

Appendix a

**APPENDIX A**

Date	Number of bids by type				Total
	Area Office	Freephone	SMS	Web	
01/11/2007	15	97	10	399	521
08/11/2007	8	142	6	336	492
15/11/2007	3	129	3	459	594
22/11/2007	10	249	13	569	841
29/11/2007	6	164	3	503	676
06/12/2007	7	252	6	665	930
<b>Total</b>	<b>49</b>	<b>1033</b>	<b>41</b>	<b>2931</b>	<b>4054</b>

## Appendix b

<b>Week ending</b>	<b>Total calls</b>	<b>Average wait</b>	<b>Comments</b>
02-Nov-07	683	18.5 secs	2 days only
09-Nov-07	1128	18.5 secs	
16-Nov-07	969	10 secs	
23-Nov-07	689	12 secs	VIP down 23/11/07 calculated over 4 days
30-Nov-07	150	7 secs	VIP down 4 days - figures available for 30/11/07 only
07-Dec-07	852	9 secs	
14-Dec-07	619	8.5 secs	
<b>Total</b>	<b>5090</b>	<b>12 secs</b>	

## Appendix c

<b>Area</b>	<b>Address</b>	<b>Area</b>	<b>Property Type</b>	<b>No beds</b>	<b>OAP Accomodation</b>
North East	Oak Grove	Armthorpe	Bungalow	1	Yes
North East	Broadway Nook	Dunscroft	Bungalow	2	Yes
North East	Kingsbourne Green	Dunscroft	Bungalow	1	Yes
North East	Darlington Walk	Moorends	House	3	
North East	Long Grove	Stainforth	House	3	
North West	Marsh Lane	Arksey	Bungalow	1	Yes
North West	Redbourne Road	Bentley	Flat	1	Yes
North West	George Street	Carcroft	Flat	1	
North West	Ranworth Close	Cusworth	Flat	1	Yes
North West	Sandyfields View	Skellow	Bungalow	3	Yes
South East	Holywell Crescent	Braithwell	Bungalow	1	Yes
South East	Brantwood Crescent	Cantley	Bungalow	1	Yes
South East	Hunster Close	Cantley	Bungalow	1	Yes
South East	Wensley Crescent	Cantley	Bungalow	1	Yes
South East	York Gardens	Cantley	Bungalow	1	Yes
South East	Grangefield Ave	Rossington	House	3	
South East	Sceptre Grove	Rossington	Bungalow	1	Yes
South East	Wildflower Close	Rossington	Bungalow	1	Yes
South East	Meadow Court	Rossington	Flat	1	Yes
South East	Fernhurst Road	Wheatley	Bungalow	1	Yes
South West	Galsworthy Close	Balby	Flat	1	
South West	Springwell Lane	Balby	Flat	1	
South West	The Oval	Conisbrough	Bungalow	1	Yes
South West	Alveston Walk	Denaby	House	3	
South West	Craganor Place	Denaby	Bungalow	1	Yes
South West	Ravenscar Close	Denaby	Bungalow	2	
South West	Woodlands Way	Denaby	Flat	2	
South West	Broomvale Walk	Edlington	Bungalow	1	Yes
South West	Grainger Close	Edlington	Flat	1	
South West	Travis Gardens	Hexthorpe	Bungalow	1	

## Appendix c

<b>Area</b>	<b>Address</b>	<b>Area</b>	<b>Property Type</b>	<b>No beds</b>	<b>OAP Accomodation</b>
South West	Conway Terrace	Mexborough	House	3	
South West	Derwent Terrace	Mexborough	House	3	
South West	Oak Road	Mexborough	Bungalow	1	Yes
South West	Walnut Grove	Mexborough	Bungalow	1	
South West	Windermere Close	Mexborough	Flat	2	Yes
South West	Clayfield Close	Mexborough	Bungalow	1	Yes
South West	French Street	Skellow	Flat	2	Yes
South West	Stapleton Road	Warmsworth	Flat	1	
South West	Stanley Gardens	Balby	Bungalow	1	Yes
South West	Lytton Close	Balby	Bungalow	1	Yes
South West	Westbourne Gardens	Balby	Bungalow	1	Yes
South West	Knaresbrough Road	Conisbrough	Bungalow	1	
South West	Sussex Gardens	Denaby	Bungalow	1	Yes
South West	Todmorden Close	Denaby	Bungalow	1	Yes
South West	Coniston Road	Mexborough	Flat	1	