Deteriorated
			South West			26 days	14.98 days	11.6 days					Improved
	Average Days in Transit 2	Monthly	North West			0 days	0 days	0 days					
			South West			0 days	0 days	0 days					
	Average Days with Lettings	Monthly	North West			10 days	12.33 days	15.16 days					Deteriorated
South West					10 days	19.73 days	23.37 days					Deteriorated	
31	No. of properties terminated	Monthly	North West	321			41	27			328		
			South West	590			44	43			482		
32	% (£) of rent lost through dwellings becoming vacant	Monthly (cumulative)	North West	2.53%		2%	2.12% (£177,694.13)	2.1% (£190,134.80)					Improved 
			South West	3.63%		2.50%	2.87% (£347,999.25)	2.8% (£367,977.97)					Improved 
33	Total No. of Voids (gross)	Monthly					395	374				Improved	This figure includes lettable, non-lettable and voids earmarked for demolition etc. This number of properties generates the void rent loss figure.
34	% of Voids (gross)	Monthly					1.85%	1.75%				Improved	
35	No. of lettable voids	Monthly	North West	28			38	24					
			South West	118			38	29					
36	% of lettable voids	Monthly	North West	0.60%		0.50%	0.82%	0.52%					Improved 
			South West	1.76%		1.40%	0.58%	0.44%					Improved 
37	No. of non-lettable voids	Monthly	North West	80			68	60					
			South West	91			58	66					
38	% of non-lettable voids	Monthly	North West	1.72%			1.48%	1.30%				Improved	









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38			South West	1.35%			0.88%	1.00%				Deteriorated	
39	No. of voids earmarked for demolition / other use	Monthly					100	103					
40	% of voids earmarked for demolition / other use	Monthly					0.47%	0.48%					
41	No. of voids received at Depot	Monthly	North West	319			39	27			358		
			South West	586			36	35			487		
42	No. of voids with the Depot > 30 days		North West	5		0	1	0				Improved 	
			South West	20		0	0	0				Unchanged 	
43	Average cost £ per void - Borough	Monthly				£2,500	£2,422.12	£2,399.34					Information provided by the Finance Team. Figures include 'work in progress' as this illustrates a more accurate figure.
44	No. of expressions of interest on the waiting & transfer lists	Monthly	North West	5,851			4,082	4,021					
			South West	7,112			4,869	4,982					
45	No. of expressions of interest on the waiting list	Monthly	North West				3,728	3,681					
			South West				4,433	4,537					
46	No. of expressions of interest on the transfer list	Monthly	North West				354	340					
			South West				436	445					
47	No. of applications waiting registration out of timescale (10 working days) - Borough	Monthly		N/A		<20	0	95				Deteriorated 	
48	No. of applications waiting additional information (Borough)	Monthly		N/A			81	111				Deteriorated	
49	Total no. of new lettings (All)	Monthly	North West	346			41	54			347		
50	Total no. of new lettings (General Need)			151			13	19			141		
51	Total no. of new lettings (Senior Citizen)			129			20	28			149		
52	Total no. of new lettings (Single Persons)			34			4	6			36		
53	Total no. of new lettings (Disabled)			8			0	0			1		
54	Total no. of new lettings (Transfers)			24			4	1			20		
55	Number of Homeless Allocations						6	6			58		
56	Total no. of new lettings (All)	Monthly	South West	601			44	45			497		

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57	Total no. of new lettings (General Need)			231			11	12			174			
58	Total no. of new lettings (Senior Citizen)			160			18	18			147			
59	Total no. of new lettings (Single Persons)			141			10	15			121			
60	Total no. of new lettings (Disabled)			17			1	0			6			
61	Total no. of new lettings (Transfers)			52			4	0			49			
62	Number of Homeless Allocations						4	3			58			
63	Total units of housing stock	Monthly	North West	4,655			4,608	4,607						
			South West	6,723			6,585	6,585						
64	Total number of sales	Monthly	North West	208			0	1			46			
			South West	219			8	1			71			
65	No. of properties approved for demolition (Borough)	Monthly		200			0	0			0			
66	No. of properties demolished	Monthly	North West	2			0	0			0			
			South West	29			49	0			54			
67	Total number of acquisitions	Monthly	North West	0			0	0			0			
			South West	6			0	1			2			
68	Service Satisfaction Levels (Post Tenancy Survey) Borough	Monthly												
Repairs and Maintenance														
69 - BVPI 72	% of urgent repairs completed within Government time limits (orders < than £250) - All Contractors	Monthly (cumulative)	North West	95.66%			98.20%	97.59%					Deteriorated	
			South West	92.90%			99.18%	98.41%					Deteriorated	
70 - BVPI 185 (M)	% of appointments made and kept	Monthly (cumulative)	North West			90%	97.97%	97.59%					Deteriorated 	
			South West			90%	96.33%	95.30%					Deteriorated 	
71 - BVPI 73	Average time taken to complete non-urgent repairs - All Contractors	Monthly (cumulative)	North West	11.92 days			10.7 days	10.5 days					Improved	
			South West	18.05 days			10.1 days	10.3 days					Unchanged	
72	Average cost per repair (excludes void repairs)	Monthly	North West											
			South West											

