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You are in

[Home Page](#) > [Customer Information](#) > [Make a Payment](#) > [Rent & Benefit Information](#) > [How is my Rent Calculated?](#) > Communal Heating Charges

Main Sections

[About St. Leger Homes](#) | [Be Involved](#) | [Careers and Training](#) | [Decent Homes](#) | [Leaseholder Information](#) | [Customer Information](#) | [Equality & Diversity](#) | [Useful Information](#) | [A to Z of Services](#)

Current links

[Communal Heating Charges](#)

If you live in sheltered accommodation you may be liable to pay a service charge for your heating and hot water.

Some sheltered accommodation units have a heating and hot water supply which runs off a central boiler therefore each flat pays a service charge for this amenity in with their rent. If you are allocated a property in this type of complex you will be informed of any charges when you sign your Tenancy Agreement.

Please note that Housing Benefit payments do not cover payment of your heating charge and therefore if you are entitled to full Housing Benefit the heating charge will have to be paid by you.

Should you need any further advice please [contact your local area office](#) and ask to speak to your Rent Officer.

[Return to Graphics Mode](#)