



Fact Sheet

Garden service scheme

Do I qualify for the service?

To qualify for the garden scheme you must be a St. Leger Homes tenant. The tenant applying for the service must be aged 60 years or above or be registered disabled with Social Services.

If the tenant is disabled, proof of registration with Social Services will be required before anyone can be added to the list.

If you are applying for this service on the grounds of disability, you must be able to demonstrate that there is no-one else living with you who is under the age of 60 and able-bodied. If you do have someone living with you who is under 60 and able to tend to your garden you will not qualify to receive this service.

How much does the service cost?

This service is currently provided free of charge to qualifying tenants. If you are accepted on to the garden service scheme you would receive the following service:

- **Grass cutting**
Grass areas will be cut eight times during the year. Grass clippings will **not** be removed.
- **Hedge cutting**
This will be carried out twice a year, avoiding the bird nesting season in May/June. All cuttings from hedge pruning will be removed from the site.
- **Shrub beds**
Shrub pruning will be carried out once a year, usually during the winter period. At the time of pruning, all litter and debris will be cleared from the shrub beds.
- **Rose beds**
Roses will be pruned once a year during the winter period. At the same time, all weeds will be removed from the rose beds.

How is the service monitored?

It is important to us to know that the service is being undertaken properly and customers receiving the service are happy with what is being provided. For this reason, we will provide customers with a satisfaction card four times a year after their garden work has been completed and encourage customers to complete this and return it to us so that we know if anything needs putting right. We will publish the results of our satisfaction information in our customer newsletter to show customers that we are taking notice of what they tell us.

Information can be made available in other languages, or other formats such as Braille or audio, on request. Please ask a member of our staff for more information, or if you need any other help or advice. They can arrange to speak to you in your own language if you need them to.

We will also deal with any complaints or enquiries about the garden service you are receiving through our Customer Complaints procedure.

Who do I contact to apply for the service?

If you would like to apply for this service, please contact your local St. Leger office and a member of the estates team will arrange to come and visit you and complete the relevant paperwork.

North - 01302 734145

Adwick, Arksey, Askern, Bentley, Campsall, Carcroft, Highfields, Moss, Norton, Scawthorpe, Skellow, Toll Bar, Woodlands, Clayton with Frickley, Hampole, Skelbrooke

East - 01302 735853

Thorne, Moorends, Hatfield, Stainforth, Armthorpe, Dunscroft, Fishlake, Sykehouse, Barnby Dun, Edenthorpe, Kirk Sandall

West - 01302 736535

Mexborough, Conisbrough, Edlington, Denaby, Barnburgh, Adwick on Dearne, Sprotbrough, Warmsworth, Cusworth, Scawsby, Clifton, Cadeby

South - 01302 734190

Cantley, Rossington, Bawtry, Tickhill, Branton, Austerfield, Blaxton, Braithwell, Finningley, Loversall, Micklebring, Stainton, Wadworth

Central - 01302 862278

Balby, Hexthorpe, Town Centre, Hyde Park, Intake, Wheatley, Clay Lane

For further information contact:

Write to: St. Leger Homes of Doncaster Ltd
St. Leger Court
White Rose Way
Doncaster
DN4 5ND
Fax: 01302 862720
Email: info@stlegerhomes.co.uk