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73	% of repairs completed on first visit	Monthly	North West			80%							
			South West			80%							
74	Category A (2 hours) repairs completed in timescale - Percentage (Average Hours)	Monthly (cumulative)	North West			100%	97.90%	98% (2.05 hrs)				Improved 	
			South West			100%	98.30%	98.4% (1.94 hrs)				Improved 	
75	Category B (24 hours) repairs completed in timescale - Percentage (Average Hours)	Monthly (cumulative)	North West			100%	96.30%	96.6% (34.55 hrs)				Improved 	
			South West			100%	97.50%	97.6% (21.74 hrs)				Improved 	
76	Category C (5 working days) repairs completed in timescale - Percentage (Average Days)	Monthly (cumulative)	North West			97%	94.30%	95.1% (4.86 days)				Improved 	
			South West			97%	93.40%	94.4% (4.58 days)				Improved 	
77	Number of properties with an up to date CP12 (Borough)	Monthly				100%	99.19%	99.53%				Improved 	
78	Gas Servicing - % of annual programme complete (Borough)	Monthly				100%	77%	87%					Performance is just short of target set at 89.44% for January.
79	Gas Servicing - No access injunctions (Cumulative) (Borough)	Monthly				0%	1.01%	1.01%					
80	Gas Servicing - Outstanding > 12 months (Borough)	Monthly				0	130	74				Improved 	
81	Proportion of planned repairs and maintenance expenditure on HRA dwellings compared to responsive maintenance expenditure on HRA dwellings (Borough)	Monthly				P-20.54% R-79.46%	P-35% R-65%	P - 16% R - 84%	P - 16.6% R - 83.4%		P - 17.5% R - 82.5%		
82	Proportion of planned repairs and maintenance expenditure on HRA dwellings compared to responsive maintenance expenditure on HRA dwellings - includes Capital Planned Maintenance (Borough)	Monthly					P - 57% R - 43%	P - 44% R - 56%			P - 59% R - 41%		New Indicator

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83	Total number of calls received (Repairs Contact Centre)	Monthly					11,034	19,158			108,220		Adverse weather conditions on 18th and 19th January increased incoming calls by approximately 2.5 times.
84	Average queue time	Monthly				25 secs	3 mins 29 sec	4 mins 21 sec				Deteriorated R	As above
85	Number of abandoned calls (hang-ups)	Monthly					2,966	6,590			29,899	Deteriorated	
86	% of abandoned calls (hang-ups)					< 2%	26.88%	34.40%			27.63%	Deteriorated	
87	Service Satisfaction Levels (telephone survey) (Borough)	Monthly					93.10%						
Estate Management													
88	No. of anti-social behaviour complaints / breaches of tenancy conditions received	Monthly	North West	734			43	52			805		Revised PI's to meet Respect Agenda launched by Housemark on the 31st October 2006.
			South West	606			116	147			1406		
89 - (HM)	No. of new ASB cases per 1000 properties managed	Quarterly	North West										
			South West										
90	No. of anti-social behaviour cases accepted by ASB Team	Monthly	North West	1			0	0			0		Revised PI's to meet Respect Agenda launched by Housemark on the 31st October 2006.
			South West	3			0	0			0		
91	No. of anti-social behaviour / breaches of tenancy conditions cases ongoing	Monthly	North West				355	286					Improved
			South West				659	700					Deteriorated
92 - (HM)	No. of live cases per 1000 properties managed	Quarterly	North West										
			South West										
93	No. of anti-social behaviour / breaches of tenancy conditions cases closed	Monthly	North West	514			133	121			799		Deteriorated
			South West	424			114	106			1120		Deteriorated
94 - (HM)	No. of cases successfully resolved per 1000 properties managed	Quarterly	North West										Information will be available March 2007.
			South West										
95	No. of cases successfully resolved per 1000 properties managed	Monthly	North West				23.63	18.66					Deteriorated
			South West				13.83	8.96					Deteriorated
96 - (HM)	No. of cases closed per 1000 properties managed	Quarterly	North West										Information will be available March 2007.
			South West										
97	No. of cases closed per 1000 properties managed	Monthly	North West				4.94	7.59					Improved

