

■ Doncaster Metropolitan Borough Council

Adaptations Team (follow-up)	01302 737388 / 9
Asylum Seekers Support Team	01302 862039
Community Alarms and Intercommunication Service	01302 737189
Community First	01302 736000
Consumer Direct (Trading Standards)	08454 040506
Council Tax Helpline	01302 734454 / 735336
Dog Wardens	01302 736000
Doncaster Federation of Tenants and Residents	01302 737490
Doncaster Interpretation Translation Unit	01302 862024 / 38
Energy Advice	01302 737053
Energy Efficiency	0800 512012
Environmental Health – Noise	01302 737573
– Party Patrol (Friday/Saturday Nights, 9pm – 3am)	07917234660
Environmental Incidents (Pollution, Damage or Danger to natural environment)	0800 807060
FLAG (Fight against Litter, Abandoned cars and Graffiti)	01302 736050
Homelessness & Housing Advice	01302 862014 / 15 / 16
Housing Benefits Office	01302 734373
Houshold Waste Recycling Centre	01302 736000
Licensing Department	01302 737590
Pest Control	01302 736000
Private Sector Housing	01302 737591
Refuse Collection – Hypodermic Needles	01302 736000
– Recycling, Bulky Items	01302 736000
Right To Buy	01302 862007 / 08
Social Services Community Care Team	01302 737784
Social Services First Team (initial adaptations assessment)	01302 737391
Social Services Out of Hours (5pm – 8.30am)	01302 796000
All other enquiries	01302 734444

■ Other Contacts

Age Concern – Barnsley Office	01226 812345
Benefits Agency (DSS)	01302 503503
Child Benefits – Central Helpline	0845 30214444
Citizens Advice Bureau – Doncaster Advice Line	01302 735225
Community Fire Safety	01142 532250
Crimestoppers	0800 555111
DIAL (Disability Advisory Service)	01302 327800
Doncaster Refurnish	01302 329955
Home Fire Safety Checks	01405 817651
Leger Bus Community Transport	01302 328687
Local Government Ombudsman	01904 380200
NHS Direct	0845 4647
NSPCC, Child Help Line	0808 8005000
Police Domestic Violence Unit	01302 385471
Police – Non-Emergencies (Centralised Switchboard)	01142 202020
Relate (Relationship Counselling)	01302 367805
RSPCA Cruelty Hotline	0870 555 999
RSPCA (South Yorkshire Animal Centre – Grt Nth Rd, Bawtry)	01302 719790
Samaritans (Doncaster Branch)	08457 909090
Victim Support	01302 365531
Women’s Aid	01302 326411
Women’s Helpline Centre	01302 309800 / 326749
Working Families Tax Credit	0845 609 5000



St. Leger Homes
OF DONCASTER

USEFUL CONTACTS

If you would like to access our services online, please register for the Housing Direct Interactive Service by contacting your Local St. Leger Office or logging onto our website at **www.stlegerhomes.co.uk/housingdirect**

If you wish to contact our Head Office, the address is: St. Leger Homes of Doncaster Limited, St. Leger Court, White Rose Way, Doncaster DN4 5ND.

■ Repairs Contact Centre 737694

■ Local St. Leger Offices

North East Area:

Thorne Hall, Ellison Street, Thorne, Doncaster DN8 5LA

northeast@stlegerhomes.co.uk

Stainforth Office, Emerson Avenue, Stainforth, Doncaster DN7 5QG

Armthorpe – Barnby Dun – Edenthorpe – Dunscroft – Fishlake – Hatfield – Kirk Sandall – Moorends – Stainforth – Sykehouse – Thorne

Rents

- Rents Control **01302 735917**
- Armthorpe – Barnby Dun – Edenthorpe – Dunscroft
Fishlake – Hatfield – Kirk Sandall – Stainforth – Sykehouse **01302 734106**
- Moorends – Thorne **01302 735923**

Tenancy Matters

- Armthorpe – Edenthorpe – Moorends – Thorne **01302 735926**
- Barnby Dun – Dunscroft – Fishlake – Hatfield – Kirk Sandall – Stainforth – Sykehouse **01302 734103**
- Land Issues **01302 735927**
- Estate Management Assistants **01302 735925**

Transfers / Moving

- All North East Areas **01302 735989**

General Enquiries

- Thorne Hall **01302 735940**
- Stainforth **01302 734102**

South East Area:

The Council House, College Road, Doncaster DN1 3SZ

southeast@stlegerhomes.co.uk

Rossington Office, McConnell Crescent, Rossington, Doncaster DN11 0PN

southeast@stlegerhomes.co.uk

Sandbeck Office, St James Street, Doncaster DN1 3AS

southeast@stlegerhomes.co.uk

Auckley – Austerfield – Bawtry – Bessacarr – Blaxton – Braithwell – Branton – Cantley – Cantley 6 – Clay Lane – Finningley – Hyde Park – Intake – Loversall – Micklebring – Rossington – Stainton – Tickhill – Town Centre – Wadworth – Wheatley

