



Fact Sheet

Digital switchover for communal areas

What is digital switchover?

The digital network will replace our current TV analogue service in 2011 when the government switches this signal off.

As long as the analogue signal is maintained, the digital signal can not be broadcast in full across the UK.

If you want to continue to receive TV services after switchover, all communal television aerials must be replaced with new digital aerials to receive this new signal.

When will digital switchover affect me?

The Yorkshire region is scheduled for switchover in 2011 and St. Leger Homes is planning for the switchover now.

What is St. Leger Homes doing to prepare for this?

St. Leger Homes has recently appointed DAS Aerial Communications Ltd to ensure all our customers can access digital television services by the end of the 2009 – 2010 programme.

Will DAS need to come in my home?

DAS will contact you in writing to introduce themselves. DAS will need to do a survey to the outside.

DAS operatives will carry identification which you must ask to see before allowing access. If you are unsure about their identity then please contact St. Leger Homes on 01302 736356.

What will DAS look at?

DAS will look at your home's current aerial point to decide if any new wiring is required so you can receive digital television services.

What work will need to be carried out?

We will need to install a new digital aerial and wiring. The new wiring will be run down the outside of your home – access will be required to bring the wiring into your home and connect a surface mounted socket. Your existing aerial lead will connect into this new socket. We will keep mess and disruption to a minimum.

You will still be able to use your existing television and it can be upgraded to digital by adding a set top box (digital adaptor). This would be done at your own expense but without this upgrade you won't be able to watch TV after the switchover in 2011.

What if my current aerial lead comes directly from outside?

You may have a cable rather than an aerial socket that comes in from the outside of your home and plugs into your television. In this case, our contractor will provide you with a new lead that will connect your television to the new socket. You will not be charged for this.

When will this work be carried out?

DAS will write to you three weeks before work is due to start.

What if the contractor has been unable to gain access to my home?

If your home is not available for the contractor on the day then please contact them on 0800 612 1502 and they will be happy to reschedule.

Please be aware that once the new digital aerial system has been installed and all external wiring is in place, the old system will be removed. This means that if you have not given the contractor access to connect your new socket, your television will not work.

Will my television still work?

Yes, as long as you have given the contractor access to your home to fit a new socket you will still be able to connect your existing television and receive broadcasts up until the switch-off.

What if I have more than one television?

We will only provide you with one digital socket outlet, this is to ensure that all the upgrade work is completed within the specified timescales and within budget.

What's next?

St. Leger Homes will have set you up with an aerial to receive digital television services but remember you will still need a set top box or digital TV to receive digital television services.

For more information, visit the official website www.digitaluk.co.uk, or call 0845 650 5050. You can contact the Capital Investment team at St. Leger Homes on 0800 180 4478, minicom 01302 736372, typetalk 18001 01302 73635.

Contact details

North - 01302 734145

Adwick, Arksey, Askern, Bentley, Campsall, Carcroft, Highfields, Moss, Norton, Scawthorpe, Skellow, Toll Bar, Woodlands, Clayton with Frickley, Hampole, Skelbrooke.

East - 01302 735831

Thorne, Moorends, Hatfield, Stainforth, Armthorpe, Dunscroft, Fishlake, Sykehouse, Barnby Dun, Edenthorpe, Kirk Sandall.

West - 01302 736517

Mexborough, Conisbrough, Edlington, Denaby, Barnburgh, Adwick on Dearne, Sprotbrough, Warmsworth, Cusworth, Scawsby, Clifton, Cadeby.



South - 01302 734183

Cantley, Rossington, Bawtry, Tickhill, Branton, Austerfield, Blaxton, Braithwell, Finningley, Loversall, Micklebring, Stainton, Wadworth.

Central - 01302 862278

Balby, Hexthorpe, Town Centre, Hyde Park, Intake, Wheatley, Clay Lane.

For further information contact:

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