



# Fact Sheet

## Scope of work

This fact sheet will help you understand what each item of work means and the amount of work it will generate. You will receive a scope of work letter confirming which items you will receive after your home has been surveyed.

### Surveying

Our contractor partners will arrange for your home to have a general survey. For more in-depth information your home will also receive electrical, heating and specialist checks by qualified staff.

### Electrical works

You will either receive a full or partial rewire.

A partial rewire will correct any minor faults and may often result in just a change of your consumer unit. A full rewire would include replacing all existing wiring, sockets and lights. This is usually carried out by digging out the walls (chasing) and this is then returned to a smooth finish ready for decorating.

### Damp proof course

Damp proof work can often require all plaster being removed from affected areas before the walls are treated and this will be returned to a smooth finish ready for decorating.

### Bath, sink and toilet

Bathrooms are replaced as three separate items – bath, sink and toilet. To see which bathroom items you will be receiving, you need to refer to your scope of work letter.

A choice of bath panel, toilet seats and floor coverings are offered. The floor covering is replaced if a full bathroom has been replaced or if damage will be caused to the existing floor. If you are having a full bathroom replaced or a combination-boiler fitted as part of the central heating works, an electric shower would be installed if needed. Decoration allowance is granted if individual items are replaced within the bathroom.

If a full bathroom is replaced the room is decorated in your choice of colour with white woodwork. An extractor fan and light fitting will also be installed if needed.

### Kitchen

Your new kitchen will be designed with you at your home. A kitchen designer from our contractor will visit your home and discuss the layout and amount of cupboards needed. Where it is possible we will aim to install up to 10 cupboards doors in a one bedroom property and up to 12 cupboards for a larger property.

At the start of the work your old kitchen will be completely removed including all decoration and you will be left a socket, sink and your cooker connected. Your kitchen will be fully wired, re-plastered if needed and have three rows of tiles installed around the worktops and behind your cooker.



**TRANSLATE**

BRAILLE | LARGE PRINT | AUDIO

1 Türkçe

3 فارسی

5 國語

7 کوردی

2 Русский

4 Polski

6 العربية

8 اردو



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You will also receive a new floor covering, a new light and an extractor fan. You are able to choose the colour of the cupboard doors, worktops, wall tiles, floor covering and the design of the cupboard door handles. You may choose to receive a decoration allowance to decorate your room or we can paint it in your choice of colour with white woodwork.

## **External light, consumer unit and smoke detectors**

These items are likely to be replaced, but will be checked and confirmed by an electrician as mentioned under the surveying section.

## **Boiler**

If you have a boiler replaced you will have a combination boiler fitted and often this includes a new thermostat (control system) and timer clock. If the original boiler was a back boiler, you will also receive a new fire. You can choose between a range of electric fires or a gas fire with marble effect hearth.

## **Central heating**

If the survey results show that your home needs new central heating, it will also need a new boiler, fire, new pipe work, radiators, thermostat and timer clock. You can choose between a range of electric fires or a gas fire with marble effect hearth.

## **Fire**

If your home needs a new fire, you can choose between a range of electric fires or a gas fire with marble effect hearth.

## **Loft insulation**

Your loft insulation needs to be 270mm deep. If it is less than this then we will assess whether it all needs replacing or whether we can add to the existing depth.

## **Front door and back/side door**

A surveyor will visit your home to measure up for your new doors, they will require access to measure from the inside of your home. You can choose the colour and style of your front door and also the colour of your back door. We do provide cat flaps and if you need access for wheelchairs then let us know as we can provide this as well. Let us know at your Choice Event if you need these items.

## **Window(s)**

A surveyor will visit your home to measure your windows. They will be white uPVC with internally beaded double glazing. Designs are usually made to match the existing windows. Please let us know at your Choice Event if you need help opening your windows.

## **External work**

This work can include external render repairs or replacement, new roofs, chimney rebuilds or repairs, structural repairs, rainwater goods, fascias and soffits.

## **Extractor fans**

Kitchens and bathrooms will be fitted with extractor fans if needed.

## **Showers**

If you have had a full bathroom or a combination-boiler fitted we will fit an over-the-bath electric shower if you haven't already got one.

## **Decoration allowance**

You will receive £25 per affected room, up to a maximum of £250 per property. These can be issued as either vouchers for selected shops within Doncaster or as a cheque.

An alternative to the above is a paint pack. You will be supplied a set amount of wall paint, woodwork paint, preparation and decoration tools or materials. The amount given is based on the size of the property. The paint supplied is the MacPherson brand from the Crown Distribution Centre and will be delivered to your home.

This information is correct as of January 2010. Depending on when your work is due, this information may be out of date. We will give you any updates before your work starts.