Rents

- Rents Control **01302 734190**
- Clay Lane – Intake – Wheatley **01302 737467**
- Hyde Park – Town Centre **01302 737463**
- All other South East Areas **01302 735787 / 734186 / 735780**
- Rossington Cash Office **01302 735789**

Tenancy Matters

- Hyde Park – Intake **01302 737477**
- Clay Lane – Wheatley **01302 737455**
- Town Centre **01302 736730**
- Auckley – Blaxton – Branton – Cantley – Finningley – Wadworth **01302 735781**
- Bawtry – Braithwell – Rossington – Tickhill **01302 735783**
- Land issues **01302 734191**
- Estate Management Assistants
Clay Lane – Intake – Town Centre – Wheatley **01302 736236**
- Estate Management Assistants
All other South East Areas **01302 735780**

Transfers / Moving

- All South East Areas **01302 737638**

General Enquiries

- Council House Reception **01302 737487**
- Rossington Reception **01302 734183**

North West Area:

Adwick Town Hall, Windmill Balk Lane, Adwick-Le-Street, Doncaster DN6 7AN
northwest@stlegerhomes.co.uk

*Adwick-Le-Street – Askern – Arksey – Bentley – Braithwaite – Burghwallis –
Campsall – Carcroft – Clayton & Frickley – Cusworth – Highfields – Marr – Moss
– Norton – Scawsby – Scawthorpe – Skelbrooke – Skellow – Toll Bar –
Woodlands*

Rents

- Rents Control **01302 734133**
- All North West Areas **01302 734156 / 734141**

Tenancy Matters

- All North West Areas **01302 734149 / 734153 / 734161**
- Land Issues **01302 734145**
- Estate Management Assistants **01302 734141**

Transfers/Moving

- All North West Areas **01302 734157 / 734140**

General Enquiries

- All North West Areas **01302 734148**

South West Area:

The Priory, High Street, Conisbrough, Doncaster DN12 3HG
southwest@stlegerhomes.co.uk

1 Main Street, Mexborough, S64 9LU

*Adwick Upon Dearne – Balby – Barnburgh – Cadeby – Clifton – Conisbrough –
Denaby Main – Edlington – Harlington – Hexthorpe – Mexborough – Old Denaby
– Sprotborough – Warmsworth – Marr – Loversall*

Rents

- Rents Control **01302 735817**
- Loversall – Marr – Sprotborough **01302 735812**
- Balby **01302 735834**
- Edlington – Hexthorpe – Warmsworth **01302 735824**
- Conisbrough – Denaby **01302 735822**
- Denaby – Mexborough **01302 735847**
- Mexborough **01302 735739**
- Conisbrough Cash Office **01302 735814**
- Mexborough Cash Office **01302 735703**

Tenancy Matters

- Balby (North) – Hexthorpe – Sprotborough **01302 735825**
- Balby (South) **01302 735823**
- Edlington – Warmsworth **01302 735832**
- Conisbrough – Denaby **01302 735806**
- Adwick Upon Dearne – Mexborough **01302 735808**
- Land Issues **01302 735812**
- Estate Management Assistants **01302 735833**

Transfers/Moving

- Balby (South) – Edlington – Hexthorpe – Warmsworth **01302 735820**
- Balby (North) – Conisbrough – Denaby **01302 735843**
- Mexborough – Old Denaby – Sprotborough **01302 735807**

General Enquiries

- Conisbrough Reception **01302 735831**
- Mexborough Reception **01302 735742**

Cash Offices:

There are cash offices in all St. Leger Offices except the South East Area Office at the Council House. There are also cash offices at:

- Cooke Street, Bentley, Doncaster, DN5 0DB
- Colonnades, Duke Street, Doncaster DN1 1ER

■ St. Leger Homes of Doncaster - other useful contacts

- Central Rent Collection and Policy **01302 862868**
- Central Rents Team **01302 862873**
- Community Liaison Team **01302 862734 / 862735 / 862733**
community.liason@stlegerhomes.co.uk
- Diversity and Mediation Team **01302 862737 / 862738**
- Housing Registration (Waiting List) **01302 736640 / 737673**
- Planned Maintenance Schemes and Decent Home Works **01302 736345**
- Insurance Investigations Officer **01302 862744**
- Customer Care Officer **01302 862726**

■ Emergencies

- Electricity
 - YEDL General **01132 415155**
 - Loss of Power **0800 375675**
 - Powergen – Customer Services **0800 733000**
 - Powergen – Supply Line **08453 300889**
- Emergency Repairs (24hr) **01302 737694**
- Floodline **0845 988 1188**
- Gas Emergency (TRANSCO) **0800 111 999**
- Police / Fire / Ambulance – Emergency **999**
- Water
 - Anglian Water (water & sewerage queries) **08457 145145**
 - Anglian Water (language line) **08457 919155**
 - Severn Trent Water **08007 834444**
 - Yorkshire Water **08451 242424 / 20**