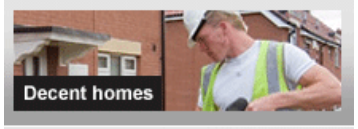

We urge all our customers to take out Home Contents Insurance. Some people mistakenly believe that their furniture and personal belongings are automatically covered by St. Leger Homes of Doncaster. This is not the case.

If you are uninsured you risk financial loss from burglary or theft and from damage from hazards such as fire and burst pipes.

Getting Insured

Home Contents Insurance is available from many different sources, including insurance companies, insurance brokers and banks. Numbers for these are available in your local telephone directory or Yellow Pages or from the yell.com website. If you are unsure or require advice about Home Contents Insurance, we will be pleased to help you. **Contact us on 01302 862859** or email the Income Management Team.

Contents Insurance through St. Leger Homes of Doncaster

St. Leger Homes has recognised the problems that tenants face in getting insurance, so we have arranged a Home Contents Insurance scheme, which is geared towards your needs. The scheme is set up with Marsh and underwritten by Royal SunAlliance and offers you the following:

- Easy weekly payments from just £1.05 per week
- No excess payable in the event of a claim
- No security requirements on your property
- New for old cover
- Cover for theft, flood, fire, water damage, freezer contents and vandalism
- Simple + includes accidental damage cover
- Cover for theft or loss of keys

To join the scheme you must fill in an application form, these are available from your local St. Leger Office or by downloading below. Once accepted on the scheme we will send you details about your policy and you can pay the weekly premiums with your rent.

Tenant Contents Insurance

For further information on our new Home Contents Insurance scheme or to make a claim on your Home Contents Insurance please contact us on **01302 862859** or email the Income Management Team.

Claims Against St. Leger Homes

The structure of your home – such as foundations, external walls and roof – is the responsibility of St. Leger Homes . If the structure of your home is damaged or destroyed by fire, for instance, this is our responsibility. However, damage to the contents of the home are your responsibility and need to be covered by Home Contents Insurance.

You may make an insurance claims against us for any damage, loss or injury for which we are responsible. For example, if one of our maintenance staff accidentally burst a pipe in your home, resulting in damage to your furniture, you would have legitimate cause to make a claim against us.

If however, tiles were blown off your roof in a storm and, as a result of this damage was caused to a carpet in your home, this might not be our fault.

Every claim against us is properly investigated and treated on its merits. We will never unfairly reject a claim. To make a claim you have to fill in an insurance claim form, which is available for you to download below.

If you have any questions or concerns about insurance claims against St. Leger Homes (this does not include contents insurance), please contact our **Insurance Investigation Officer on 01302 862744.**

View or download insurance claim form

Contact Us

St Leger Court, White Rose Way,
Doncaster, DN4 5ND

Tel: 01302 862862
Fax: 01302 862720