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			South West				3.12	7.14				Improved	
98	No. of Notice of Seeking Possession (excluding Rents)	Monthly	North West	81			3	1			14	Improved	
			South West	233			0	1			13	Deteriorated	
99	No. of Demoted Tenancy Notices served (for ASB only)	Monthly	North West				0	0			0		
			South West				0	0			0		
100	No. of Demotion orders obtained	Monthly	North West				0	0			0		
			South West				0	0			0		
101	No. of Injunctions obtained	Monthly	North West				0	0			1		
			South West				4	3			46		
102	No. of estate walks completed	Monthly	North West	24			3	4			48	Improved	
			South West	43			9	12			103	Improved	
103	Service Satisfaction Levels (Borough)	Quarterly											
Capital Programme													
104	No. of non decent homes made decent this year (Borough)	Monthly		1,308		722	19	11			574		
105	Total number of non-decent homes (end of year figure prior to baseline reassessment)	Monthly (cumulative)		12,016		12,319	12,480	12,469			12,469		
106	Total number of decent homes (of 21,636 - stock @ 1 April 2006)	Monthly		10,493		9,317	9,156	9,167			9,167		
107	Average cost to make a home decent	Monthly (cumulative)		£11,021		£ 12,000	See Comments	See Comments					Financial report under review
108	% of properties completed within timescale - 38 days	Monthly		97.82% (Quarter 4)		95%	82%	29%					Of the 17 handovers in January only the 5 at Hexthorpe were within time allowed by KPI 2A. The 12 at Scawthorpe were all late due to the continued impact of the delays from splitting sub mains and gas connections.
109	Service Satisfaction Levels	Monthly (cumulative)		94.57%		95%	94.81%	94.69%				Deteriorated R	
Leaseholder													
110	% of leaseholders in arrears (Borough)	6 Months				< 3%							
111	% of arrears (Borough)	6 Months				< 3%							
Human Resources													
112	No. of FTE employees (Borough)	Monthly		666			687.5	694					
	No. of full time equivalent staff in	Monthly	North West	23			27	27					Estate Management


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113	employment by Section			80									Estate Maintenance				
			South West	31			35.5	35.5					Estate Management				
				119.5										Estate Maintenance			
			West				103	103						Empty Homes			
							59.5	58.5							Non-Urgent Repairs		
							24	24					Urgent Repairs				
114	No. of employees on long term sickness by Section	Monthly	North West	0			0	0					Unchanged	Estate Management			
				2										Estate Maintenance			
			South West	0			1	0						Improved	Estate Management		
				4											Estate Maintenance		
			West				7	4							Improved	Empty Homes	
							4	2					Improved	Non-Urgent Repairs			
							1	2					Deteriorated	Urgent Repairs			
115	Days (%) lost through sickness by Section	Monthly	North West	236 (4.34%)			3 (0.36%)	20 (2.39%)						Deteriorated	Estate Management		
				929 (4.65%)											Estate Maintenance		
			South West	125 (1.64%)			42 (3.82%)	6 (0.55%)							Improved	Estate Management	
				1450 (4.86%)												Estate Maintenance	
			West				126 (3.95%)	139 (4.35%)								Deteriorated	Empty Homes
							93 (5.04%)	116 (6.4%)						Deteriorated	Non-Urgent Repairs		
							52 (6.99%)	39 (5.24%)						Improved	Urgent Repairs		
116	Average No. of days lost per FTE employee by Section	Monthly	North West	0.76 days			0.11 days	0.74 days							Deteriorated	Estate Management	
				1.41 days											Estate Maintenance		
			South West	0.5 days			1.18 days	0.17 days								Improved	Estate Management
				1.2 days												Estate Maintenance	
			West				1.22 days	1.35 days									Deteriorated
							1.56 days	1.98 days							Deteriorated	Non-Urgent Repairs	
							2.17 days	1.63 days							Improved	Urgent Repairs	
117	Cost of Sickness	Monthly					£41,932.16	£55,677.12						Deteriorated			
118	% of top 5% of earners that are women (Borough)	Quarterly		38.89%		50%	41.18%								DMBC Target Adopted		
119	% of top 5% of earners that are from Minority Ethnic Communities (Borough)	Quarterly		2.85%		2.23%	2.94%								DMBC Target Adopted		
120	% of women employed (Borough)	Quarterly					31.66%										
121	% of men employed (Borough)	Quarterly					68.34%										
122	% of staff that are from Minority Ethnic Communities (Borough)	Quarterly					1.33%										
123	The number of staff declaring that they meet the DDA disability definition as a % of the total workforce (Borough)	Quarterly				2.64%	1.39%								DMBC Target Adopted		
124	Minority Ethnic Board members (Borough)	Monthly		1			0	0						Unchanged			
125	Number of Staff Appraisals completed (Borough)	Monthly (cumulative)				100%	273	609							No. of Appraisals outstanding = 112		
Customer Satisfaction																	



