

## More information about you

The following information will help St. Leger Homes of Doncaster ensure that we are able to provide a quality service that meets your individual needs. Please help us to do this by answering the following questions.

You do not have to fill out this part of the form but we would appreciate your co-operation.

Do you consider yourself to be:

**Disabled**  **Not Disabled**

Would you describe your ethnic origin as:

- |                            |                          |                            |                          |
|----------------------------|--------------------------|----------------------------|--------------------------|
| <b>White</b>               |                          | <b>Asian/Asian British</b> |                          |
| British                    | <input type="checkbox"/> | Bangladeshi                | <input type="checkbox"/> |
| Irish                      | <input type="checkbox"/> | Indian                     | <input type="checkbox"/> |
| Gypsy                      | <input type="checkbox"/> | Pakistani                  | <input type="checkbox"/> |
| Traveller                  | <input type="checkbox"/> | Other Asian*               | <input type="checkbox"/> |
| Other White*               | <input type="checkbox"/> |                            |                          |
| <b>Black/Black British</b> |                          | <b>Chinese</b>             |                          |
| African                    | <input type="checkbox"/> | Chinese                    | <input type="checkbox"/> |
| Caribbean                  | <input type="checkbox"/> |                            |                          |
| Other Black*               | <input type="checkbox"/> |                            |                          |
| <b>Mixed</b>               |                          | <b>Other</b>               |                          |
| White & Asian              | <input type="checkbox"/> | Iranian                    | <input type="checkbox"/> |
| White & Black Asian        | <input type="checkbox"/> | Iraqi                      | <input type="checkbox"/> |
| White & Black Caribbean    | <input type="checkbox"/> | Kurdish                    | <input type="checkbox"/> |
| Other Mixed*               | <input type="checkbox"/> | Turkish                    | <input type="checkbox"/> |

\*Please write description here \_\_\_\_\_

If you feel that none of these categories accurately describes your ethnic origin please put your own description here \_\_\_\_\_

What age are you?

**16 - 24**  **25 - 34**  **35 - 44**  **45 - 54**  **over 55**



Customer Care Officer  
FREEPOST  
ST LEGER HOMES OF DONCASTER

Please return to:



# Your Services Your Say

Please return to:




**Compliments**

Has a member of staff impressed you?



**Comments**

Can you suggest a way for us to improve?



**Complaints**

Are you unhappy with our services?

Translation Available

الترجمة متوفرة  
 الترخمة متوفرة  
 Përthimi në dispozicion  
 অনুবাদের ব্যবস্থা রয়েছে।

可提供翻译  
 可提供翻譯  
 Tradução Disponível  
 Traduction Disponible

Çeviri mümkün  
 अनुवाद उपलब्ध है  
 ترجمہ دستیاب ہے  
 Доступен (Есть) перевод



Yes  No

If yes, please give details:

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If you are making a comment or giving us a compliment, would you like us to acknowledge it?

Yes  No

If you answered yes, we will send an acknowledgement within 7 days.

We always respond to complaints. We will try and respond within 7 days. If we cannot, we will acknowledge your complaint in that time and let you know when you can expect a response and who is investigating your complaint. You will receive a full response within 28 days.

How would you prefer us to contact you?

- By letter
- By telephone
- By email
- By SMS (text)
- Home visit

We will do our best to contact you in the way you have requested although it may not always be possible.