

is in the street and the cost of connection is not prohibitive.

How long does it take to get a gas supply connection?

All requests for supply connections have to be passed to Transco, they carry out this work using their own contractors. This process can take up to twelve weeks from the point of ordering; unfortunately St. Leger Homes have no control over this part of the process.

Are there alternative heating systems available?

St. Leger Homes is aware not all of its properties are connected to a gas supply or situated near one. Research into alternative heating systems is ongoing and once completed non-gas fired heating solutions may be available to you.

We hope the information contained in this leaflet gives you a useful insight into the solid fuel to gas heating conversion programme.

If you need any more advice, please contact the Repairs Contact Centre, your local St. Leger Homes office or the Capital Projects Team on the number below.

■ Repairs Contact Centre

Tel: **01302 737694**

■ Social Services Adult First Contact Team

Tel: **01302 737391**

Fax: **01302 736939**

www.doncaster.gov.uk

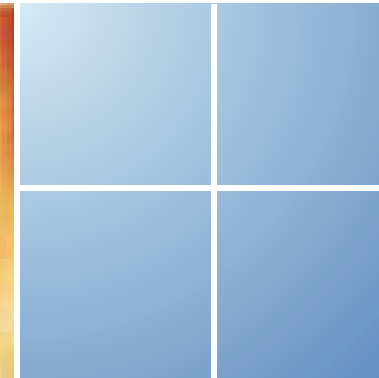
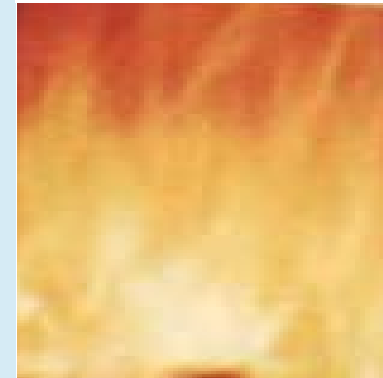
■ Capital Investment Team

Tel: **01302 736360**

Solid Fuel to Gas Heating Conversion Programme Information



Doncaster Council
Dwellings Managed by
St. Leger Homes of Doncaster



Translation Available

ترجمہ موجود است

Çeviri mümkün

ترجمہ ناممکن ہے کہ نوسراہ کنی نیوہ وڈ ریگریز

ترجمہ دستیاب ہے

Tradução Disponível

Доступен (Есть) перевод

अनुवाद उपलब्ध है

可提供翻译

الترجمة متوفرة

可提供翻譯

অনুবাদের ব্যবস্থা রয়েছে।

Traduction Disponible

Përkthimi në dispozicion

Large Print, Braille and Audio also available



This information leaflet has been produced to guide you through the process of the solid fuel to gas heating conversion programme.

How do I get my coal fired heating changed to gas heating?

If your fire has been inspected by a St. Leger Homes of Doncaster Quality Control Officer and has been considered to be un-repairable or the fire flue has collapsed and subsequently condemned, you may be eligible to have your solid fuel heating removed and replaced with gas heating. This is of course subject to having a suitable gas supply to your home, your heating system will then be considered for inclusion in the solid fuel to gas heating conversion programme.

Are there any other ways of getting my heating converted?

If you or a member of your family have a medical condition that would benefit from the upgrading of your homes heating system Social Services may be able to assist. You will need to call the Social Services Adult First Contact Team, who will arrange to visit your home to assess your requirements (01302 737391).

Can I have my heating looked at under the Decent Homes Programme?

Your heating will be assessed under the Decent Homes Programme, however due to the length of the Decent Homes programme this may not be carried out immediately. St. Leger Homes has a number of properties to complete this type of work to, with a target date for completion of 2010. If your home is subject to Decent Homes work, you will be notified by the Decent Homes Team.

What happens next if my application has been successful?

An officer from St. Leger Homes will contact you and arrange an initial home survey at a time to suit you. Following the initial survey an environmental survey will be arranged; this is required before any further work can be carried out.

Once the results of the survey are known a heating contractor will be appointed to carry out the conversion work. They will also contact you to arrange a time to complete an in-depth heating survey; this survey is to measure your home for pipe work, sizes of radiators, boiler size and location etc. At this time the contractor will be able to give you a date for the commencement of works.

How long will it take to get my heating system fitted?

It depends on the type of system being fitted and the type of property but it will take around 2-3 days for the contractor to fit your heating system.

What if I don't have a gas supply?

Ordinarily St. Leger Homes would not attempt to fit a gas fired heating system to a property without a suitable gas supply. However consideration will be given to a property if the supply