**St Leger Homes of Doncaster
West Area
Summary of Performance for January 2007**

APPENDIX B

Indicator	Description	Frequency	Area	05/06 Outturn	All of England Top Quartile 2005/06	Target 06/07	Dec-06	Jan-07	Feb-07	Mar-07	Year to date	Performance since last month	Comments / Corrective Action
126	No. of Mayoral Enquiries received (Borough)	Monthly (cumulative)		169			36	44			44		
127	No. of MP Enquiries received (Borough)	Monthly (cumulative)		214			142	152			152		
128	No. of complaints received	Monthly	North West	45			7	3			43		Estate Management
				97			24	24			177		Estate Maintenance
			South West	26			1	1			32		Estate Management
				91			29	32			240		Estate Maintenance
129	% of complaints responded to within timescale (7 days and 28 days) (Borough)	Monthly (cumulative)		7 days = 62.17%		7 days = 75%	7 days = 57.99%	7 days = 58.33%				7 days = Improved 	
28 days = 82.70%				28 days = 90%			28 days = 92.27%	28 days = 90.18%					
131	No. of complaints outstanding more than > 28 days (Borough)	Monthly				0	0	0				Unchanged	
132	No. of ombudsman complaints received (Borough)	Monthly		15		0	0	0			8		Correct figures have now been received from DMBC.
133	No. of compliments received	Monthly	North West	9			0	2			8	Improved	Estate Management
				68			1	3			26	Improved	Estate Maintenance
			South West	9			0	0			5	Unchanged	Estate Management
				16			3	1			29	Deteriorated	Estate Maintenance
Annual Information (across the business)													
134 - BVPI 63	Average SAP Rating Council Dwellings (Borough)	Quarterly		62	69	63	62.1						
135 - BVPI 74a	Tenant Satisfaction with Landlord (All) (Borough)	3 Years		N/A		74%					73%		STATUS Survey completed November 2006. Satisfaction has increased compared to results in 2003/04.
136 - BVPI 74b	Tenant Satisfaction with Landlord (Ethnic Minority Tenants) (Borough)	3 Years		N/A		74%					64%		As above
137 - BVPI 74c	Tenant Satisfaction with Landlord (non Ethnic Minority Tenants) (Borough)	3 Years		N/A		74%					73%		As above
138 - BVPI 75a	Tenant satisfaction with participation (All) (Borough)	3 Years		N/A		60%					61%		As above
139 - BVPI 75b	Tenant satisfaction with participation (Ethnic Minority Tenants) (Borough)	3 Years		N/A		60%					67%		As above
140 - BVPI 75c	Tenant satisfaction with participation (non-Ethnic Minority Tenants) (Borough)	3 Years		N/A		60%					61%		As above

**St Leger Homes of Doncaster
West Area
Summary of Performance for January 2007**

Indicator	Description	Frequency	Area	05/06 Outturn	All of England Top Quartile 2005/06	Target 06/07	Dec-06	Jan-07	Feb-07	Mar-07	Year to date	Performance since last month	Comments / Corrective Action
141 - BVPI 164	Equal access to Social Housing - does the organisation follow the CRE Code Of Practice (yes/no) (Borough)	Annual		Yes		Yes							
142 - BVPI 184a (M)	Proportion of homes non-decent standard at start of year (Borough)	Annual		60%	16%	60%							60% non-decent @ 01.04.06
143 - BVPI 184b (M)	% change in the proportion of non-decent homes within the year (Borough)	Quarterly		9.82%	28.3%	5.49%	0.8%				4.29%		2005/06 year end = 9.82%

Key	 On Target	 Off Target
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(M) - Performance Indicator part of the Management Agreement with DMBC

(CIPFA) - Performance Indicator used as part of the Chartered Institute of Public Finance & Accountancy

(HM) - Housemark Activity Measure